Abstract

This guide provides good practice advice and conceptual information about hardening the security of a Red Hat OpenStack Platform environment.
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MAKING OPEN SOURCE MORE INCLUSIVE

Red Hat is committed to replacing problematic language in our code, documentation, and web properties. We are beginning with these four terms: master, slave, blacklist, and whitelist. Because of the enormity of this endeavor, these changes will be implemented gradually over several upcoming releases. For more details, see our CTO Chris Wright’s message.
PROVIDING FEEDBACK ON RED HAT DOCUMENTATION

We appreciate your input on our documentation. Tell us how we can make it better.

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CHAPTER 1. INTRODUCTION TO SECURITY

Use the tools provided with Red Hat Openstack Platform (RHOSP) to prioritize security in planning, and in operations, to meet users’ expectations of privacy and the security of their data. Failure to implement security standards can lead to downtime or data breaches. Your use case might be subject to laws that require passing audits and compliance processes. Note

Follow the instructions in this guide to harden the security of your environment. However, these recommendations do not guarantee security or compliance. You must assess security from the unique requirements of your environment.

For information about hardening Ceph, see Data security and hardening guide.

1.1. RED HAT OPENSTACK PLATFORM SECURITY

By default, Red Hat OpenStack Platform (RHOSP) director creates the overcloud with the following tools and access controls for security:

SElinux

SElinux provides security enhancement for RHOSP by providing access controls that require each process to have explicit permissions for every action.

Podman

Podman as a container tool is a secure option for RHOSP as it does not use a client/server model that requires processes with root access to function.

System access restriction

You can only log into overcloud nodes using either the SSH key that director creates for heat-admin during the overcloud deployment, or a SSH key that you have created on the overcloud. You cannot use SSH with a password to log into overcloud nodes, or log into overcloud nodes using root.

You can configure director with the following additional security features based on the needs and trust level of your organization:

- Public TLS and TLS-everywhere
- Hardware security module integration with OpenStack Key Manager (barbican)
- Signed images and encrypted volumes
- Password and fernet key rotation using workflow executions

1.2. SECURITY ZONES

Security zones are common resources, applications, networks and servers that share common security concerns. Security zones should share the same authentication and authorization requirements, and users.

Define your own security zones to be as granular as needed based on the unique architecture of your cloud, the level of acceptable trust in your environment, and standardized requirements. The zones and their trust requirements can vary depending upon whether the cloud instance is public, private, or hybrid.

The minimum zones required to deploy a security-hardened OpenStack cloud, from the least to most trusted, are as follows:

- **Public zone**: The public zone hosts public-facing APIs and neutron external networks like...
floating IP and SNAT for the external connectivity of instances. This zone is an untrusted area of
the cloud infrastructure. It refers either to cloud access by the public or to networks outside of
your area or responsibility that are external to your Red Hat OpenStack Platform deployment.

Any data with confidentiality or integrity requirements that traverses this zone should be protected
using compensating controls.

- **Guest zone**: The guest zone hosts project networks, whether VXLAN or GENEVE. It is untrusted
  for public and private cloud providers that do not have stringent controls on instance use or
  allow unrestricted internet access to instances.

If you are a private cloud provider, you can consider this network as internal and trusted if controls are
implemented to assert that the instances and associated projects, to include the underlying hardware
and physical networks, can be trusted.

- **Storage access zone**: The storage access zone is for storage management, monitoring and
  clustering, as well as storage traffic itself.

Data transmitted across this network requires a high level of integrity and confidentiality. There can also
be strong availability requirements.

With the exception of replication requirements, do not make this network accessible from outside the
cloud, other than by storage appliances Components deployed into this zone are sensitive from a
security perspective.

- **Management zone**: The management zone includes the undercloud, host operating system,
  server hardware, physical networking, and the Red Hat OpenStack Platform director control
  plane.

The management network is used for system administration, monitoring, or backup. Do not host
OpenStack APIs or control interfaces on this zone.

- **Admin zone**: The admin zone hosts traffic for system administration, monitoring, or backup. but
  is a place where no OpenStack APIs or control interfaces are hosted.

### 1.3. CONNECTING SECURITY ZONES

Any component that spans across multiple security zones with varying trust levels or authentication
requirements must be carefully configured. These connections are often the weak points in network
architecture, and should always be configured to meet the security requirements of the highest trust
level of any of the zones being connected. In many cases the security controls of the connected zones
should be a primary concern due to the likelihood of attack. The points where zones meet do present an
additional attack service, and adds opportunities for attackers to migrate their attack to more sensitive
parts of the deployment.

In some cases, OpenStack operators might want to consider securing the integration point at a higher
standard than any of the zones in which it resides. Given the above example of an API endpoint, an
adversary could potentially target the Public API endpoint from the public zone, leveraging this foothold
in the hopes of compromising or gaining access to the internal or admin API within the management
zone if these zones were not completely isolated.

The design of OpenStack is such that separation of security zones is difficult. Because core services will
usually span at least two zones, special consideration must be given when applying security controls to
them.

### 1.4. THREAT MITIGATION
Most types of cloud deployment, public, private, or hybrid, are exposed to some form of security threat. The following practices help mitigate security threats:

- **Security updates** - You must consider the end-to-end security posture of your underlying physical infrastructure, including networking, storage, and server hardware. These systems will require their own security hardening practices. For your Red Hat OpenStack Platform deployment, you should have a plan to regularly test and deploy security updates.

- **Access management** - When granting system access to individuals, you should apply the principle of least privilege, and only grant them the granular system privileges they actually need. You can help enforce this policy using the practice of AAA (access, authorization, and accounting). This approach can also help mitigate the risks of both malicious actors and typographical errors from system administrators.

- **Manage insiders** - You can help mitigate the threat of malicious insiders by applying careful assignment of role-based access control (minimum required access), using encryption on internal interfaces, and using authentication/authorization security (such as centralized identity management). You can also consider additional non-technical options, such as separation of duties and irregular job role rotation.

Careful consideration should be given to potential outbound abuse from a cloud deployment. Cloud deployments tend to have lots of resources available; an attacker who has established a point of presence within the cloud, either through hacking or entitled access, such as rogue employee, can use these resources for malicious purposes. Clouds with Compute services make for ideal DDoS and brute force engines. The issue is especially pressing for public clouds as their users are largely unaccountable, and can quickly spin up numerous disposable instances for outbound attacks. Methods of prevention include egress security groups, traffic inspection, intrusion detection systems, customer education and awareness, and fraud and abuse mitigation strategies. For deployments accessible by or with access to public networks, such as the Internet, processes and infrastructure should be in place to ideally detect, and also address outbound abuse.

### 1.5. SUPPORTING SOFTWARE

Underpinning the whole of the Red Hat solution stack is the secure software supply chain. A cornerstone of Red Hat’s security strategy, the goal of this strategically important set of practices and procedures is to deliver solutions that have security built-in upfront and supported over time. Specific steps which Red Hat take include:

- Maintaining upstream relationships and community involvement to help focus on security from the start.

- Selecting and configuring packages based on their security and performance track records.

- Building binaries from associated source code (instead of simply accepting upstream builds).

- Applying a suite of inspection and quality assurance tools to prevent an extensive array of potential security issues and regressions.

- Digitally signing all released packages and distributing them through cryptographically authenticated distribution channels.

- Providing a single, unified mechanism for distributing patches and updates. The Red Hat Enterprise Linux and KVM components which underlie OpenStack are also Common Criteria certified. This involves a third party auditor performing physical site visits, and interviewing staff about adhering to good practices, for example, about the supply chain or development.
In addition, Red Hat maintains a dedicated security team that analyzes threats and vulnerabilities against our products, and provides relevant advice and updates through the Customer Portal. This team determines which issues are important, as opposed to those that are mostly theoretical problems. The Red Hat Product Security team maintains expertise in, and makes extensive contributions to the upstream communities associated with our subscription products. A key part of the process, Red Hat Security Advisories, deliver proactive notification of security flaws affecting Red Hat solutions – along with patches that are frequently distributed on the same day the vulnerability is first published.
CHAPTER 2. DOCUMENTATION

Documentation should provide a general description of the OpenStack environment and cover all systems used (for example, production, development, or test). Documenting system components, networks, services, and software often provides the perspective needed to thoroughly cover and consider security concerns, attack vectors, and possible security zone bridging points. A system inventory might need to capture ephemeral resources such as virtual machines or virtual disk volumes that would otherwise be persistent resources in a traditional IT environment.

2.1. SYSTEM ROLES AND TYPES

Document roles that are used in your environment. The two broadly defined types of nodes that generally make up an OpenStack installation are:

- **Infrastructure nodes** – These run the cloud-related services, such as the OpenStack API providers (such as neutron), the message queuing service, storage management, monitoring, networking, and other services required to support the operation and provisioning of the cloud.

- **Compute, storage, or other resource nodes** – Provide compute and storage capacity for instances running on your cloud.

2.2. HARDWARE INVENTORY

Clouds without stringent compliance requirements for written documentation might benefit from having a Configuration Management Database (CMDB). CMDBs are normally used for hardware asset tracking and overall life-cycle management. By leveraging a CMDB, an organization can quickly identify cloud infrastructure hardware such as compute nodes, storage nodes, or network devices. A CMDB can assist in identifying assets that exist on the network which might have vulnerabilities due to inadequate maintenance, inadequate protection, or being displaced and forgotten. An OpenStack provisioning system can provide some basic CMDB functions if the underlying hardware supports the necessary auto-discovery features.

2.3. SOFTWARE INVENTORY

As with hardware, all software components within the OpenStack deployment should be documented. Examples include:

- System databases, such as MySQL or mongoDB
- OpenStack software components, such as Identity or Compute
- Supporting components, such as load-balancers, reverse proxies, DNS, or DHCP services

An authoritative list of software components might be critical when assessing the impact of a compromise or vulnerability in a library, application or class of software.
CHAPTER 3. ENCRYPTION AND KEY MANAGEMENT

Inter-device communication is a serious security concern. Secure methods of communication over a network are becoming increasingly important, as demonstrated by significant vulnerabilities such as Heartbleed, or more advanced attacks such as BEAST and CRIME. However, encryption is only one part of a larger security strategy. The compromise of an endpoint means that an attacker no longer needs to break the encryption used, but is able to view and manipulate messages as they are processed by the system.

This chapter will review features around configuring Transport Layer Security (TLS) to secure both internal and external resources, and will call out specific categories of systems that should be given specific attention.

OpenStack components communicate with each other using various protocols and the communication might involve sensitive or confidential data. An attacker might try to eavesdrop on the channel in order to get access to sensitive information. It is therefore important that all the components must communicate with each other using a secured communication protocol.

3.1. INTRODUCTION TO TLS AND SSL

There are situations where there is a security requirement to assure the confidentiality or integrity of network traffic in an OpenStack deployment. You would generally configure this using cryptographic measures, such as the TLS protocol. In a typical deployment, all traffic transmitted over public networks should be security hardened, but security good practice expects that internal traffic must also be secured. It is insufficient to rely on security zone separation for protection. If an attacker gains access to the hypervisor or host resources, compromises an API endpoint, or any other service, they must not be able to easily inject or capture messages, commands, or otherwise affect the management capabilities of the cloud.

You should security harden all zones with TLS, including the management zone services and intra-service communications. TLS provides the mechanisms to ensure authentication, non-repudiation, confidentiality, and integrity of user communications to the OpenStack services, and between the OpenStack services themselves.

Due to the published vulnerabilities in the Secure Sockets Layer (SSL) protocols, consider using TLS 1.2 or higher in preference to SSL, and that SSL is disabled in all cases, unless you require compatibility with obsolete browsers or libraries.

3.2. PUBLIC KEY INFRASTRUCTURE

Public Key Infrastructure (PKI) is a framework on which to provide encryption algorithms, cipher modes, and protocols for securing data and authentication. It consists of a set of systems and processes to ensure traffic can be sent encrypted while validating the identity of the parties. The PKI profile described here is the Internet Engineering Task Force (IETF) Public Key Infrastructure (PKIX) profile developed by the PKIX working group. The core components of PKI are:

- Digital Certificates - Signed public key certificates are data structures that have verifiable data of an entity, its public key along with some other attributes. These certificates are issued by a Certificate Authority (CA). As the certificates are signed by a CA that is trusted, once verified, the public key associated with the entity is guaranteed to be associated with the said entity. The most common standard used to define these certificates is the X.509 standard. The X.509 v3 which is the current standard is described in detail in RFC5280, and updated by RFC6818. Certificates are issued by CAs as a mechanism to prove the identity of online entities. The CA digitally signs the certificate by creating a message digest from the certificate and encrypting the digest with its private key.
End entity - The user, process, or system that is the subject of a certificate. The end entity sends its certificate request to a Registration Authority (RA) for approval. If approved, the RA forwards the request to a Certification Authority (CA). The Certification Authority verifies the request and if the information is correct, a certificate is generated and signed. This signed certificate is then sent to a Certificate Repository.

Relying party - The endpoint that receives the digitally signed certificate that is verifiable with reference to the public key listed on the certificate. The relying party should be in a position to verify the certificate up the chain, ensure that it is not present in the CRL and also must be able to verify the expiry date on the certificate.

Certification Authority (CA) - CA is a trusted entity, both by the end party and the party that relies upon the certificate for certification policies, management handling, and certificate issuance.

Registration Authority (RA) - An optional system to which a CA delegates certain management functions, this includes functions such as, authentication of end entities before they are issued a certificate by a CA.

Certificate Revocation Lists (CRL) - A Certificate Revocation List (CRL) is a list of certificate serial numbers that have been revoked. End entities presenting these certificates should not be trusted in a PKI model. Revocation can happen because of several reasons for example, key compromise, CA compromise.

CRL issuer - An optional system to which a CA delegates the publication of certificate revocation lists.

Certificate Repository - The location where the end entity certificates and certificate revocation lists are stored and queried - sometimes referred to as the certificate bundle.

It is strongly recommend you security harden all services using Public Key Infrastructure (PKI), including using TLS for API endpoints. It is impossible for the encryption or signing of transports or messages alone to solve all these problems. In addition, hosts themselves must be hardened and implement policies, namespaces, and other controls to protect their private credentials and keys. However, the challenges of key management and protection do not reduce the necessity of these controls, or lessen their importance.

