Red Hat Customer Portal Access Guide

Red Hat Inc.

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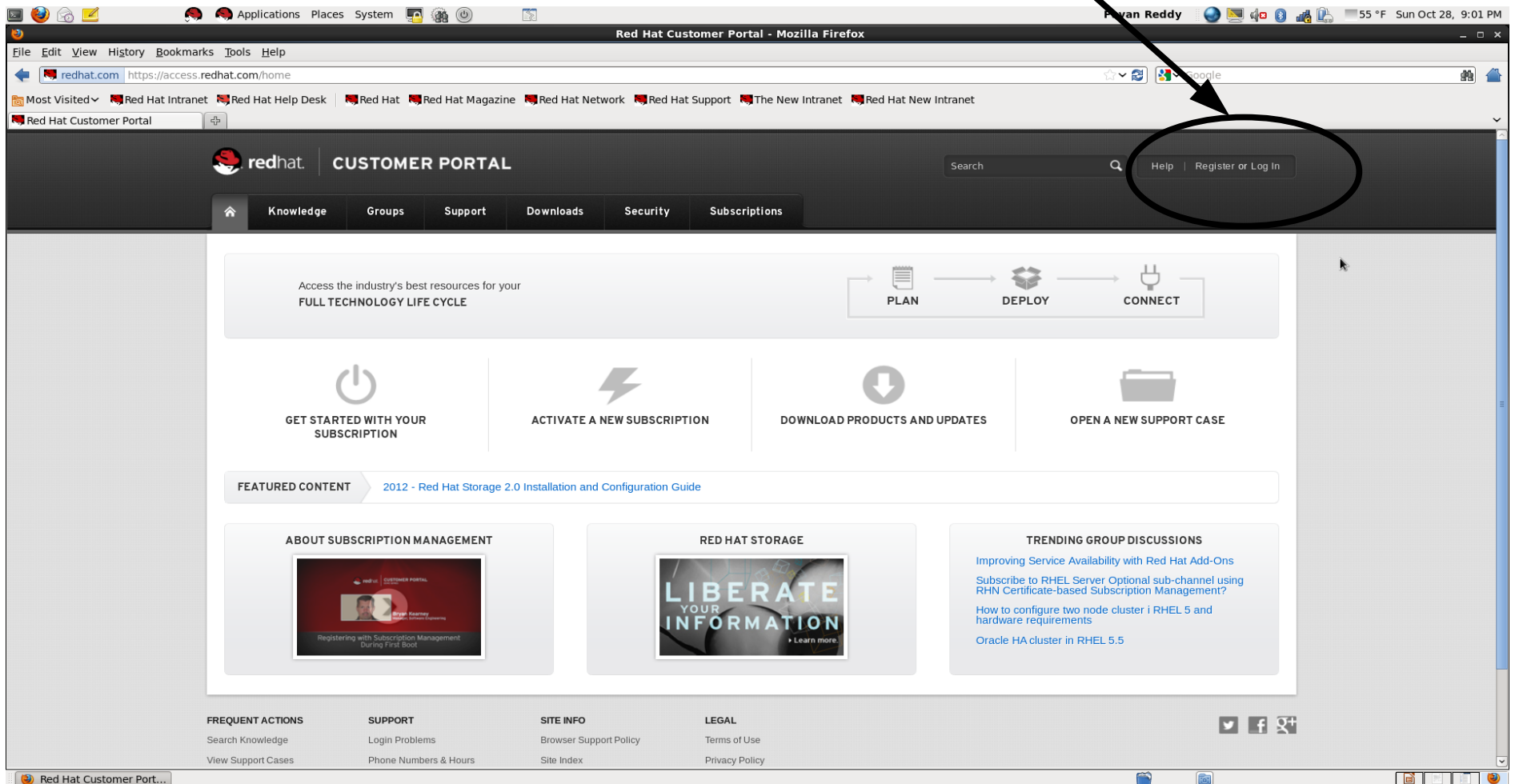
Customer Portal Access for Students

- With a Campus wide Academic Site subscription, academic institutions can provide customer portal access to students or teachers.

