

Red Hat CloudForms 4.0 Introduction to the Self Service Portal

An overview of the CloudForms Management Engine (CFME) Self Service user interface

Red Hat CloudForms Documentation Team

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Abstract

This document provides an outline of the options available in the CloudForms Management Engine (CFME) Self Service user interface. If you have a suggestion for improving this guide or have found an error, please submit a Bugzilla report at http://bugzilla.redhat.com against Red Hat CloudForms Management Engine for the Documentation component. Please provide specific details, such as the section number, guide name, and CloudForms version so we can easily locate the content.

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CHAPTER 1. CFME SELF SERVICE

https://HOSTNAME/self_service/

CloudForms Management Engine (CFME) Self Service is a web-based graphical user interface for ordering and managing IT services, such as applications and services. You can enable self-service tenant end users, who can easily access their services, track requests, and manage their accounts.

To access Self Service, you must know the portal host name (or IP) and login password. Note that the Self Service user interface is running by default and does not need to be started or configured. The Self Service URL is:

•	
CEME Self Service	
Username	Welcome! This is placeholder text, only. Use this area to place any information or introductory message about your application that may be relevant for users. For example, you might include news or information about the latest release of your product here—such as a version number.
Password	
Remember username Log In Forgot username or password?	

CHAPTER 2. THE DASHBOARD TAB

When you log in to the self-service portal, you can see the dashboard screen by default. The **Dashboard** tab provides a quick summary of services and requests as below:

- » The total number of services
- Active services
- Services expiring soon
- > The total number of requests
- Pending requests
- Denied requests

Image: My Requests Image:	Dashboard My Services 2	2 Total Services	3 Total Requests
Image: Construct Catalog Image: Construc	B My Requests 3	Retiring Soon	Pending Requests
Current Services Approved Requests 2 3 Retired Services Denied Requests 0 × 0	션 Service Catalog 8		
Retired Services Denied Requests Image: Comparison of the services o		Current Services 2	Approved Requests
		Retired Services	Denied Requests

CHAPTER 3. THE MY SERVICES TAB

Use the **My Services** tab to filter and view details of the services. Optionally, you can set a string in the filter field at the top to filter services by **Service Name**, **Number of VMs**, or **Owner**. You can also sort the services in ascending or descending order by **Name**, **Retirement Date**, **Owner**, or **Creation Date**. Select a service from the results to view details.

Dashboard	Service Name , Filter by Service Name	Name J ^A Z			
	1 Results				
	Red Hat Enterprise Linux	Retirement Date Never	🖵 1 VMs	Administrator	Created On Nov 8, 2015
My Requests 1					
2 Service Catalog					

Selecting the service item will return the **Service Properties** page, detailing the aggregate information for the service virtual machines, the service parameters from the service dialog, and the individual virtual machines in the service. On this page, you can retire the service now or at a later date, edit or remove the service.

To retire or remove the service:

- » Click Retire to remove it on a schedule, and enter the date to retire it.
- > Click **Remove** to retire the service immediately.

🚯 Dashboard	«Back to My Services > Service: Red Hat	Enterprise Linux				
My Services 1	Red H Red Hat	at Enterprise Linux Enterprise Linux				Remove Service Retire J Edit Service
Can Service Catalog 8	Service Id	1000000000001		CPU	1	
	Retirement Date	Never		Memory	1 kB	
	Owner	Administrator		Disk Count	3	
	Group	EvmGroup-super_administrator		Disk Space Allocated	256 MB	
	Created On	Nov 8, 2015 8:36:27 PM		Disk Space Used	256 MB	
				Memory on Disk	1 GB	
	Virtual Machines (1)					
	🖵 RHEL_0001	Vendor vmware	Size 2.5 kB	Last Scan	on	
	RHEL Red Hat Enterprise Linux Install					

CHAPTER 4. THE MY REQUESTS TAB

Use the My Requests tab to filter and view details of the services.

Dashboard	Description Filter by Description Requested Date 1
A My Samiras	1 Results
	Provisioning Service [Red Hat Enterprise Linux] from [Red Hat Enterprise Linux] ID:1000000000003 Requested:Nov 8, 2015 Status: 🛇 Approved
My Requests 1	
C Service Catalog	

Optionally, you can set a string in the filter field at the top to filter services by **Description**, **Request ID**, **Request Date**, or **Request Status**. You can also sort the services in ascending or descending order by **Description**, **Request ID**, **Request Date**, or **Request Status**. Select a request from the results to view its live status.

Dashboard	< Back to My Requests > Request: Provisioning Service [Red Hat Enterprise Linux] from [Red Hat Enterprise Linux]			
My Services	Provisioning Service [Red Hat Enterprise Linux] from [Red Hat Enterprise Linux] Provisioning Service [Red Hat Enterprise Linux] from [Red Hat Enterprise Linux]			
Service Catalog	Request Id	100000000003	Last Message	Request complete
	Request State	finished	Last Updated	Nov 8, 2015 8:43:35 PM
	Request Date	Nov 8, 2015 8:35:06 PM	Request Type	clone_to_service
	Requested By	Administrator		
	Request Approval State	approved		
	Request Adjudicator	N/A		
	RHEL Red Hat Enterprise Linux Install			
	Settings			
	hostname timezone	<enter hostname=""></enter>		ŧ.

CHAPTER 5. THE SERVICE CATALOG TAB

Service Name , Filter by Name Dashboard 8 Results My Services 1 Generic Linux Distro Hadoop Cluster Microsoft Azure Windows 2012 VM Mirantis OpenStack My Requests 1 Instance Big Data Infrastructure as a Service Cloud Cloud C Service Catalog 8 Microsoft Azure MIRANTIS **vm**ware Red Hat Atomic Red Hat Enterprise Red Hat OpenShift Red Hat OpenStack Platform Linux Enterprise Instance Red Hat Software Red Hat Software Red Hat Software Cloud redhat. openstack

Select Service Catalog to view the service catalog.

Service items are displayed as tiles on the catalog page. Optionally, set a string in the filter field at the top to filter by **Catalog Name**, **Service Name** and **Service Description**. Select a service catalog from the results to view details.

Dashboard	Catalog Name Vilter by Catalog Name	~		
My Services	3 Results Active filters: Catalog Name: Red	Hat Software × Clear All Filters		
My Requests	Red Hat Atomic	Red Hat Enterprise	Red Hat OpenShift	
	Platform Red Hat Software	LINUX Red Hat Software	Enterprise Red Hat Software	
Construice Catalog				
	63			
	RED HAT ATOMIC	reanat		