### 3.3. CERTIFICATION AUTHORITIES

Many organizations have an established Public Key Infrastructure with their own Certification Authority (CA), certificate policies, and management for which they should use to issue certificates for internal OpenStack users or services. Organizations in which the public security zone is Internet facing will additionally need certificates signed by a widely recognized public CA. For cryptographic communications over the management network, it is recommended one not use a public CA. Instead, the recommendation is that most deployments deploy their own internal CA.

**NOTE**

Effective use of TLS relies on the deployment being given a domain or subdomain in DNS which can be used by either a wildcard, or series of specific certificates issues by either a public or internal CA. To ensure TLS certificates can be effectively validated, access to platform services would need to be through these DNS records.

It is recommended that the OpenStack cloud architect consider using separate PKI deployments for internal systems and customer facing services. This allows the cloud deployer to maintain control of
their PKI infrastructure and makes requesting, signing and deploying certificates for internal systems easier. Advanced configurations might use separate PKI deployments for different security zones. This allows OpenStack operators to maintain cryptographic separation of environments, ensuring that certificates issued to one are not recognized by another.

Certificates used to support TLS on internet facing cloud endpoints (or customer interfaces where the customer is not expected to have installed anything other than standard operating system provided certificate bundles) should be provisioned using Certificate Authorities that are installed in the operating system certificate bundle.

NOTE
There are management, policy, and technical challenges around creating and signing certificates. This is an area where cloud architects or operators might wish to seek the advice of industry leaders and vendors in addition to the guidance recommended here.

3.4. CONFIGURING ENCRYPTION USING DIRECTOR

By default, the overcloud uses unencrypted endpoints for its services. This means that the overcloud configuration requires an additional environment file to enable SSL/TLS for its Public API endpoints. The Advanced Overcloud Customization guide describes how to configure your SSL/TLS certificate and include it as a part of your overcloud creation process: https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html/advanced_overcloud_customization/sect-enabling_ssslts_on_the_overcloud

3.5. CHANGING THE DEFAULT CERTIFICATE KEY SIZE

You can use Red Hat OpenStack Platform director to create certificates using private keys larger than the default 2048 bits. You must use the following heat parameter, so that these certificates are accepted by director:

```yaml
parameter_defaults:
  CertificateKeySize: '4096'
```

The CertificateKeySize parameter is a global parameter that applies to all services. You can override the CertificateKeySize parameter by using a service specific key size parameter:

```yaml
parameter_defaults:
  CertificateKeySize: '4096'
  RedisCertificateKeySize: '2048'
```

3.6. TLS LIBRARIES

Certain components, services, and applications within the OpenStack ecosystem can be configured to use TLS libraries. The TLS and HTTP services within OpenStack are typically implemented using OpenSSL, which has a module that has been validated for FIPS 140-2. However, consider that each application or service can still introduce weaknesses in how they use the OpenSSL libraries.

3.7. DEPRECATION OF TLS 1.0

IMPORTANT

You must use, at a minimum, TLS 1.2 for NIST-approval. For more information, see https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-52r2.pdf.

For deployments of Red Hat OpenStack Platform 13 and later, TLS 1.0 connections are not accepted by HAProxy, which handles TLS connections for TLS enabled APIs. This is implemented by the `no-tlsv10` option. For HA deployments with `InternalTLS` enabled, cross-node traffic on the controller plane is also encrypted. This includes RabbitMQ, MariaDB, and Redis, among others. MariaDB and Redis have deprecated TLS1.0, and the same deprecation for RabbitMQ is expected to be backported from upstream.

3.7.1. Checking whether TLS 1.0 is in use

You can use `cipherscan` to determine whether TLS 1.0 is being presented by your deployment. Cipherscan can be cloned from https://github.com/mozilla/cipherscan. This example output demonstrates results received from `horizon`:

```
$ ./cipherscan https://openstack.lab.local
..............................
Target: openstack.lab.local:443

prio  ciphersuite                  protocols  pfs                 curves
1     ECDHE-RSA-AES128-GCM-SHA256  TLSv1.2    ECDH,P-256,256bits  prime256v1
2     ECDHE-RSA-AES256-GCM-SHA384  TLSv1.2    ECDH,P-256,256bits  prime256v1
3     DHE-RSA-AES128-GCM-SHA256   TLSv1.2    DH,1024bits         None
4     DHE-RSA-AES256-GCM-SHA384   TLSv1.2    DH,1024bits         None
5     ECDHE-RSA-AES128-SHA256     TLSv1.2    ECDH,P-256,256bits  prime256v1
6     ECDHE-RSA-AES256-SHA384     TLSv1.2    ECDH,P-256,256bits  prime256v1
7     ECDHE-RSA-AES128-SHA        TLSv1.2    ECDH,P-256,256bits  prime256v1
8     ECDHE-RSA-AES256-SHA        TLSv1.2    ECDH,P-256,256bits  prime256v1
9     DHE-RSA-AES128-SHA256      TLSv1.2    DH,1024bits         None
10    DHE-RSA-AES128-SHA         TLSv1.2    DH,1024bits         None
11    DHE-RSA-AES256-SHA256      TLSv1.2    DH,1024bits         None
12    DHE-RSA-AES256-SHA         TLSv1.2    DH,1024bits         None
13    ECDHE-RSA-DES-CBC3-SHA     TLSv1.2    ECDH,P-256,256bits  prime256v1
14    EDH-RSA-DES-CBC3-SHA      TLSv1.2    DH,1024bits         None
15    AES128-GCM-SHA256         TLSv1.2    None                None
16    AES256-GCM-SHA384         TLSv1.2    None                None
17    AES128-SHA256            TLSv1.2    None                None
18    AES256-SHA256            TLSv1.2    None                None
19    AES128-SHA              TLSv1.2    None                None
20    AES256-SHA              TLSv1.2    None                None
21    DES-CBC3-SHA            TLSv1.2    None                None

Certificate: trusted, 2048 bits, sha256WithRSAEncryption signature
TLS ticket lifetime hint: None
NPN protocols: None
OCSP stapling: not supported
```

NOTE

Run `cipherscan` from a non-production system, as it might install additional dependencies when you first run it.
Cipher ordering: server
Curves ordering: server - fallback: no
Server supports secure renegotiation
Server supported compression methods: NONE
TLS Tolerance: yes

Intolerance to:
SSL 3.254 : absent
TLS 1.0 : PRESENT
TLS 1.1 : PRESENT
TLS 1.2 : absent
TLS 1.3 : absent
TLS 1.4 : absent

When scanning a server, Cipherscan advertises support for a specific TLS version, which is the highest TLS version it is willing to negotiate. If the target server correctly follows TLS protocol, it will respond with the highest version that is mutually supported, which may be lower than what Cipherscan initially advertised. If the server does proceed to establish a connection with the client using that specific version, it is not considered to be intolerant to that protocol version. If it does not establish the connection (with the specified version, or any lower version), then intolerance for that version of protocol is considered to be present. For example:

Intolerance to:
SSL 3.254 : absent
TLS 1.0 : PRESENT
TLS 1.1 : PRESENT
TLS 1.2 : absent
TLS 1.3 : absent
TLS 1.4 : absent

In this output, intolerance of **TLS 1.0** and **TLS 1.1** is reported as **PRESENT**, meaning that the connection could not be established, and that Cipherscan was unable to connect while advertising support for those TLS versions. As a result, it is reasonable to conclude that those (and any lower) versions of the protocol are not enabled on the scanned server.

### 3.8. CRYPTOGRAPHIC ALGORITHMS, CIPHER MODES, AND PROTOCOLS

You should consider only using TLS 1.2. Other versions, such as TLS 1.0 and 1.1, are vulnerable to multiple attacks and are expressly forbidden by many government agencies and regulated industries. TLS 1.0 should be disabled in your environment. TLS 1.1 might be used for broad client compatibility, however exercise caution when enabling this protocol. Only enable TLS version 1.1 if there is a mandatory compatibility requirement and if you are aware of the risks involved. All versions of SSL (the predecessor to TLS) must not be used due to multiple public vulnerabilities.

When you are using TLS 1.2 and control both the clients and the server, the cipher suite should be limited to **ECDHE-ECDSA-AES256-GCM-SHA384**. In circumstances where you do not control both endpoints and are using TLS 1.1 or 1.2 the more general **HIGH:!aNULL:!eNULL:!DES:!3DES:!SSlv3:!TLSv1:!CAMELLIA** is a reasonable cipher selection.
NOTE
This guide is not intended as a reference on cryptography, and is not prescriptive about what specific algorithms or cipher modes you should enable or disable in your OpenStack services.

3.9. TLS PROXIES AND HTTP SERVICES

OpenStack endpoints are HTTP services providing APIs to both end-users on public networks and to other OpenStack services on the management network. You can currently encrypt the external requests using TLS. To configure this in Red Hat OpenStack Platform, you can deploy the API services behind HAproxy, which is able to establish and terminate TLS sessions.

In cases where software termination offers insufficient performance, hardware accelerators might be worth exploring as an alternative option. This approach would require additional configuration on the platform, and not all hardware load balancers might be compatible with Red Hat OpenStack Platform. It is important to be mindful of the size of requests that will be processed by any chosen TLS proxy.

3.10. PERFECT FORWARD SECRECY

Configuring TLS servers for perfect forward secrecy requires careful planning around key size, session IDs, and session tickets. In addition, for multi-server deployments, shared state is also an important consideration. Real-world deployments might consider enabling this feature for improved performance. This can be done in a security hardened way, but would require special consideration around key management. Such configurations are beyond the scope of this guide.

3.11. USE BARBICAN TO MANAGE SECRETS

OpenStack Key Manager (barbican) is the secrets manager for Red Hat OpenStack Platform. You can use the barbican API and command line to centrally manage the certificates, keys, and passwords used by OpenStack services. Barbican currently supports the following use cases:

- **Symmetric encryption keys** - used for Block Storage (cinder) volume encryption, ephemeral disk encryption, and Object Storage (swift) object encryption.

- **Asymmetric keys and certificates** - glance image signing and verification, Octavia TLS load balancing.

In this release, barbican offers integration with the cinder, swift, Octavia, and Compute (nova) components. For example, you can use barbican for the following use cases:

- **Support for Encrypted Volumes** - You can use barbican to manage your cinder encryption keys. This configuration uses LUKS to encrypt the disks attached to your instances, including boot disks. The key management aspect is performed transparently to the user.

- **Glance Image Signing** - You can configure the Image Service (glance) to verify that an uploaded image has not been tampered with. The image is first signed with a key that is stored in barbican, with the image then being validated before each use.

For more information, see the Barbican guide: [https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/manage_secrets_with_openstack_key_manager/](https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/manage_secrets_with_openstack_key_manager/)
CHAPTER 4. IDENTITY AND ACCESS MANAGEMENT

The Identity service (keystone) provides authentication and authorization for cloud users, and is an important component in security considerations.

The Identity service can directly provide end-user authentication, or can be configured to use external authentication methods to conform to an organization’s security policies and requirements.

4.1. AUTHENTICATION

Authentication is an integral part of any real world OpenStack deployment. Give careful thought to this aspect of system design. A complete treatment of this topic is beyond the scope of this guide however some key topics are presented in the following sections.

At its most basic, authentication is the process of confirming identity - that a user is actually who they claim to be. A familiar example is providing a username and password when logging in to a system.

The OpenStack Identity service (keystone) supports multiple methods of authentication, including user name & password, LDAP, and other external authentication methods. Upon successful authentication, the Identity service provides the user with an authorization token used for subsequent service requests.

Transport Layer Security (TLS) provides authentication between services and persons using X.509 certificates. Although the default mode for TLS is server-side only authentication, you should consider using certificates for client authentication, as it is mandated in US government standards.

4.2. INVALID LOGIN ATTEMPTS

The Identity Service (keystone) can limit access to accounts after repeated unsuccessful login attempts. A pattern of repetitive failed login attempts is generally an indicator of brute-force attacks. This type of attack is more prevalent in public cloud deployments. You can also mitigate this by using an external authentication system that blocks out an account after a configured number of failed login attempts. The account then might only be unlocked with further administrative intervention.

Detection techniques can also be used to mitigate damage. Detection involves frequent review of access control logs to identify unauthorized attempts to access accounts. Possible remediation would include reviewing the strength of the user password, or blocking the network source of the attack through firewall rules. You can add firewall rules on the keystone server that restrict the number of connections; this can help reduce the attack’s effectiveness.

In addition, it is useful to examine account activity for unusual login times and suspicious actions, and take corrective actions such as disabling the account.

4.3. AUTHORIZATION

The Identity service supports the notion of groups and roles. Users belong to groups while a group has a list of roles. OpenStack services reference the roles of the user attempting to access the service. The OpenStack policy enforcer middleware takes into consideration the policy rule associated with each resource then the user’s group/roles and association to determine if access is allowed to the requested resource.

4.4. ESTABLISH FORMAL ACCESS CONTROL POLICIES

Prior to configuring roles, groups, and users, you should document your required access control policies for the OpenStack installation. The policies should be consistent with any regulatory or legal
requirements for the organization. Future modifications to the access control configuration should be done consistently with the formal policies. The policies should include the conditions and processes for creating, deleting, disabling, and enabling accounts, and for assigning privileges to the accounts. Periodically review the policies and ensure that the configuration is in compliance with approved policies.

### 4.5. SERVICE AUTHORIZATION

Cloud administrators must define a user with the role of admin for each service. This service account provides the service with the authorization to authenticate users.

The Compute and Object Storage services can be configured to use the Identity service to store authentication information. The Identity service supports client authentication for TLS, which might be enabled. TLS client authentication provides an additional authentication factor, in addition to the user name and password, that provides greater reliability on user identification. It reduces the risk of unauthorized access when user names and passwords might be compromised. However, there is additional administrative overhead and cost to issue certificates to users that might not be feasible in every deployment.

The cloud administrator should protect sensitive configuration files from unauthorized modification. This can be configured using mandatory access control frameworks such as SELinux, including the `/var/lib/config-data/puppet-generated/keystone/etc/keystone/keystone.conf` file and X.509 certificates.