- This guide is a step by step process to give students or teachers access to Red Hat's customer portal so that they can take advantage of Red Hat's award winning knowledge base.

  NOTE: Only Organization Administrators can create new users and give appropriate permissions.
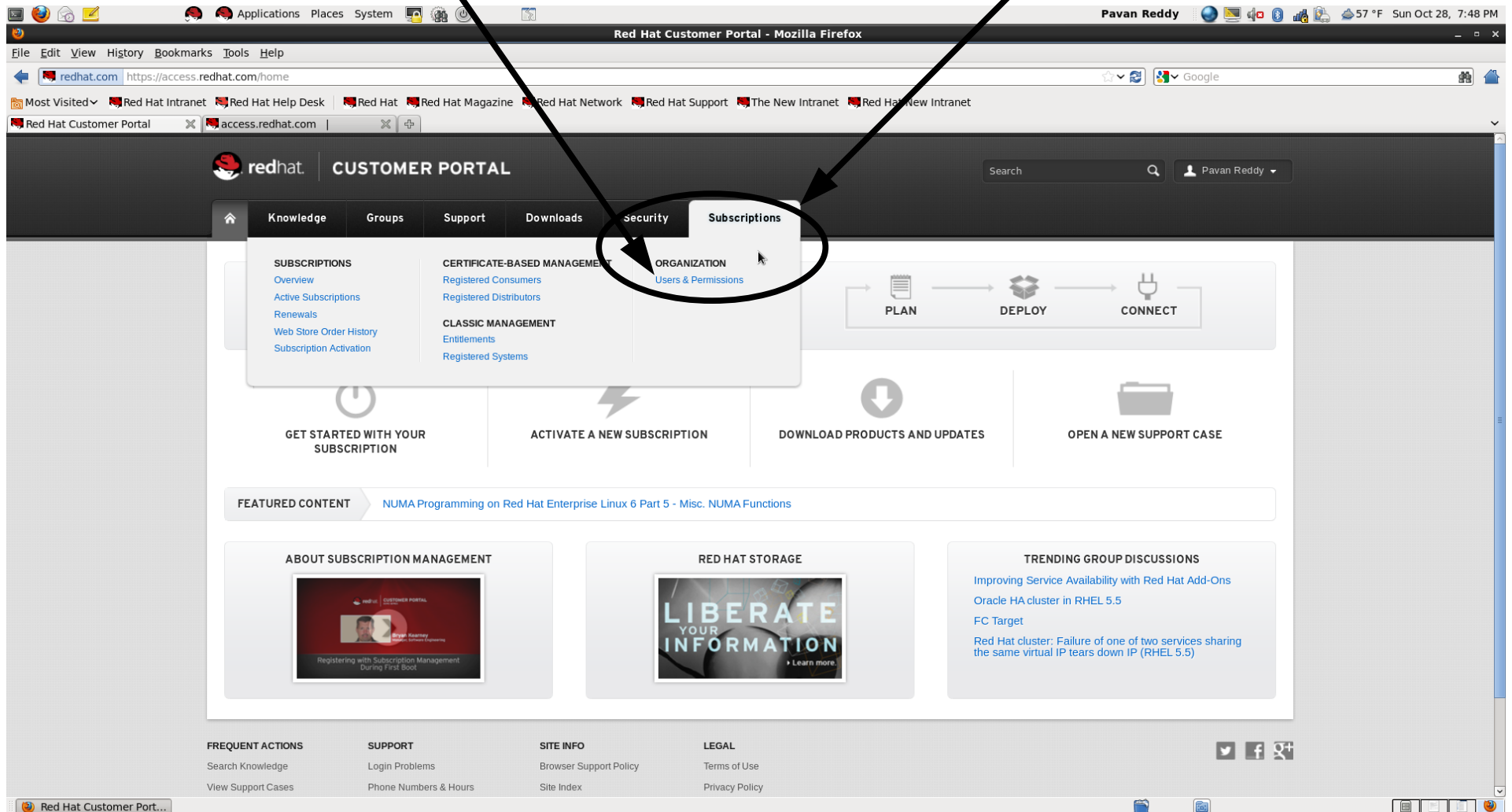
Customer Portal Access