Client authentication with TLS requires certificates be issued to services. These certificates can be signed by an external or internal certificate authority. OpenStack services check the validity of certificate signatures against trusted CAs by default and connections will fail if the signature is not valid or the CA is not trusted. Cloud deployers might use self-signed certificates; in this case, the validity check must be disabled or the certificate should be marked as trusted. To disable validation of self-signed certificates, set `insecure=False` in the `[filter:authtoken]` section in the `/etc/nova/api.paste.ini` file. This setting also disables certificates for other components. Note that the exact file path might vary for containerized services.

### 4.6. TOKENS

Once a user is authenticated, a token is generated for authorization and access to an OpenStack environment. A token can have a variable life span; however the default value for expiry is one hour. The recommended expiry value should be set to a lower value that allows enough time for internal services to complete tasks. In the event that the token expires before tasks complete, the cloud might become unresponsive or stop providing services. An example of expended time during use would be the time needed by the Compute service to transfer a disk image onto the hypervisor for local caching.

The token is often passed within the structure of a larger context of an Identity service response. These responses also provide a catalog of the various OpenStack services. Each service is listed with its name, access endpoints for internal, admin, and public access. The Identity service supports token revocation. This manifests as an API to revoke a token, to list revoked tokens and individual OpenStack services that cache tokens to query for the revoked tokens and remove them from their cache and append the same to their list of cached revoked tokens. Fernet tokens are the only supported tokens in Red Hat OpenStack Platform 16.2.

### 4.6.1. Fernet tokens

Fernet tokens are now the default token provider. Fernet is a secure messaging format explicitly designed for use in API tokens. Fernet tokens are non-persistent (no need to be persisted to a database), lightweight (within 180 to 240 bytes) and reduce the operational overhead required to run a
cloud. Authentication and authorization metadata is bundled into a message packed payload, which is then encrypted and signed in as a Fernet token (within 180 to 240 bytes).

Unlike UUID, PKI and PKIZ tokens, Fernet tokens do not require persistence. The keystone token database no longer suffers bloat as a side effect of authentication. Pruning expired tokens from the token database is no longer required when using Fernet tokens. Since Fernet tokens are non-persistent, they do not have to be replicated. As long as each keystone node shares the same repository, you can create and validate Fernet tokens instantly across nodes.

Compared to PKI and PKIZ tokens, Fernet tokens are smaller in size; usually kept under a 250 byte limit. For PKI and PKIZ tokens, bigger service catalogs will result in longer token lengths. This pattern does not exist with Fernet tokens because the contents of the encrypted payload is kept to minimum.

For information about Fernet tokens and rotating Fernet keys, see https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/deploy_fernet_on_the_overcloud/.

4.7. KEYSTONE DOMAINS

Keystone domains are high-level security boundaries, logically grouping projects, users and groups. As such, they can be used to centrally manage all keystone-based identity components. With the introduction of account domains, server, storage and other resources can now be logically grouped into multiple projects (previously called tenants) which can themselves be grouped under a master account-like container. In addition, multiple users can be managed within an account domain and assigned roles that vary for each project.

The Identity V3 API supports multiple domains. Users of different domains might be represented in different authentication backends. They might even have different attributes that must be mapped to a single set of roles and privileges, that are used in the policy definitions to access the various service resources.

Where a rule might specify access to only admin users and users belonging to the project, the mapping might be trivial. In other scenarios the cloud administrator might need to approve the mapping routines per project.

Domain-specific authentication drivers allow the Identity service to be configured for multiple domains using domain-specific configuration files. Enabling the drivers and setting the domain-specific configuration file location occur in the [identity] section of the /var/lib/config-data/puppet-generated/keystone/etc/keystone/keystone.conf file. For example:

```
[identity]
domain_specific_drivers_enabled = True
domain_config_dir = /var/lib/config-data/puppet-generated/keystone/etc/keystone/domains/
```

Any domains without a domain-specific configuration file will use options in the primary /var/lib/config-data/puppet-generated/keystone/etc/keystone/keystone.conf file.

4.8. AUTHENTICATING WITH LDAP

You can use an external identity provider (IdP) to authenticate to OpenStack service providers (SP). In this case, the Service Providers are the services provided by an OpenStack cloud.

For authentication and authorization services, the OpenStack identity model considers the external authentication database to be a separate keystone domain. Each external authentication mechanism is associated with a keystone domain, with support for multiple coexisting domains. You can use roles to
grant users in external domains access to resources in the cloud; this approach also works in cross-domain multi-project deployments. This approach also has implications for a per-component policy, as not all OpenStack roles can be mapped in policy back to externally authenticated users. For example, there is usually additional configuration and consideration required if users in an external authentication database require administrative access similar to that of the *admin* user in the *admin* domain.

External authentication provides a way to use existing credentials to access cloud resources such as servers, volumes, and databases, across multiple endpoints provided in multiple authorized clouds using a single set of credentials, without having to provision additional identities or log in multiple times. The credential is maintained by the user’s Identity Provider.

The Identity service can store user credentials in an SQL Database, or might use an LDAP-compliant directory server. The Identity database might be separate from databases used by other OpenStack services to reduce the risk of a compromise of the stored credentials.

When you use a username and password to authenticate, Identity does not enforce policies on password strength, expiration, or failed authentication attempts. Organizations that desire to enforce stronger password policies should consider using Identity extensions or external authentication services.

LDAP simplifies integration of Identity authentication into an organization’s existing directory service and user account management processes. Authentication and authorization policy in OpenStack might be delegated to another service. A typical use case is an organization that seeks to deploy a private cloud and already has a database of employees and users in an LDAP system. Using this as the authentication authority, requests to the Identity service are delegated to the LDAP system, which will then authorize or deny based on its policies. Upon successful authentication, the Identity service then generates a token that is used for access to authorized services.

Note that if the LDAP system has attributes defined for the user such as admin, finance, HR etc, these must be mapped into roles and groups within Identity for use by the various OpenStack services. The `/var/lib/config-data/puppet-generated/keystone/etc/keystone/keystone.conf` file maps LDAP attributes to Identity attributes.

### 4.9. INTEGRATE WITH LDAP-BASED SERVICES

Identity Service (keystone) can authenticate user accounts stored in LDAP-based services, such as Microsoft Active Directory Domain Services (AD DS), and Red Hat Identity Management (IdM). In this use case, keystone has read-only access to the LDAP user database authentication, and retains management over the authZ privileges assigned to authenticated accounts. The authZ function (permissions, roles, projects) is still performed by keystone, whereby permissions and roles are assigned to the LDAP accounts using the keystone management tools.

#### 4.9.1. How LDAP integration works

In the diagram below, keystone uses an encrypted LDAPS connection to connect to an Active Directory Domain Controller. When a user logs in to horizon, keystone receives the supplied user credentials and passes them to Active Directory for authZ.
For information on integrating OpenStack with AD DS and IdM, see the integration guide: https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/integrate_with_identity_service/
CHAPTER 5. POLICIES

Each OpenStack service contains resources that are managed by access policies. For example, a resource might include the following functions:

- Permission to create and start instances
- The ability to attach a volume to an instance

If you are a Red Hat OpenStack Platform (RHOSP) administrator, you can create custom policies to introduce new roles with varying levels of access, or to change the default behavior of existing roles.

IMPORTANT

Customizing roles or policies is not supported by Red Hat. Syntax errors can lead to downtime, and misapplied authorization can negatively impact security or usability. If you feel you need custom policies in your production environment, contact Red Hat support for a support exception.

5.1. REVIEWING EXISTING POLICIES

Policy files for services traditionally existed in the /etc/$service directory. For example, the full path of the policy.json file for Compute (nova) was /etc/nova/policy.json.

There are two important architectural changes that affect how you can find existing policies:

- Red Hat OpenStack Platform is now containerized.
  - Policy files, if present, are in the traditional path if you view them from inside the service container:
    /etc/$service/policy.json
  - Policy files, if present, are in the following path if you view them from outside the service container:
    /var/lib/config-data/puppet-generated/$service/etc/$service/policy.json

- Each service has default policies that are provided in code, with files that are available only if you created them manually, or if they are generated with oslopolicy tooling. To generate a policy file, use the oslopolicy-policy-generator from within a container, as in the following example:

  podman exec -it keystone oslopolicy-policy-generator --namespace keystone

By default, generated policies are pushed to stdout by osly.policy CLI tools.

5.2. UNDERSTANDING SERVICE POLICIES

Service policy file statements are either alias definitions or rules. Alias definitions exist at the top of the file. The following list contains an explanation of the alias definitions from the generated policy.json file for Compute (nova):

- "context_is_admin": "role:admin"
  When rule:context_is_admin appears after a target, the policy checks that the user is operating with an administrative context before it allows that action.
When `admin_or_owner` appears after a target, the policy checks that the user is either an admin, or that their project ID matches the owning project ID of the target object before it allows that action.

When `admin_api` appears after a target, the policy checks that the user is an admin before it allows that action.

5.3. POLICY SYNTAX

Policy.json files support certain operators so that you can control the target scope of these settings. For example, the following keystone setting contains the rule that only admin users can create users:

```
"identity:create_user": "rule:admin_required"
```

The section to the left of the `:` character describes the privilege, and the section to the right defines who can use the privilege. You can also use operators to the right side to further control the scope:

- ! - No user (including admin) can perform this action.
- @ and "" - Any user can perform this action.
- not, and, or - Standard operator functions are available.

For example, the following setting means that no users have permission to create new users:

```
"identity:create_user": "!"
```

5.4. USING POLICY FILES FOR ACCESS CONTROL

To override the default rules, edit the policy.json file for the appropriate OpenStack service. For example, the Compute service has a policy.json in the nova directory, which is the correct location of the file for containerized services when you view it from inside the container.

**NOTE**

- You must thoroughly test changes to policy files in a staging environment before implementing them in production.
- You must check that any changes to the access control policies do not unintentionally weaken the security of any resource. In addition, any changes to a policy.json file are effective immediately and do not require a service restart.

5.5. EXAMPLE: CREATING A POWER USER ROLE

To customize the permissions of a keystone role, update the policy.json file of a service. This means that you can more granularly define the permissions that you assign to a class of users. This example creates a power user role for your deployment with the following privileges:

- Start an instance.
- Stop an instance.
The intention of this role is to grant additional permissions to certain users, without the need to then grant admin access. To use these privileges, you must grant the following permissions to a custom role:

- Start an instance: "os_compute_api:servers:start": "role:PowerUsers"
- Stop an instance: "os_compute_api:servers:stop": "role:PowerUsers"
- Configure an instance to use a particular volume: "os_compute_api:servers:create:attach_volume": "role:PowerUsers"
- List the volumes that are attached to an instance: "os_compute_api:os-volumes-attachments:index": "role:PowerUsers"
- Attach a volume: "os_compute_api:os-volumes-attachments:create": "role:PowerUsers"
- View the details of an attached volume: "os_compute_api:os-volumes-attachments:show": "role:PowerUsers"
- Change the volume that is attached to an instance: "os_compute_api:os-volumes-attachments:update": "role:PowerUsers"
- Delete a volume that is attached to an instance: "os_compute_api:os-volumes-attachments:delete": "role:PowerUsers"

NOTE

When you modify the policy.json file, you override the default policy. As a result, members of PowerUsers are the only users that can perform these actions. To allow admin users to retain these permissions, you can create rules for admin_or_power_user. You can also use some basic conditional logic to define role:PowerUsers or role:Admin.

1. Create the custom keystone role:

   ```bash
   $ openstack role create PowerUsers
   +-----------+----------------------------------+
   | Field     | Value                            |
   +-----------+----------------------------------+
   | domain_id | None                             |
   | id        | 7061a395af43455e9057ab631ad49449 |
   | name      | PowerUsers                       |
   +-----------+----------------------------------+
   ``

2. Add an existing user to the role, and assign the role to a project:

   ```bash
   $ openstack role add --project [PROJECT_NAME] --user [USER_ID] [PowerUsers-ROLE_ID]
   ``

   NOTE

   A role assignment is paired exclusively with one project. This means that when you assign a role to a user, you also define the target project at the same time. If you want the user to receive the same role but for a different project, you must assign the role to them again separately but target the different project.
3. View the default nova policy settings:

   $ oslopolicy-policy-generator --namespace nova

4. Create custom permissions for the new **PowerUsers** role by adding the following entries to 
   `/var/lib/config-data/puppet-generated/nova/etc/nova/policy.json`:

   ```json
   {
     "os_compute_api:servers:start": "role:PowerUsers",
     "os_compute_api:servers:stop": "role:PowerUsers",
     "os_compute_api:servers:create:attach_volume": "role:PowerUsers",
     "os_compute_api:os-volumes-attachments:index": "role:PowerUsers",
     "os_compute_api:os-volumes-attachments:create": "role:PowerUsers",
     "os_compute_api:os-volumes-attachments:show": "role:PowerUsers",
     "os_compute_api:os-volumes-attachments:update": "role:PowerUsers",
     "os_compute_api:os-volumes-attachments:delete": "role:PowerUsers"
   }
   ```

   You implement the changes when you save this file and restart the nova container. Users that
   are added to the **PowerUsers** keystone role receive these privileges.

5.6. EXAMPLE: LIMITING ACCESS BASED ON ATTRIBUTES

You can create policies that will restrict access to API calls based on the attributes of the user making
that API call. For example, the following default rule states that keypair deletion is allowed if run from an
administrative context, or if the user ID of the token matches the user ID associated with the target.

   ```json
   "os_compute_api:os-keypairs:delete": "rule:admin_api or user_id:%%(user_id)s"
   ```

   **NOTE:** * Newly implemented features are not guaranteed to be in every service with each release.
   Therefore, it is important to write rules using the conventions of the target service’s existing policies. For
details on viewing these policies, see Reviewing existing policies. * All policies should be rigorously tested
in a non-production environment for every version on which they will be deployed, as policies are not
 guaranteed for compatibility across releases.

   Based on the above example, you can craft API rules to expand or restrict access to users based on
whether or not they own a resource. Additionally, attributes can be combined with other restrictions to
form rules as seen in the example below:

   ```json
   "admin_or_owner": "is_admin:True or project_id:%%(project_id)s"
   ```

   Considering the examples above, you can create a unique rule limited to administrators and users, and
then use that rule to further restrict actions:

   ```json
   "admin_or_user": "is_admin:True or user_id:%%(user_id)s"
   "os_compute_api:os-instance-actions": "rule:admin_or_user"
   ```

   For more information about the **policy.json** syntax options that are available, see Policy syntax.
5.7. AUDITING YOUR USERS AND ROLES

You can use tools available in Red Hat OpenStack Platform to build a report of role assignments per user and associated privileges.