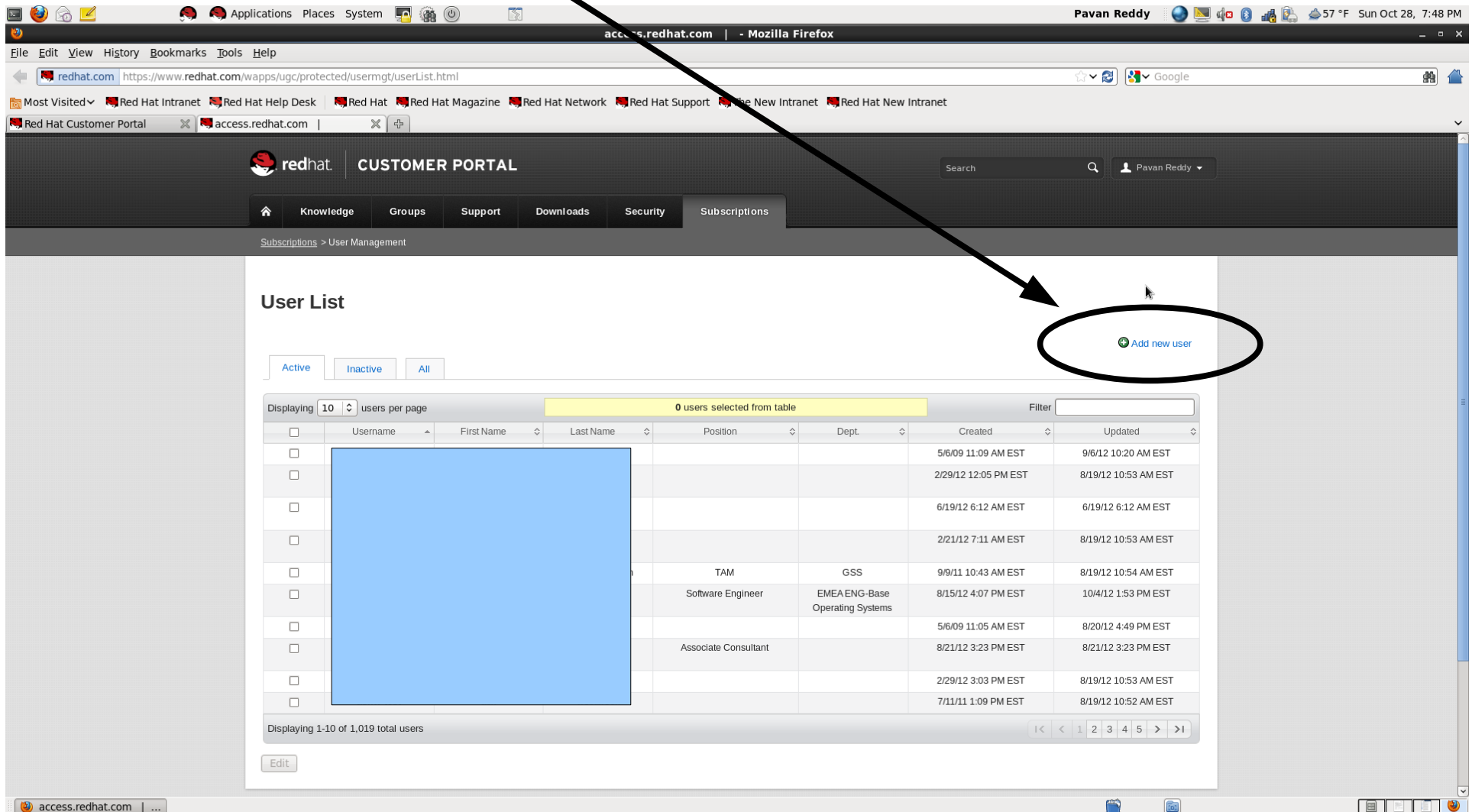- Open https://access.redhat.com/home and login with your *organization administrator credentials.*

Customer Portal Access

- Click on "***Users and Permissions"*** in the "***Subscriptions"*** Tab

Customer Portal Access

- Click on *"Add new User"*

Customer Portal Access
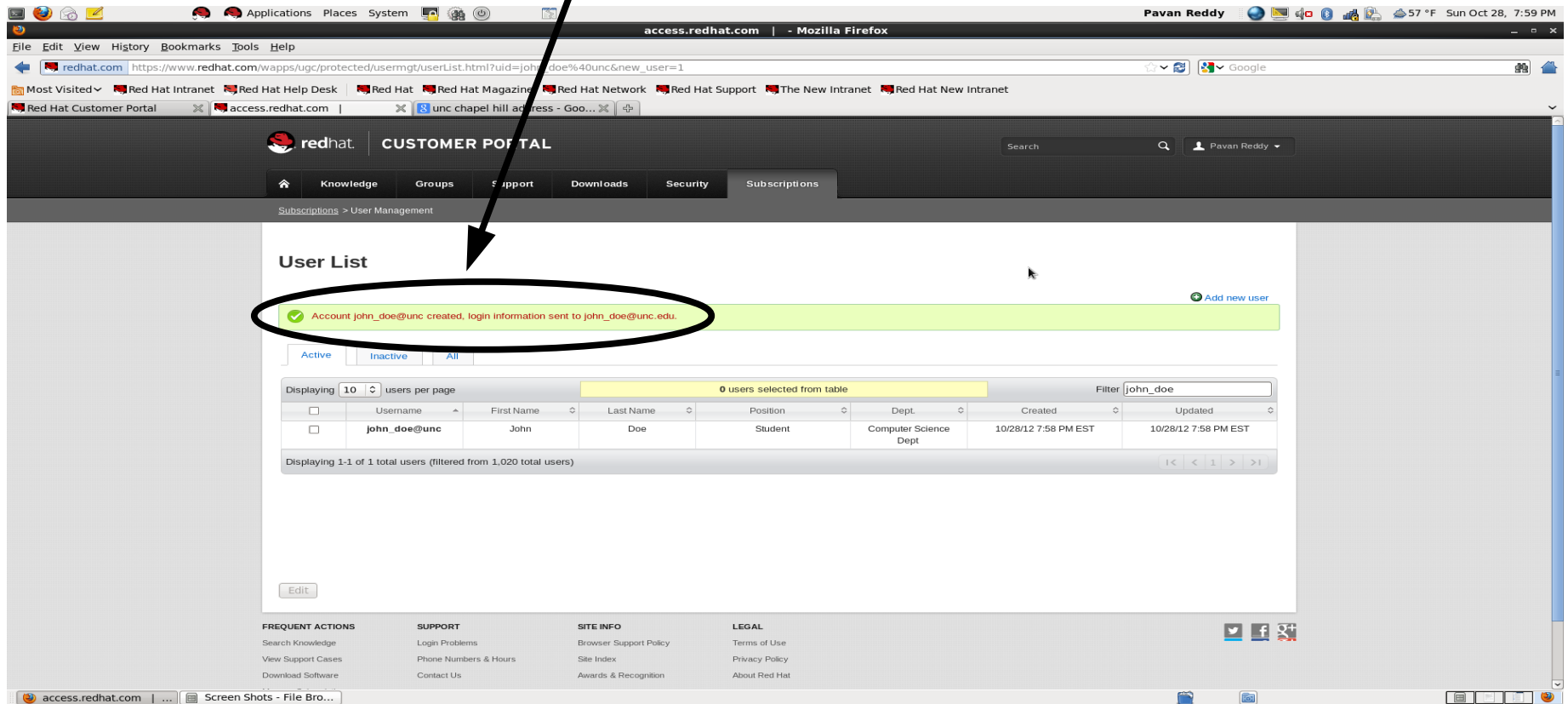

- Enter user details as required

- Create a new login with the password.

- Make sure that you check **"*Knowledgebase*"** and click **"*Save*"**

NOTE: Please do not check "Manage support cases" as this access is restricted to Knowledge Base access only.

Customer Portal Access

- A message as shown below will appear if the account is created successfully

NOTE: These steps will need to be repeated to create multiple logins with Knowledge Base access for students/teachers.

END OF PRESENTATION