1. Run the `openstack role list` command to see the roles currently in your environment:

   
   ```
   openstack role list -c Name -f value
   
   swiftoperator
   ResellerAdmin
   admin
   _member_
   heat_stack_user
   ```

2. Run the `openstack role assignment list` command to list all users that are members of a particular role. For example, to see all users that have the admin role, run the following:

   
   ```
   $ openstack role assignment list --names --role admin
   
   +-------+------------------------------------+-------+-----------------+------------+--------+-----------+
   | Role  | User                               | Group | Project         | Domain     | System | Inherited |
   +-------+------------------------------------+-------+-----------------+------------+--------+-----------+
   | admin | heat-cfn@Default                   |       | service@Default |            |        | False     |
   | admin | placement@Default                  |       | service@Default |            |        | False     |
   | admin | neutron@Default                    |       | service@Default |            |        | False     |
   | admin | zaqar@Default                      |       | service@Default |            |        | False     |
   | admin | swift@Default                      |       | service@Default |            |        | False     |
   | admin | admin@Default                      |       | admin@Default   |            |        | False     |
   | admin | zaqar-websocket@Default            |       | service@Default |            |        | False     |
   | admin | heat@Default                       |       | service@Default |            |        | False     |
   | admin | ironic-inspector@Default           |       | service@Default |            |        | False     |
   | admin | nova@Default                       |       | service@Default |            |        | False     |
   | admin | ironic@Default                     |       | service@Default |            |        | False     |
   | admin | glance@Default                     |       | service@Default |            |        | False     |
   | admin | mistral@Default                    |       | service@Default |            |        | False     |
   | admin | heat_stack_domain_admin@heat_stack |       |                 | heat_stack |        | False     |
   | admin | admin@Default                      |       |                 | all        |        | False     |
   +-------+------------------------------------+-------+-----------------+------------+--------+-----------+
   ```

   NOTE

   You can use the `-f {csv,json,table,value,yaml}` parameter to export these results.

5.8. AUDITING API ACCESS

You can audit the API calls a given role can access. Repeating this process for each role will result in a comprehensive report on the accessible APIs for each role. For the following steps you need:

- An authentication file to source as a user in the target role.
- An access token in JSON format.
A policy file for each service’s API you wish to audit.

Procedure

1. Start by sourcing an authentication file of a user in the desired role.

2. Capture a Keystone generated token and save it to a file. You can do this by running any openstack-cli command and using the --debug option, which prints the provided token to stdout. You can copy this token and save it to an access file. Use the following command to do this as a single step:

   ```
   openstack token issue --debug 2>&1 | egrep ^\"\token\".* > access.file.json
   ```

3. Create a policy file. This can be done on an overcloud node that hosts the containerized service of interest. The following example creates a policy file for the cinder service:

   ```
   ssh heat-admin@CONTROLLER-1 sudo podman exec cinder_api \
   oslopolicy-policy-generator \
   --config-file /etc/cinder/cinder.conf \
   --namespace cinder > cinderpolicy.json
   ```

4. Using these files, you can now audit the role in question for access to cinder’s APIs:

   ```
   oslopolicy-checker --policy cinderpolicy.json --access access.file.json
   ```
CHAPTER 6. ROTATING SERVICE ACCOUNT PASSWORDS

You can periodically rotate service account passwords to improve your security posture.

6.1. OVERVIEW OF OVERCLOUD PASSWORD MANAGEMENT

OpenStack services that run on the overcloud are authenticated by their Identity service (keystone) credentials. These passwords are generated during the initial deployment process and are defined as heat parameters. For example:

'MistralPassword',
'BarbicanPassword',
'AdminPassword',
'CeilometerMeteringSecret',
'ZaqarPassword',
'NovaPassword',
'MysqlRootPassword'

You can rotate the passwords used by the service accounts by using a Workflow service (mistral) workflow. However, passwords are not rotated if they are listed in `DO_NOT_ROTATE`, such as Key Encrypting Keys (KEK) and Fernet keys:

```python
DO_NOT_ROTATE_LIST = ('BarbicanSimpleCryptoKek',
                      'SnmpdReadonlyUserPassword',
                      'KeystoneCredential0',
                      'KeystoneCredential1',
                      'KeystoneFernetKey0',
                      'KeystoneFernetKey1',
                      'KeystoneFernetKeys',
                      )
```

These passwords are on the `DO_NOT_ROTATE` list for the following reasons:

- **BarbicanSimpleCryptoKek** - changing this password requires you to re-encrypt all the secrets.
- **KeystoneFernetKey** and **KeystoneCredential** - separate workflows already exist to rotate these. For more information, see Rotating the Fernet keys by using the Workflow service.

6.2. ROTATING THE PASSWORDS

Use the following procedure to rotate eligible passwords. The next time you complete a stack update by running the `openstack overcloud deploy` command, your rotated password changes are applied. Any passwords specified in environment files take precedence over password changes that use this method. For information about outage requirements and service impact, see Outage requirements.

**IMPORTANT**

Do not use this procedure to rotate the `swift` password, because this is not currently supported.

1. As the stack user, run the password rotation workflow. This rotates all passwords, except for those on the `DO_NOT_ROTATE` list:
If you want to rotate only specific passwords, you can use **password_list**. You can also use this method to rotate passwords on the **DO_NOT_ROTATE** list. For example:

```
$ openstack workflow execution create tripleo.plan_management.v1.rotate_passwords
  '{"container": "overcloud", "password_list": ["SaharaPassword", "ManilaPassword"]}'
```

The Workflow service Mistral workflow generates new passwords for the service accounts.

2. Run a stack update to apply the new passwords.

3. You can retrieve and view the new passwords, by creating a workflow to retrieve the passwords, and then viewing the output:

   a. Create a new workflow to retrieve the passwords. Note the ID of the workflow:

      ```
      $ openstack workflow execution create tripleo.plan_management.v1.get_passwords
        '{"container": "overcloud"}"
      +--------------------+---------------------------------------------+
      | Field              | Value                                       |
      +--------------------+---------------------------------------------+
      | ID                 | edcf9103-e1a8-42f9-85c1-e505c055e0ed        |
      | Workflow ID        | 8aa2ac9b-22ee-4e7d-8240-877237ef0d0a        |
      | Workflow name      | tripleo.plan_management.v1.rotate_passwords |
      | Workflow namespace |                                             |
      | Description        |                                             |
      | Task Execution ID  | <none>                                      |
      | Root Execution ID  | <none>                                      |
      | State              | RUNNING                                     |
      | State info         | None                                        |
      | Created at         | 2020-01-22 15:47:57                         |
      | Updated at         | 2020-01-22 15:47:57                         |
      +--------------------+---------------------------------------------+
      ```

   b. Use the workflow ID to check the workflow status. You must wait until the workflow has a state of **SUCCESS** before you continue:

      ```
      $ openstack workflow execution show edcf9103-e1a8-42f9-85c1-e505c055e0ed
      +--------------------+---------------------------------------------+
      | Field              | Value                                       |
      +--------------------+---------------------------------------------+
      | ID                 | edcf9103-e1a8-42f9-85c1-e505c055e0ed        |
      | Workflow ID        | 8aa2ac9b-22ee-4e7d-8240-877237ef0d0a        |
      | Workflow name      | tripleo.plan_management.v1.rotate_passwords |
      | Workflow namespace |                                             |
      | Description        |                                             |
      | Task Execution ID  | <none>                                      |
      | Root Execution ID  | <none>                                      |
      | State              | SUCCESS                                     |
      | State info         | None                                        |
      +--------------------+---------------------------------------------+
      ```
When the workflow is complete, retrieve the passwords by using the following command:

```bash
openstack workflow execution output show edcf9103-e1a8-42f9-85c1-e505c055e0ed
```

```json
{
  "status": "SUCCESS",
  "message": {
    "AdminPassword": "FSn0sS1aAHp8YK2fU5niM3rxu",
    "AdminToken": "dTP0Wdy7DblG80M54r4a2yoC",
    "AodhPassword": "fIB5NQdRe37BaBVEWDHVuj4eTk",
    "BarbicanPassword": "m7yk7KPalKw2PWN71MvXpnBt",
    "BarbicanSimpleCryptoKek": "lrc3sGLV7-D7-V_P4vbDIv1Ujm5OjnAVFclih0pbGc=",
    "CeilometerMeteringSecret": "DQ69HdiJobhnGWoBC0jM3drPF",
    "CeilometerPassword": "qI6xOpofuiXZnG95iUe8Oxv5d",
    "CephAdminKey": "AQQGVpddAAAAABAAAZMP56/VY+zCVcDT81'TOjg=",
    "CephClientKey": "AQQGVpddAAAAABAAAanYtA0ggpcoCbS1nLeDN7w==",
    "CephClusterFSID": "141a5ede-21b4-11ea-8132-52540031f76b",
    "CephDashboardAdminPassword": "AQQGVpddAAAAABAAKhx630YKDHQrocS4o4KzA==",
    "CephGrafanaAdminPassword": "AQQGVpddAAAAABAAKBojG+CO72B0TdBRR0paEg=",
    "CephManilaClientKey": "AQQGVpddAAAAABAAAIrVxHr3VCC8xQskG4+d5A=="
  }
}
```

### 6.3. OUTAGE REQUIREMENTS

Outage requirements and service impacts can occur when you change passwords for the overcloud service accounts.

After a password has been rotated as part of the stack update, the old password becomes invalid. As a result, services are unavailable with an HTTP **401** error for the duration that it takes for the new password to be added to the service configuration settings.

In addition, you can expect to encounter brief outages when you change passwords for the supporting services, including MySQL, RabbitMQ, and High Availability.
CHAPTER 7. HARDENING INFRASTRUCTURE AND VIRTUALIZATION

Your operating procedures should have a plan to learn about new vulnerabilities and security updates. Hardware and software vendors typically announce the existence of vulnerabilities, and could offer workarounds and patches to address these.

Red Hat Product Security maintains sites to help you stay aware of security updates:

- https://www.redhat.com/mailman/listinfo/rhsa-announce
- https://access.redhat.com/security/security-updates/#/?q=openstack&p=1&sort=portal_publication_date%20desc&rows=10&portal_advisory_type=Security

**NOTE**

In addition to tracking updates, ensure that your processes and deployments can accommodate the installation of regular security updates. Also use the following guidelines:

- Include instance security updates when you design your processes.
- Reboot the Compute and management nodes for kernel updates.
- Periodically update hosted Image service (glance) images to ensure that freshly created instances have the latest updates.

7.1. HYPERVISORS

When you evaluate a hypervisor platform, consider the supportability of the hardware on which the hypervisor will run. Additionally, consider the additional features available in the hardware and how those features are supported by the hypervisor you chose as part of the OpenStack deployment. To that end, hypervisors each have their own hardware compatibility lists (HCLs). When selecting compatible hardware it is important to know in advance which hardware-based virtualization technologies are important from a security perspective.

7.1.1. Hypervisor versus bare metal

It is important to recognize the difference between using Linux containers or bare metal systems versus using a hypervisor like KVM. Specifically, the focus of this security guide is largely based on having a hypervisor and virtualization platform. However, should your implementation require the use of a bare metal or containerized environment, you must pay attention to the particular differences in regard to deployment of that environment.

For bare metal, make sure the node has been properly sanitized of data prior to re-provisioning and decommissioning. In addition, before reusing a node, you must provide assurances that the hardware has not been tampered or otherwise compromised. For more information see https://docs.openstack.org/ironic/queens/admin/cleaning.html

7.1.2. Hypervisor memory optimization

Certain hypervisors use memory optimization techniques that overcommit memory to guest virtual
machines. This is a useful feature that allows you to deploy very dense compute clusters. One approach to this technique is through deduplication or sharing of memory pages: When two virtual machines have identical data in memory, there are advantages to having them reference the same memory. Typically this is performed through Copy-On-Write (COW) mechanisms, such as kernel same-page merging (KSM). These mechanisms are vulnerable to attack:

- Memory deduplication systems are vulnerable to side-channel attacks. In academic studies, attackers were able to identify software packages and versions running on neighboring virtual machines as well as software downloads and other sensitive information through analyzing memory access times on the attacker VM. Consequently, one VM can infer something about the state of another, which might not be appropriate for multi-project environments where not all projects are trusted or share the same levels of trust.

- More importantly, row-hammer type attacks have been demonstrated against KSM to enact cross-VM modification of executable memory. This means that a hostile instance can gain code-execution access to other instances on the same Compute host.

Deployers should disable KSM if they require strong project separation (as with public clouds and some private clouds):

- To disable KSM, refer to Deactivating KSM.

### 7.2. PCI PASSTHROUGH

PCI passthrough allows an instance to have direct access to a piece of hardware on the node. For example, this could be used to allow instances to access video cards or GPUs offering the compute unified device architecture (CUDA) for high performance computation. This feature carries two types of security risks: direct memory access and hardware infection.

Direct memory access (DMA) is a feature that permits certain hardware devices to access arbitrary physical memory addresses in the host computer. Often video cards have this capability. However, an instance should not be given arbitrary physical memory access because this would give it full view of both the host system and other instances running on the same node. Hardware vendors use an input/output memory management unit (IOMMU) to manage DMA access in these situations. You should confirm that the hypervisor is configured to use this hardware feature.

A hardware infection occurs when an instance makes a malicious modification to the firmware or some other part of a device. As this device is used by other instances or the host OS, the malicious code can spread into those systems. The end result is that one instance can run code outside of its security zone. This is a significant breach as it is harder to reset the state of physical hardware than virtual hardware, and can lead to additional exposure such as access to the management network.

Due to the risk and complexities associated with PCI passthrough, it should be disabled by default. If enabled for a specific need, you will need to have appropriate processes in place to help ensure the hardware is clean before reuse.

### 7.3. SELINUX

Mandatory access controls limit the impact an attempted attack, by restricting the privileges on QEMU process to only what is needed. On Red Hat OpenStack Platform, SELinux is configured to run each QEMU process under a separate security context. SELinux policies have been pre-configured for Red Hat OpenStack Platform services.

OpenStack’s SELinux policies intend to help protect hypervisor hosts and virtual machines against two primary threat vectors:
- Hypervisor threats - A compromised application running within a virtual machine attacks the hypervisor to access underlying resources. For example, when a virtual machine is able to access the hypervisor OS, physical devices, or other applications. This threat vector represents considerable risk as a compromise on a hypervisor can infect the physical hardware as well as exposing other virtual machines and network segments.

- Virtual Machine (multi-project) threats - A compromised application running within a VM attacks the hypervisor to access or control another virtual machine and its resources. This is a threat vector unique to virtualization and represents considerable risk as a multitude of virtual machine file images could be compromised due to vulnerability in a single application. This virtual network attack is a major concern as the administrative techniques for protecting real networks do not directly apply to the virtual environment. Each KVM-based virtual machine is a process which is labeled by SELinux, effectively establishing a security boundary around each virtual machine. This security boundary is monitored and enforced by the Linux kernel, restricting the virtual machine’s access to resources outside of its boundary, such as host machine data files or other VMs.

Red Hat’s SELinux-based isolation is provided regardless of the guest operating system running inside the virtual machine. Linux or Windows VMs can be used.

7.3.1. Labels and Categories

KVM-based virtual machine instances are labelled with their own SELinux data type, known as svirt_image_t. Kernel level protections prevent unauthorized system processes, such as malware, from manipulating the virtual machine image files on disk. When virtual machines are powered off, images are stored as svirt_image_t as shown below:

```
| system_u:object_r:svirt_image_t:SystemLow image1 |
| system_u:object_r:svirt_image_t:SystemLow image2 |
| system_u:object_r:svirt_image_t:SystemLow image3 |
| system_u:object_r:svirt_image_t:SystemLow image4 |
```

The svirt_image_t label uniquely identifies image files on disk, allowing for the SELinux policy to restrict access. When a KVM-based compute image is powered on, SELinux appends a random numerical identifier to the image. SELinux is capable of assigning numeric identifiers to a maximum of 524,288 virtual machines per hypervisor node, however most OpenStack deployments are highly unlikely to encounter this limitation. This example shows the SELinux category identifier:

```
| system_u:object_r:svirt_image_t:s0:c87,c520 image1 |
| system_u:object_r:svirt_image_t:s0:419,c172 image2 |
```

7.3.2. SELinux users and roles

SELinux manages user roles. These can be viewed through the -Z flag, or with the semanage command. On the hypervisor, only administrators should be able to access the system, and should have an appropriate context around both the administrative users and any other users that are on the system.

7.4. CONTAINERIZED SERVICES

Many Red Hat OpenStack Platform services such as the Compute service (nova), the Image service (glance), and the Identity service (keystone) run in containers. With containerization, you can more easily apply updates to services. Additionally, possible vulnerabilities are isolated which reduces the attack surface to adjacent services.
NOTE

Paths on the host machine that are mounted into the containers can be used as mount points to transfer data between container and host, if they are configured as *ro/rw*.

If you intend to test configuration options in your environment, consider the following options:

- You can update the configuration file running within the container. The environment inside the container is ephemeral, so changes are lost when you restart the container.
- You can update the bind-mounted configuration on the system that hosts the container. The configuration changes are lost if those configuration changes are not in heat when you next run the `openstack overcloud deploy` command.

Do not update service configuration files in `/etc`, for example, `/etc/cinder/cinder.conf`. This is because the containerized service does not reference this file.

NOTE

For permanent configuration changes, you must modify the heat templates on Red Hat OpenStack Platform director, and re-run the `openstack overcloud deploy` command, using the same environment files as arguments that were used originally. Include any additional environment files that contain configuration changes.

The bind-mounted service configuration files are located in the `/var/lib/config-data/puppet-generated` directory. For example:

- The Identity service: `/var/lib/config-data/puppet-generated/keystone/etc/keystone/keystone.conf`
- The Block Storage service: `/var/lib/config-data/puppet-generated/cinder/etc/cinder/cinder.conf`
- The Compute service: `/var/lib/config-data/puppet-generated/nova_libvirt/etc/nova/nova.conf`

These configuration files are generated by puppet during the initial deployment, and contain sensitive configuration information that determines the behavior of the Red Hat OpenStack cloud environment. Changes are implemented when you restart the container.

7.5. HARDENING COMPUTE DEPLOYMENTS

One of the main security concerns with any OpenStack deployment is the security and controls around sensitive files, such as the `/var/lib/config-data/puppet-generated/nova_libvirt/etc/nova/nova.conf` file. This configuration file contains many sensitive options including configuration details and service passwords. All such sensitive files should be given strict file level permissions, and monitored for changes through file integrity monitoring (FIM) tools, such as AIDE. These utilities will take a hash of the target file in a known good state, and then periodically take a new hash of the file and compare it to the known good hash. An alert can be created if it was found to have been modified unexpectedly.

The permissions of a file can be examined by moving into the directory the file is contained in and running the `ls -lh` command. This will show the permissions, owner, and group that have access to the file, as well as other information such as the last time the file was modified and when it was created.
The `/var/lib/nova` directory holds information about the instances on a given Compute node. This directory should be considered sensitive, with strictly enforced file permissions. In addition, it should be backed up regularly as it contains information and metadata for the instances associated with that host.

If your deployment does not require full virtual machine backups, consider excluding the `/var/lib/nova/instances` directory as it will be as large as the combined space of each instance running on that node. If your deployment does require full VM backups, you will need to ensure this directory is backed up successfully.

**NOTE**

Data stored in the storage subsystem (for example, Ceph) being used for Block Storage (cinder) volumes should also be considered sensitive, as full virtual machine images can be retrieved from the storage subsystem if network or logical access allows this, potentially bypassing OpenStack controls.

### 7.6. FIRMWARE UPDATES

Physical servers use complex firmware to enable and operate server hardware and lights-out management cards, which can have their own security vulnerabilities, potentially allowing system access and interruption. To address these, hardware vendors will issue firmware updates, which are installed separately from operating system updates. You will need an operational security process that retrieves, tests, and implements these updates on a regular schedule, noting that firmware updates often require a reboot of physical hosts to become effective.

### 7.7. BLOCK STORAGE

OpenStack Block Storage (cinder) is a service that provides software (services and libraries) to self-service manage persistent block-level storage devices. This creates on-demand access to Block Storage resources for use with Compute (nova) instances. This creates software-defined storage through abstraction by virtualizing pools of block storage to a variety of back-end storage devices which can be either software implementations or traditional hardware storage products. The primary functions of this is to manage the creation, attachment, and detachment of the block devices. The consumer requires no knowledge of the type of back-end storage equipment or where it is located.

Compute instances store and retrieve block storage using industry-standard storage protocols such as iSCSI, ATA over Ethernet, or Fibre-Channel. These resources are managed and configured using OpenStack native standard HTTP RESTful API.

#### 7.7.1. Volume Wiping

There are multiple ways to wipe a block storage device. The traditional approach is to set the `lvm_type` to thin, and then use the `volume_clear` parameter. Alternatively, if the volume encryption feature is used, then volume wiping is not necessary if the volume encryption key is deleted.

**NOTE**

Previously, `lvm_type=default` was used to signify a wipe. While this method still works, `lvm_type=default` is not recommended for setting secure delete.

The `volume_clear` parameter can accept either `zero` or `shred` as arguments. `zero` will write a single pass of zeroes to the device. The `shred` operation will write three passes of predetermined bit patterns.
7.7.2. Use keystone for authentication

In /var/lib/config-data/puppet-generated/cinder/etc/cinder/cinder.conf, check that the value of auth_strategy under the [DEFAULT] section is set to keystone and not noauth.

7.7.3. Enable TLS for authentication

In /var/lib/config-data/puppet-generated/cinder/etc/cinder/cinder.conf, check that the value of auth_uri under the [keystone_authtoken] section is set to an Identity API endpoint that starts with https://`, and the value of the parameter insecure also under [keystone_authtoken] is set to False.

7.7.4. Ensure Block Storage uses TLS to communicate with Compute

In cinder.conf, check that the value of glance_api_servers under the [DEFAULT] section is set to a value that starts with https://, and the value of the parameter glance_api_insecure is set to False.

7.7.5. Set the max size for the body of a request

If the maximum body size per request is not defined, the attacker can craft an arbitrary OSAPI request of large size, causing the service to crash and finally resulting in a Denial Of Service attack. Assigning the maximum value ensures that any malicious oversized request gets blocked ensuring continued availability of the service.

Review whether max_request_body_size under the [oslo_middleware] section in cinder.conf is set to 114688.

7.7.6. Enable volume encryption

Unencrypted volume data makes volume-hosting platforms especially high-value targets for attackers, as it allows the attacker to read the data for many different VMs. In addition, the physical storage medium could be stolen, remounted, and accessed from a different machine. Encrypting volume data and volume backups can help mitigate these risks and provides defense-in-depth to volume-hosting platforms. Block Storage (cinder) is able to encrypt volume data before it is written to disk, so consider enabling volume encryption, and using Barbican for private key storage.

7.8. NETWORKING

The OpenStack Networking service (neutron) enables the end-user or project to define and consume networking resources. OpenStack Networking provides a project-facing API for defining network connectivity and IP addressing for instances in the cloud, in addition to orchestrating the network configuration. With the transition to an API-centric networking service, cloud architects and administrators should take into consideration good practices to secure physical and virtual network infrastructure and services.

OpenStack Networking was designed with a plug-in architecture that provides extensibility of the API through open source community or third-party services. As you evaluate your architectural design requirements, it is important to determine what features are available in OpenStack Networking core services, any additional services that are provided by third-party products, and what supplemental services are required to be implemented in the physical infrastructure.

This section is a high-level overview of what processes and good practices should be considered when implementing OpenStack Networking.

7.8.1. Networking architecture
OpenStack Networking is a standalone service that deploys multiple processes across a number of nodes. These processes interact with each other and other OpenStack services. The main process of the OpenStack Networking service is neutron-server, a Python daemon that exposes the OpenStack Networking API and passes project requests to a suite of plug-ins for additional processing.

The OpenStack Networking components are:

- **Neutron server (neutron-server and neutron-*-plugin)** - The neutron-server service runs on the Controller node to service the Networking API and its extensions (or plugins). It also enforces the network model and IP addressing of each port. The neutron-server requires direct access to a persistent database. Agents have indirect access to the database through neutron-server, with which they communicate using AMQP (Advanced Message Queuing Protocol).

- **Neutron database** - The database is the centralized source of neutron information, with the API recording all transactions in the database. This allows multiple Neutron servers to share the same database cluster, which keeps them all in sync, and allows persistence of network configuration topology.

- **Plugin agent (neutron-*-agent)** - Runs on each compute node and networking node (together with the L3 and DHCP agents) to manage local virtual switch (vswitch) configuration. The enabled plug-in determines which agents are enabled. These services require message queue access and depending on the plug-in being used, access to external network controllers or SDN implementations. Some plug-ins, like OpenDaylight (ODL) and Open Virtual Network (OVN), do not require any python agents on compute nodes, requiring only an enabled Neutron plug-in for integration.

- **DHCP agent (neutron-dhcp-agent)** - Provides DHCP services to project networks. This agent is the same across all plug-ins and is responsible for maintaining DHCP configuration. The neutron-dhcp-agent requires message queue access. Optional depending on plug-in.

- **Metadata agent (neutron-metadata-agent, neutron-ns-metadata-proxy)** - Provides metadata services used to apply instance operating system configuration and user-supplied initialisation scripts (‘userdata’). The implementation requires the neutron-ns-metadata-proxy running in the L3 or DHCP agent namespace to intercept metadata API requests sent by cloud-init to be proxied to the metadata agent.

- **L3 agent (neutron-l3-agent)** - Provides L3/NAT forwarding for external network access of VMs on project networks. Requires message queue access. Optional depending on plug-in.

- **Network provider services (SDN server/services)** - Provides additional networking services to project networks. These SDN services might interact with neutron-server, neutron-plugin, and plugin-agents through communication channels such as REST APIs.

The following diagram shows an architectural and networking flow diagram of the OpenStack Networking components:
Note that this approach changes significantly when Distributed Virtual Routing (DVR) and Layer-3 High Availability (L3HA) are used. These modes change the security landscape of neutron, since L3HA implements VRRP between routers. The deployment needs to be correctly sized and hardened to help mitigate DoS attacks against routers, and local-network traffic between routers must be treated as sensitive, to help address the threat of VRRP spoofing. DVR moves networking components (such as routing) to the Compute nodes, while still requiring network nodes. As a result, the Compute nodes require access to and from public networks, increasing their exposure and requiring additional security consideration for customers, as they will need to make sure firewall rules and security model support this approach.

7.8.2. Neutron service placement on physical servers

This section describes a standard architecture that includes a controller node, a network node, and a set of compute nodes for running instances. To establish network connectivity for physical servers, a typical neutron deployment has up to four distinct physical data center networks:
- **Management network** - Used for internal communication between OpenStack Components. The IP addresses on this network should be reachable only within the data center and is considered the Management Security zone. By default, the Management network role is performed by the Internal API network.

- **Guest network(s)** - Used for VM data communication within the cloud deployment. The IP addressing requirements of this network depend on the OpenStack Networking plug-in in use and the network configuration choices of the virtual networks made by the project. This network is considered the Guest Security zone.

- **External network** - Used to provide VMs with Internet access in some deployment scenarios. The IP addresses on this network should be reachable by anyone on the Internet. This network is considered to be in the Public Security zone. This network is provided by the neutron External network(s). These neutron VLANs are hosted on the external bridge. They are not created by Red Hat OpenStack Platform director, but are created by neutron in post-deployment.

- **Public API network** - Exposes all OpenStack APIs, including the OpenStack Networking API, to projects. The IP addresses on this network should be reachable by anyone on the Internet. This might be the same network as the external network, as it is possible to create a subnet for the external network that uses IP allocation ranges smaller than the full range of IP addresses in an IP block. This network is considered to be in the Public Security zone.

It is recommended you segment this traffic into separate zones. See the next section for more information.

### 7.8.3. Security zones

It is recommended that you use the concept of security zones to keep critical systems separate from each other. In a practical sense, this means isolating network traffic using VLANs and firewall rules. This should be done with granular detail, and the result should be that only the services that need to connect...
to neutron are able to do so.

In the following diagram, you can see that zones have been created to separate certain components:

- **Dashboard**: Accessible to public network and management network.
- **Keystone**: Accessible to management network.
- **Compute node**: Accessible to management network and Compute instances.
- **Network node**: Accessible to management network, Compute instances, and possibly public network depending upon neutron-plugin in use.
- **SDN service node**: Management services, Compute instances, and possibly public depending upon product used and configuration.

### 7.8.4. Networking Services

In the initial architectural phases of designing your OpenStack Network infrastructure it is important to ensure appropriate expertise is available to assist with the design of the physical networking infrastructure, to identify proper security controls and auditing mechanisms.

OpenStack Networking adds a layer of virtualized network services which gives projects the capability to architect their own virtual networks. Currently, these virtualized services are not as mature as their traditional networking counterparts. Consider the current state of these virtualized services before adopting them as it dictates what controls you might have to implement at the virtualized and traditional network boundaries.
7.8.5. L2 isolation using VLANs and tunneling

OpenStack Networking can employ two different mechanisms for traffic segregation on a per project/network combination: VLANs (IEEE 802.1Q tagging) or L2 tunnels using VXLAN or GRE encapsulation. The scope and scale of your OpenStack deployment determines which method you should use for traffic segregation or isolation.

7.8.6. VLANs

VLANs are realized as packets on a specific physical network containing IEEE 802.1Q headers with a specific VLAN ID (VID) field value. VLAN networks sharing the same physical network are isolated from each other at L2, and can even have overlapping IP address spaces. Each distinct physical network supporting VLAN networks is treated as a separate VLAN trunk, with a distinct space of VID values. Valid VID values are 1 through 4094.

VLAN configuration complexity depends on your OpenStack design requirements. To allow OpenStack Networking to more efficiently use VLANs, you must allocate a VLAN range (one for each project) and turn each Compute node physical switch port into a VLAN trunk port.

7.8.7. L2 tunneling

Network tunneling encapsulates each project/network combination with a unique tunnel-id that is used to identify the network traffic belonging to that combination. The project’s L2 network connectivity is independent of physical locality or underlying network design. By encapsulating traffic inside IP packets, that traffic can cross Layer-3 boundaries, removing the need for pre-configured VLANs and VLAN trunking. Tunneling adds a layer of obfuscation to network data traffic, reducing the visibility of individual project traffic from a monitoring point of view.

OpenStack Networking currently supports both GRE and VXLAN encapsulation. The choice of technology to provide L2 isolation is dependent upon the scope and size of project networks that will be created in your deployment.

7.8.8. Access control lists

Compute supports project network traffic access controls through use of the OpenStack Networking service. Security groups allow administrators and projects the ability to specify the type of traffic, and direction (ingress/egress) that is allowed to pass through a virtual interface port. Security groups rules are stateful L2-L4 traffic filters.

7.8.9. L3 routing and NAT

OpenStack Networking routers can connect multiple L2 networks, and can also provide a gateway that connects one or more private L2 networks to a shared external network, such as a public network for access to the Internet.

The L3 router provides basic Network Address Translation (SNAT and DNAT) capabilities on gateway ports that uplink the router to external networks. This router SNATs (Source NAT) all egress traffic by default, and supports floating IPs, which creates a static one-to-one bidirectional mapping from a public IP on the external network to a private IP on one of the other subnets attached to the router. Floating IPs (through DNAT) provide external inbound connectivity to instances, and can be moved from one instances to another.

Consider using per-project L3 routing and Floating IPs for more granular connectivity of project instances. Special consideration should be given to instances connected to public networks or using Floating IPs. Usage of carefully considered security groups is recommended to filter access to only
services which need to be exposed externally.

7.8.10. Quality of Service (QoS)

By default, Quality of Service (QoS) policies and rules are managed by the cloud administrator, which results in projects being unable to create specific QoS rules, or to attach specific policies to ports. In some use cases, such as some telecommunications applications, the administrator might trust the projects and therefore let them create and attach their own policies to ports. This can be done by modifying the `policy.json` file.

From Red Hat OpenStack Platform 12, neutron supports bandwidth-limiting QoS rules for both ingress and egress traffic. This QoS rule is named `QosBandwidthLimitRule` and it accepts two non-negative integers measured in kilobits per second:

- `max-kbps`: bandwidth
- `max-burst-kbps`: burst buffer

The `QosBandwidthLimitRule` has been implemented in the neutron Open vSwitch, Linux bridge and SR-IOV drivers. However, for SR-IOV drivers, the `max-burst-kbps` value is not used, and is ignored if set.

The QoS rule `QosDscpMarkingRule` sets the Differentiated Service Code Point (DSCP) value in the type of service header on IPv4 (RFC 2474) and traffic class header on IPv6 on all traffic leaving a virtual machine, where the rule is applied. This is a 6-bit header with 21 valid values that denote the drop priority of a packet as it crosses networks should it meet congestion. It can also be used by firewalls to match valid or invalid traffic against its access control list.

7.8.11. Load balancing

The OpenStack Load-balancing service (octavia) provides a load balancing-as-a-service (LBaaS) implementation for Red Hat OpenStack platform director installations. To achieve load balancing, octavia supports enabling multiple provider drivers. The reference provider driver (Amphora provider driver) is an open-source, scalable, and highly available load balancing provider. It accomplishes its delivery of load balancing services by managing a fleet of virtual machines—collectively known as amphorae—which it spins up on demand.

For more information about the Load-balancing service, see the Using Octavia for Load Balancing-as-a-Service guide.

7.8.12. Hardening the Networking Service

This section discusses OpenStack Networking configuration good practices as they apply to project network security within your OpenStack deployment.

7.8.13. Restrict bind address of the API server: neutron-server

To restrict the interface or IP address on which the OpenStack Networking API service binds a network socket for incoming client connections, specify the `bind_host` and `bind_port` in the `/var/lib/config-data/puppet-generated/neutron/etc/neutron/neutron.conf` file:

```bash
# Address to bind the API server
bind_host = IP ADDRESS OF SERVER
```
# Port the bind the API server to
bind_port = 9696

7.8.14. Project network services workflow

OpenStack Networking provides users self-service configuration of network resources. It is important that cloud architects and operators evaluate their design use cases in providing users the ability to create, update, and destroy available network resources.

7.8.15. Networking resource policy engine

A policy engine and its configuration file (policy.json) within OpenStack Networking provides a method to provide finer grained authorization of users on project networking methods and objects. The OpenStack Networking policy definitions affect network availability, network security and overall OpenStack security. Cloud architects and operators should carefully evaluate their policy towards user and project access to administration of network resources.

**NOTE**

It is important to review the default networking resource policy, as this policy can be modified to suit your security posture.

If your deployment of OpenStack provides multiple external access points into different security zones it is important that you limit the project’s ability to attach multiple vNICs to multiple external access points – this would bridge these security zones and could lead to unforeseen security compromise. You can help mitigate this risk by using the host aggregates functionality provided by Compute, or by splitting the project instances into multiple projects with different virtual network configurations. For more information on host aggregates, see link: https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html/configuring_the_compute_service_for_instance_creation/creating-and-managing-host-aggregates.

7.8.16. Security groups

A security group is a collection of security group rules. Security groups and their rules allow administrators and projects the ability to specify the type of traffic and direction (ingress/egress) that is allowed to pass through a virtual interface port. When a virtual interface port is created in OpenStack Networking it is associated with a security group. Rules can be added to the default security group in order to change the behavior on a per-deployment basis.

When using the Compute API to modify security groups, the updated security group applies to all virtual interface ports on an instance. This is due to the Compute security group APIs being instance-based rather than port-based, as found in neutron.

7.8.17. Quotas

Quotas provide the ability to limit the number of network resources available to projects. You can enforce default quotas for all projects. To review the quota options, see /var/lib/config-data/puppet-generated/neutron/etc/neutron/neutron.conf.

OpenStack Networking also supports per-project quotas limit through a quota extension API. To enable per-project quotas, you must set the quota_driver option in /var/lib/config-data/puppet-generated/neutron/etc/neutron/neutron.conf. For example:
openstack Networking has a built-in feature to help mitigate the threat of ARP spoofing for instances. This should not be disabled unless careful consideration is given to the resulting risks.

7.8.19. Use a Secure Protocol for Authentication

In `/var/lib/config-data/puppet-generated/neutron/etc/neutron/neutron.conf` check that the value of `auth_uri` under the `[keystone_authtoken]` section is set to an Identity API endpoint that starts with `https`:

7.8.20. Enable TLS on Neutron API Server

In `/var/lib/config-data/puppet-generated/neutron/etc/neutron/neutron.conf`, ensure the parameter `use_ssl` under the `[DEFAULT]` section is set to `True`. 

```python
quota_driver = neutron.db.quota_db.DbQuotaDriver
```
CHAPTER 8. NETWORK TIME PROTOCOL

You need to ensure that systems within your Red Hat OpenStack Platform cluster have accurate and consistent timestamps between systems.

Red Hat OpenStack Platform on Red Hat Enterprise Linux 8 supports Chrony for time management. For more information, see Using the Chrony suite to configure NTP.

8.1. WHY CONSISTENT TIME IS IMPORTANT

Consistent time throughout your organization is important for both operational and security needs:

Identifying a security event

Consistent timekeeping helps you correlate timestamps for events on affected systems so that you can understand the sequence of events.

Authentication and security systems

Security systems can be sensitive to time skew, for example:

- A kerberos-based authentication system might refuse to authenticate clients that are affected by seconds of clock skew.

- Transport layer security (TLS) certificates depend on a valid source of time. A client to server TLS connection fails if the difference between client and server system times exceeds the Valid From date range.

Red Hat OpenStack Platform services

Some core OpenStack services are especially dependent on accurate timekeeping, including High Availability (HA) and Ceph.

8.2. NTP DESIGN

Network time protocol (NTP) is organized in a hierarchical design. Each layer is called a stratum. At the top of the hierarchy are stratum 0 devices such as atomic clocks. In the NTP hierarchy, stratum 0 devices provide reference for publicly available stratum 1 and stratum 2 NTP time servers.

Do not connect your data center clients directly to publicly available NTP stratum 1 or 2 servers. The number of direct connections would put unnecessary strain on the public NTP resources. Instead, allocate a dedicated time server in your data center, and connect the clients to that dedicated server.

Configure instances to receive time from your dedicated time servers, not the host on which they reside.

NOTE

Service containers running within the Red Hat OpenStack Platform environment still receive time from the host on which they reside.
CHAPTER 9. USING DIRECTOR TO CONFIGURE SECURITY HARDENING

Use Red Hat OpenStack Platform director to apply security hardening values as part of the deployment process. OpenStack configuration files are managed by director, and can be overwritten if directly edited.

When running `openstack overcloud deploy`, remember that you will always need to include all necessary environment files needed to deploy the overcloud, in addition to any changes you want to make.

9.1. USE SSH BANNER TEXT

You can set a banner that displays a console message to all users that connect over SSH. You can add banner text to `/etc/issue` using the following parameters in an environment file. Consider customizing this sample text to suit your requirements.

```yaml
resource_registry:
  OS::TripleO::Services::Sshd:
    /usr/share/openstack-tripleo-heat-templates/deployment/sshd/sshd-baremetal-puppet.yaml

parameter_defaults:
  BannerText: |
  ******************************************************************
  * This system is for the use of authorized users only. Usage of *
  * this system may be monitored and recorded by system personnel.*
  * Anyone using this system expressly consents to such monitoring *
  * and is advised that if such monitoring reveals possible      *
  * evidence of criminal activity, system personnel may provide *
  * the evidence from such monitoring to law enforcement officials. *
  ******************************************************************
```

To apply this change to your deployment, save the settings as a file called `ssh_banner.yaml`, and then pass it to the `overcloud deploy` command as follows. The `<full environment>` indicates that you must still include all of your original deployment parameters. For example:

```bash
openstack overcloud deploy --templates \
  -e <full environment> -e ssh_banner.yaml
```

9.2. AUDIT FOR SYSTEM EVENTS

Maintaining a record of all audit events helps you establish a system baseline, perform troubleshooting, or analyze the sequence of events that led to a certain outcome. The audit system is capable of logging many types of events, such as changes to the system time, changes to Mandatory/Discretionary Access Control, and creating/deleting users or groups.

Rules can be created using an environment file, which are then injected by director into `/etc/audit/audit.rules`. For example:

```yaml
resource_registry:
  OS::Tripleo::Services::AuditD: /usr/share/openstack-tripleo-heat-templates/deployment/auditd/auditd-baremetal-puppet.yaml

parameter_defaults:
```

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AuditdRules:

- 'Record Events that Modify User/Group Information':
  content: '-w /etc/group -p wa -k audit_rules_usergroup_modification'
  order : 1

- 'Collects System Administrator Actions':
  content: '-w /etc/sudoers -p wa -k actions'
  order : 2

- 'Record Events that Modify the Systems Mandatory Access Controls':
  content: '-w /etc/selinux/ -p wa -k MAC-policy'
  order : 3

9.3. MANAGE FIREWALL RULES

Firewall rules are automatically applied on overcloud nodes during deployment, and are intended to only expose the ports required to get OpenStack working. You can specify additional firewall rules as needed. For example, to add rules for a Zabbix monitoring system:

```
parameter_defaults:
  ControllerExtraConfig:
    tripleo::firewall::firewall_rules:
      '301 allow zabbix':
        dport: 10050
        proto: tcp
        source: 10.0.0.8
        action: accept
```

You can also add rules that restrict access. The number used during rule definition will determine the rule’s precedence. For example, RabbitMQ’s rule number is 109 by default. If you want to restrain it, you switch it to use a lower value:

```
parameter_defaults:
  ControllerExtraConfig:
    tripleo::firewall::firewall_rules:
      '098 allow rabbit from internalapi network':
        dport: [4369,5672,25672]
        proto: tcp
        source: 10.0.0.0/24
        action: accept

      '099 drop other rabbit access':
        dport: [4369,5672,25672]
        proto: tcp
        action: drop
```

In this example, 098 and 099 are arbitrarily chosen numbers that are lower than RabbitMQ’s rule number 109. To determine a rule’s number, you can inspect the iptables rule on the appropriate node; for RabbitMQ, you would check the controller:

```
iptables-save
[...]
-A INPUT -p tcp -m multiport --dports 4369,5672,25672 -m comment --comment "109 rabbitmq" -m state --state NEW -j ACCEPT
```

Alternatively, you can extract the port requirements from the puppet definition. For example, RabbitMQ’s rules are stored in puppet/services/rabbitmq.yaml.
tripleo.rabbitmq.firewall_rules:
'109 rabbitmq':
dport:
- 4369
- 5672
- 25672

The following parameters can be set for a rule:

- **port**: The port associated to the rule. Deprecated by puppetlabs-firewall.
- **dport**: The destination port associated to the rule.
- **sport**: The source port associated to the rule.
- **proto**: The protocol associated to the rule. Defaults to tcp
- **action**: The action policy associated to the rule. Defaults to accept
- **jump**: The chain to jump to.
- **state**: Array of states associated to the rule. Default to [NEW]
- **source**: The source IP address associated to the rule.
- **iniface**: The network interface associated to the rule.
- **chain**: The chain associated to the rule. Default to INPUT
- **destination**: The destination cidr associated to the rule.
- **extras**: Hash of any additional parameters supported by the puppetlabs-firewall module.

### 9.4. INTRUSION DETECTION WITH AIDE

AIDE (Advanced Intrusion Detection Environment) is a file and directory integrity checker. It is used to detect incidents of unauthorized file tampering or changes. For example, AIDE can alert you if system password files are changed.

AIDE works by analyzing system files and then compiling an integrity database of file hashes. The database then serves as a comparison point to verify the integrity of the files and directories and detect changes.

The director includes the AIDE service, allowing you to add entries into an AIDE configuration, which is then used by the AIDE service to create an integrity database. For example:

```yaml
resource_registry:
  OS::TripleO::Services::Aide:
    /usr/share/openstack-tripleo-heat-templates/deployment/aide/aide-baremetal-ansible.yaml

parameter_defaults:
  AideRules:
    'TripleORules':
      content: 'TripleORules = p+sha256'
      order: 1
    'etc':
```
### 9.4.1. Using complex AIDE rules

Complex rules can be created using the format described previously. For example:

```yaml
content: '/etc/ TripleORules'
order: 2

'boot':
  content: '/boot/ TripleORules'
  order: 3

'sbin':
  content: '/sbin/ TripleORules'
  order: 4

'var':
  content: '/var/ TripleORules'
  order: 5

'not var/log':
  content: '!/var/log.*'
  order: 6

'not var/spool':
  content: '!/var/spool.*'
  order: 7

'not nova instances':
  content: '!/var/lib/nova/instances.*'
  order: 8
```

**NOTE**

The above example is not actively maintained or benchmarked, so you should select the AIDE values that suit your requirements.

1. An alias named `TripleORules` is declared to avoid having to repeatedly out the same attributes each time.

2. The alias receives the attributes of `p+sha256`. In AIDE terms, this reads as the following instruction: monitor all file permissions `p` with an integrity checksum of `sha256`.

For a complete list of attributes available for AIDE’s config files, see the AIDE MAN page at https://aide.github.io/.

Complete the following to apply changes to your deployment:

1. Save the settings as a file called `aide.yaml` in the `/home/stack/templates/` directory.

2. Edit the `aide.yaml` environment file to have the parameters and values suitable for your environment.

3. Include the `/home/stack/templates/aide.yaml` environment file in the `openstack overcloud deploy` command, along with all other necessary heat templates and environment files specific to your environment:

   ```bash
   openstack overcloud deploy --templates ...
   -e /home/stack/templates/aide.yaml
   ```
MyAlias = p+i+n+u+g+s+b+m+c+sha512

The above would translate as the following instruction: monitor permissions, inodes, number of links, user, group, size, block count, mtime, ctime, using sha256 for checksum generation.

Note, the alias should always have an order position of 1, which means that it is positioned at the top of the AIDE rules and is applied recursively to all values below.

Following after the alias are the directories to monitor. Note that regular expressions can be used. For example we set monitoring for the var directory, but overwrite with a not clause using ! with '!/var/log.*' and '!/var/spool.*'.

9.4.2. Additional AIDE values

The following AIDE values are also available:

AideConfPath: The full POSIX path to the aide configuration file, this defaults to /etc/aide.conf. If no requirement is in place to change the file location, it is recommended to stick with the default path.

AideDBPath: The full POSIX path to the AIDE integrity database. This value is configurable to allow operators to declare their own full path, as often AIDE database files are stored off node perhaps on a read only file mount.

AideDBTempPath: The full POSIX path to the AIDE integrity temporary database. This temporary files is created when AIDE initializes a new database.

AideHour: This value is to set the hour attribute as part of AIDE cron configuration.

AideMinute: This value is to set the minute attribute as part of AIDE cron configuration.

AideCronUser: This value is to set the linux user as part of AIDE cron configuration.

AideEmail: This value sets the email address that receives AIDE reports each time a cron run is made.

AideMuaPath: This value sets the path to the Mail User Agent that is used to send AIDE reports to the email address set within AideEmail.

9.4.3. Cron configuration for AIDE

The AIDE director service allows you to configure a cron job. By default, it will send reports to /var/log/audit; if you want to use email alerts, then enable the AideEmail parameter to send the alerts to the configured email address. Note that a reliance on email for critical alerts can be vulnerable to system outages and unintentional message filtering.

9.4.4. Considering the effect of system upgrades

When an upgrade is performed, the AIDE service will automatically regenerate a new integrity database to ensure all upgraded files are correctly recomputed to possess an updated checksum.

If openstack overcloud deploy is called as a subsequent run to an initial deployment, and the AIDE configuration rules are changed, the director AIDE service will rebuild the database to ensure the new config attributes are encapsulated in the integrity database.

9.5. REVIEW SECURETTY
SecureTTY allows you to disable root access for any console device (tty). This behavior is managed by entries in the `/etc/securetty` file. For example:

```yaml
resource_registry:
  OS::TripleO::Services::Securetty: ../puppet/services/securetty.yaml

parameter_defaults:
  TtyValues:
    - console
    - tty1
    - tty2
    - tty3
    - tty4
    - tty5
    - tty6
```

### 9.6. CADF AUDITING FOR IDENTITY SERVICE

A thorough auditing process can help you review the ongoing security posture of your OpenStack deployment. This is especially important for keystone, due to its role in the security model.

Red Hat OpenStack Platform has adopted Cloud Auditing Data Federation (CADF) as the data format for audit events, with the keystone service generating CADF events for Identity and Token operations. You can enable CADF auditing for keystone using `KeystoneNotificationFormat`:

```yaml
parameter_defaults:
  KeystoneNotificationFormat: cadf
```

### 9.7. REVIEW THE LOGIN.DEFS VALUES

To enforce password requirements for new system users (non-keystone), director can add entries to `/etc/login.defs` by following these example parameters:

```yaml
resource_registry:
  OS::TripleO::Services::LoginDefs: ../puppet/services/login-defs.yaml

parameter_defaults:
  PasswordMaxDays: 60
  PasswordMinDays: 1
  PasswordMinLen: 5
  PasswordWarnAge: 7
  FailDelay: 4
```
CHAPTER 10. HARDENING THE DASHBOARD SERVICE

The Dashboard gives users a self-service portal for provisioning their own resources within the limits set by administrators. The Dashboard should be treated with the same sensitivity as the OpenStack APIs.

10.1. SELECTING A DOMAIN NAME

It is recommended that you deploy dashboard to a second-level domain, such as https://example.com, rather than deploying dashboard on a shared subdomain (at any level), for example https://openstack.example.org or https://horizon.openstack.example.org. It is also suggested that you avoid deploying the Dashboard to bare internal domains, such as https://horizon/. These recommendations are based on the limitations of browser same-origin-policy.

This approach helps you isolate cookies and security tokens from other domains, where you might not have complete control of the content. When deployed on a subdomain, the dashboard’s security is equivalent to the least secure application deployed on the same second-level domain.

You can further mitigate this risk by avoiding a cookie-backed session store, and configuring HTTP Strict Transport Security (HSTS) (described in this guide).

10.2. CONFIGURE ALLOWED_HOSTS

Web services can be vulnerable to threats associated with fake HTTP Host headers. To help mitigate this, consider configuring the ALLOWED_HOSTS setting to use the FQDN served by the OpenStack dashboard.

Once configured, if the value in the Host: header of an incoming HTTP request does not match any of the values in this list, an error will be raised and the requestor will not be able to proceed.

Horizon is built on the python Django web framework, which requires ALLOWED_HOSTS be set to protect against potentially malicious manipulation of the HTTP Host: header. Set this value to the FQDN the dashboard should be accessible from. For director, this setting is managed by HorizonAllowedHosts.

10.3. CROSS SITE SCRIPTING (XSS)

The OpenStack Dashboard is customizable, and allows the entire Unicode character set in most fields; this extensibility could allow the introduction of cross-site scripting (XSS) vulnerabilities. Horizon includes tools to help developers avoid inadvertently creating XSS vulnerabilities, but they only work if developers use them correctly. It is recommended that you audit any custom dashboards, and pay particular attention to the following capabilities:

- The mark_safe function.
- is_safe - when used with custom template tags.
- The safe template tag.
- Anywhere auto escape is turned off, and any JavaScript which might evaluate improperly escaped data.

10.4. CROSS SITE REQUEST FORGERY (CSRF)

The OpenStack dashboard is designed to discourage developers from introducing cross-site scripting
vulnerabilities with custom dashboards, as there is potential for threats to be introduced. Dashboards that use multiple JavaScript instances should be audited for vulnerabilities, such as inappropriate use of the `@csrf_exempt` decorator. Any dashboard that does not follow these recommended security settings should be carefully evaluated before CORS (Cross Origin Resource Sharing) restrictions are relaxed.

You should configure your web server to send a restrictive CORS header with each response, allowing only the dashboard domain and protocol. For example: `Access-Control-Allow-Origin: https://example.com/`. You should never allow the wildcard origin.

**10.5. CROSS-FRAME SCRIPTING (XFS)**

The `disallow_iframe_embed` setting disallows Dashboard from being embedded within an iframe. Legacy browsers can still be vulnerable to Cross-Frame Scripting (XFS) vulnerabilities, so this option adds extra security hardening for deployments that do not require iframes.

You can allow iframe embedding using the following parameter:

```parameter_defaults:
  ControllerExtraConfig:
    horizon::disallow_iframe_embed: false```

**10.6. USING HTTPS ENCRYPTION FOR DASHBOARD TRAFFIC**

It is recommended you use HTTPS to encrypt Dashboard traffic. You can do this by configuring it to use a valid, trusted certificate from a recognized certificate authority (CA). Private organization-issued certificates are only appropriate when the root of trust is pre-installed in all user browsers.

Configure HTTP requests to the dashboard domain to redirect to the fully qualified HTTPS URL.


**10.7. HTTP STRICT TRANSPORT SECURITY (HSTS)**

HTTP Strict Transport Security (HSTS) prevents browsers from making subsequent insecure connections after they have initially made a secure connection. If you have deployed your HTTP services on a public or an untrusted zone, HSTS is especially important.

For director-based deployments, this setting is enabled by default:

```enable_secure_proxy_ssl_header: true```

**10.8. FRONT-END CACHING**

It is not recommended to use front-end caching tools with the Dashboard, as it renders dynamic content resulting directly from OpenStack API requests. As a result, front-end caching layers such as `varnish` can prevent the correct content from being displayed. The Dashboard uses Django, which serves static media directly served from the web service and already benefits from web host caching.

**10.9. SESSION BACKEND**
For director-based deployments, the default session backend for horizon is `django.contrib.sessions.backends.cache`, which is combined with memcached. This approach is preferred to local-memory cache for performance reasons, is safer for highly-available and load balanced installs, and has the ability to share cache over multiple servers, while still treating it as a single cache.

You can review these settings in director’s `horizon.yaml` file:

```
horizon::cache_backend: django.core.cache.backends.memcached.MemcachedCache
horizon::django_session_engine: 'django.contrib.sessions.backends.cache'
```

### 10.10. REVIEWING THE SECRET KEY

The Dashboard depends on a shared `SECRET_KEY` setting for some security functions. The secret key should be a randomly generated string at least 64 characters long, which must be shared across all active dashboard instances. Compromise of this key might allow a remote attacker to execute arbitrary code. Rotating this key invalidates existing user sessions and caching. Do not commit this key to public repositories.

For director deployments, this setting is managed as the `HorizonSecret` value.

### 10.11. CONFIGURING SESSION COOKIES

The Dashboard session cookies can be open to interaction by browser technologies, such as JavaScript. For director deployments with TLS everywhere, you can harden this behavior using the `HorizonSecureCookies` setting.

**NOTE**

Never configure CSRF or session cookies to use a wildcard domain with a leading dot.

### 10.12. STATIC MEDIA

The dashboard’s static media should be deployed to a subdomain of the dashboard domain and served by the web server. The use of an external content delivery network (CDN) is also acceptable. This subdomain should not set cookies or serve user-provided content. The media should also be served with HTTPS.

Dashboard’s default configuration uses `django_compressor` to compress and minify CSS and JavaScript content before serving it. This process should be statically done before deploying the dashboard, rather than using the default in-request dynamic compression and copying the resulting files along with deployed code or to the CDN server. Compression should be done in a non-production build environment. If this is not practical, consider disabling resource compression entirely. Online compression dependencies (less, Node.js) should not be installed on production machines.

### 10.13. VALIDATING PASSWORD COMPLEXITY

The OpenStack Dashboard (horizon) can use a password validation check to enforce password complexity.

You can specify a regular expression for password validation, as well as help text to be displayed for failed tests. The following example requires users to create a password of between 8 to 18 characters in length:
parameter_defaults:
HorizonPasswordValidator: '^.{8,18}$'
HorizonPasswordValidatorHelp: 'Password must be between 8 and 18 characters.'

To apply this change to your deployment, save the settings as a file called `horizon_password.yaml`, and then pass it to the `overcloud deploy` command as follows. The `<full environment>` indicates that you must still include all of your original deployment parameters. For example:

```
openstack overcloud deploy --templates \
-e <full environment> -e horizon_password.yaml
```

### 10.14. ENFORCE THE ADMINISTRATOR PASSWORD CHECK

The following setting is set to **True** by default, however it can be disabled using an environment file, if needed.

**NOTE**

These settings should only be set to **False** once the potential security impacts are fully understood.

The `ENFORCE_PASSWORD_CHECK` setting in Dashboard’s `local_settings.py` file displays an *Admin Password* field on the *Change Password* form, which helps verify that an administrator is initiating the password change.

You can disable `ENFORCE_PASSWORD_CHECK` using an environment file:

```yaml
parameter_defaults:
  ControllerExtraConfig:
    horizon::enforce_password_check: false
```

### 10.15. DISALLOW IFRAME EMBEDDING

**NOTE**

These settings should only be set to **False** once the potential security impacts are fully understood.

The `DISALLOW_IFRAME_EMBED` setting disallows Dashboard from being embedded within an iframe. Legacy browsers can still be vulnerable to Cross-Frame Scripting (XFS) vulnerabilities, so this option adds extra security hardening for deployments that do not require iframes. The setting is set to **True** by default, however it can be disabled using an environment file, if needed. For example, you can allow iframe embedding using the following parameter:

```yaml
parameter_defaults:
  ControllerExtraConfig:
    horizon::disallow_iframe_embed: false
```

### 10.16. DISABLE PASSWORD REVEAL

The following setting is set to **True** by default, however it can be disabled using an environment file, if needed.
The following setting is set to `True` by default, however it can be disabled using an environment file, if needed.

**NOTE**

These settings should only be set to `False` once the potential security impacts are fully understood.

The password reveal button allows a user at the Dashboard to view the password they are about to enter. This option can be toggled using the `DISABLE_PASSWORD_REVEAL` parameter:

```yaml
parameter_defaults:
  ControllerExtraConfig:
    horizon::disable_password_reveal: false
```

### 10.17. DISPLAYING A LOGIN BANNER FOR THE DASHBOARD

Many regulated industries, such as HIPAA, PCI-DSS, and the U.S. Government, require you to display a user logon banner. The Dashboard service runs within a container, so you will need to customize the Dashboard container image to apply the banner. For more information on customizing the Dashboard container, see [https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/introduction_to_the_openstack_dashboard/index#dashboard-customization](https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/introduction_to_the_openstack_dashboard/index#dashboard-customization).

### 10.18. CUSTOMIZING THE THEME

Within the custom Dashboard container, you can create a logon banner by manually editing the `/usr/share/openstack-dashboard/openstack_dashboard/themes/rcue/templates/auth/login.html` file:

1. Enter the required logon banner immediately before the `{% include 'auth/_login.html' %}` section. Note that HTML tags are allowed. For example:

   ```html
   <!-- Start of Logon Banner -->
   <p>Authentication to this information system reflects acceptance of user monitoring agreement.</p>
   <!-- End of Logon Banner -->
   ```

   ```html
   {% include 'auth/_login.html' %}
   ```
The updated dashboard will look similar to the following:

10.19. LIMITING THE SIZE OF FILE UPLOADS

You can optionally configure the dashboard to limit the size of file uploads; this setting might be a requirement for various security hardening policies.

**LimitRequestBody** - This value (in bytes) limits the maximum size of a file that you can transfer using the Dashboard, such as images and other large files.
IMPORTANT
This setting has not been formally tested by Red Hat. It is recommended that you thoroughly test the effect of this setting before deploying it to your production environment.

NOTE
File uploads will fail if the value is too small.

For example, this setting limits each file upload to a maximum size of 10 GB (10737418240). You will need to adjust this value to suit your deployment.

- `/var/lib/config-data/puppet-generated/horizon/etc/httpd/conf/httpd.conf`
  <Directory />
  LimitRequestBody 10737418240
  </Directory>

- `/var/lib/config-data/puppet-generated/horizon/etc/httpd/conf.d/10-horizon_vhost.conf`
  <Directory "/var/www">
  LimitRequestBody 10737418240
  </Directory>

- `/var/lib/config-data/puppet-generated/horizon/etc/httpd/conf.d/15-horizon_ssl_vhost.conf`
  <Directory "/var/www">
  LimitRequestBody 10737418240
  </Directory>

NOTE
These configuration files are managed by Puppet, so any unmanaged changes are overwritten whenever you run the openstack overcloud deploy process.

10.20. DEBUGGING THE DASHBOARD SERVICE

It is recommend that you keep the DEBUG setting set to False in production environments. If set to True, Django might output stack traces to browser users that contain sensitive web server state information. In addition, DEBUG mode has the effect of disabling ALLOWED_HOSTS, which could be an undesirable result, depending on your requirements.
CHAPTER 11. HARDENING THE SHARED FILE SYSTEM (MANILA)

The Shared File Systems service (manila) provides a set of services for managing shared file systems in a multi-project cloud environment. With manila, you can create a shared file system and manage its properties, such as visibility, accessibility, and quotas.

For more information on manila, see the Storage Guide: https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/storage_guide/

11.1. SECURITY CONSIDERATIONS FOR MANILA

Manila is registered with keystone, allowing you to locate the API using the manila endpoints command. For example:

```
$ manila endpoints
+-----------------+-----------------+
| manila          | Value           |
+-----------------+-----------------+
| adminURL        | http://172.18.198.55:8786/v1/20787a7b... |
| region          | RegionOne       |
| publicURL       | http://172.18.198.55:8786/v1/20787a7b... |
| internalURL     | http://172.18.198.55:8786/v1/20787a7b... |
| id              | 82cc5535aa444632b64585f138cb9b61     |
+-----------------+-----------------+

+-----------------+-----------------+
| manilav2        | Value           |
+-----------------+-----------------+
| adminURL        | http://172.18.198.55:8786/v2/20787a7b... |
| region          | RegionOne       |
| publicURL       | http://172.18.198.55:8786/v2/20787a7b... |
| internalURL     | http://172.18.198.55:8786/v2/20787a7b... |
| id              | 2e8591bfcac4405fa7e5dc3fd61a2b85     |
+-----------------+-----------------+
```

By default, the manila API service only listens on port 8786 with tcp6, which supports both IPv4 and IPv6.

Manila uses multiple configurations files; these are stored in /var/lib/config-data/puppet-generated/manila:

```
api-paste.ini
manila.conf
policy.json
rootwrap.conf
rootwrap.d

./rootwrap.d:
share.filters
```

It is recommended that you configure manila to run under a non-root service account, and change file permissions so that only the system administrator can modify them. Manila expects that only administrators can write to configuration files, and services can only read them through their group
membership in the manila group. Other users must not be able to read these files, as they contain service account passwords.

**NOTE**

Only the root user should own be able to write to the configuration for manila-rootwrap in rootwrap.conf, and the manila-rootwrap command filters for share nodes in rootwrap.d/share.filters.

11.2. NETWORK AND SECURITY MODELS FOR MANILA

A share driver in manila is a Python class that can be set for the back end to manage share operations, some of which are vendor-specific. The back end is an instance of the manila-share service. Manila has share drivers for many different storage systems, supporting both commercial vendors and open source solutions. Each share driver supports one or more back end modes: share servers and no share servers. An administrator selects a mode by specifying it in manila.conf, using driver_handles_share_servers.

A share server is a logical Network Attached Storage (NAS) server that exports shared file systems. Back-end storage systems today are sophisticated and can isolate data paths and network paths between different OpenStack projects.

A share server provisioned by a manila share driver would be created on an isolated network that belongs to the project user creating it. The share servers mode can be configured with either a flat network, or a segmented network, depending on the network provider.

It is possible to have separate drivers for different modes use the same hardware. Depending on the chosen mode, you might need to provide more configuration details through the configuration file.

11.3. SHARE BACKEND MODES

Each share driver supports at least one of the available driver modes:

- **Share servers** - `driver_handles_share_servers = True` - The share driver creates share servers and manages the share server life cycle.

- **No share servers** - `driver_handles_share_servers = False` - An administrator (rather than a share driver) manages the bare metal storage with a network interface, instead of relying on the presence of the share servers.

**No share servers mode** - In this mode, drivers will not set up share servers, and consequently will not need to set up any new network interfaces. It is assumed that storage controller being managed by the driver has all of the network interfaces it is going to need. Drivers create shares directly without previously creating a share server. To create shares using drivers operating in this mode, manila does not require users to create any private share networks either.

**NOTE**

In no share servers mode, manila will assume that the network interfaces through which any shares are exported are already reachable by all projects.

In the no share servers mode a share driver does not handle share server life cycle. An administrator is expected to handle the storage, networking, and other host-side configuration that might be necessary to provide project isolation. In this mode an administrator can set storage as a host which exports shares.
All projects within the OpenStack cloud share a common network pipe. Lack of isolation can impact security and quality of service. When using share drivers that do not handle share servers, cloud users cannot be sure that their shares cannot be accessed by untrusted users by a tree walk over the top directory of their file systems. In public clouds it is possible that all network bandwidth is used by one client, so an administrator should care for this not to happen. Network balancing can be done by any means, and not necessarily just with OpenStack tools.

**Share servers mode** - In this mode, a driver is able to create share servers and plug them to existing OpenStack networks. Manila determines if a new share server is required, and provides all the networking information necessary for the share drivers to create the requisite share server.

When creating shares in the driver mode that handles share servers, users must provide a share network that they expect their shares to be exported upon. Manila uses this network to create network ports for the share server on this network.

Users can configure *security services* in both share servers and no share servers back end modes. But with the no share servers back end mode, an administrator must set the required authentication services manually on the host. And in share servers mode manila can configure security services identified by the users on the share servers it spawns.

### 11.4. NETWORKING REQUIREMENTS FOR MANILA

Manila can integrate with different network types: flat, GRE, VLAN, VXLAN.

**NOTE**

Manila is only storing the network information in the database, with the real networks being supplied by the network provider. Manila supports using the OpenStack Networking service (neutron) and also "standalone" pre-configured networking.

In the share servers back end mode, a share driver creates and manages a share server for each share network. This mode can be divided in two variations:

- Flat network in share servers backend mode
- Segmented network in share servers backend mode

Users can use a network and subnet from the OpenStack Networking (neutron) service to create share networks. If the administrator decides to use the StandAloneNetworkPlugin, users need not provide any networking information since the administrator pre-configures this in the configuration file.

**NOTE**

Share servers spawned by some share drivers are Compute servers created with the Compute service. A few of these drivers do not support network plugins.

After a share network is created, manila retrieves network information determined by a network provider: network type, segmentation identifier (if the network uses segmentation) and the IP block in CIDR notation from which to allocate the network.

Users can create security services that specify security requirements such as AD or LDAP domains or a Kerberos realm. Manila assumes that any hosts referred to in security service are reachable from a subnet where a share server is created, which limits the number of cases where this mode could be used.
Some share drivers might not support all types of segmentation, for more details see the specification for the driver you are using.

11.5. SECURITY SERVICES WITH MANILA

Manila can restrict access to file shares by integrating with network authentication protocols. Each project can have its own authentication domain that functions separately from the cloud’s keystone authentication domain. This project domain can be used to provide authorization (AuthZ) services to applications that run within the OpenStack cloud, including manila. Available authentication protocols include LDAP, Kerberos, and Microsoft Active Directory authentication service.

11.6. INTRODUCTION TO SECURITY SERVICES

After creating a share and getting its export location, users have no permissions to mount it and operate with files. Users need to explicitly grant access to the new share.

The client authentication and authorization (authN/authZ) can be performed in conjunction with security services. Manila can use LDAP, Kerberos, or Microsoft Active directory if they are supported by the share drivers and back ends.

In some cases, it is required to explicitly specify one of the security services, for example, NetApp, EMC and Windows drivers require Active Directory for the creation of shares with the CIFS protocol.

11.7. SECURITY SERVICES MANAGEMENT

A security service is a manila entity that abstracts a set of options that define a security zone for a particular shared file system protocol, such as an Active Directory domain or a Kerberos domain. The security service contains all of the information necessary for manila to create a server that joins a given domain.

Using the API, users can create, update, view, and delete a security service. Security Services are designed on the following assumptions:

- Projects provide details for the security service.
- Administrators care about security services: they configure the server side of such security services.
- Inside the manila API, a security_service is associated with the share_networks.
- Share drivers use data in the security service to configure newly created share servers.

When creating a security service, you can select one of these authentication services:

- **Kerberos** - The network authentication protocol which works on the basis of tickets to allow nodes communicating over a non-secure network to prove their identity to one another in a secure manner.
• **Active Directory** - A directory service that Microsoft developed for Windows domain networks. Uses LDAP, Microsoft’s version of Kerberos, and DNS.

Manila allows you to configure a security service with these options:

• A DNS IP address that is used inside the project network.
• An IP address or hostname of a security service.
• A domain of a security service.
• A user or group name that is used by a project.
• A password for a user, if you specify a username.

An existing security service entity can be associated with share network entities that inform manila about security and network configuration for a group of shares. You can also see the list of all security services for a specified share network and disassociate them from a share network.

An administrator and users as share owners can manage access to the shares by creating access rules with authentication through an IP address, user, group, or TLS certificates. Authentication methods depend on which share driver and security service you configure and use. You can then configure a back end to use a specific authentication service, which can operate with clients without manila and keystone.

**NOTE**

Different authentication services are supported by different share drivers. For details of supporting of features by different drivers, see https://docs.openstack.org/manila/latest/admin/share_back_ends_feature_support_mapping.html

Support for a specific authentication service by a driver does not mean that it can be configured with any shared file system protocol. Supported shared file systems protocols are NFS, CEPHFS, CIFS, GlusterFS, and HDFS. See the driver vendor’s documentation for information on a specific driver and its configuration for security services.

Some drivers support security services and other drivers do not support any of the security services mentioned above. For example, Generic Driver with the NFS or the CIFS shared file system protocol supports only authentication method through the IP address.

**NOTE**

In most cases, drivers that support the CIFS shared file system protocol can be configured to use Active Directory and manage access through the user authentication.

• Drivers that support the GlusterFS protocol can be used with authentication using TLS certificates.
• With drivers that support NFS protocol authentication using an IP address is the only supported option.
• Since the HDFS shared file system protocol uses NFS access it also can be configured to authenticate using an IP address.
The recommended configuration for production manila deployments is to create a share with the CIFS share protocol and add to it the Microsoft Active Directory directory service. With this configuration you will get the centralized database and the service that integrates the Kerberos and LDAP approaches.

11.8. SHARE ACCESS CONTROL

Users can specify which specific clients have access to the shares they create. Due to the keystone service, shares created by individual users are only visible to themselves and other users within the same project. Manila allows users to create shares that are “publicly” visible. These shares are visible in dashboards of users that belong to other OpenStack projects if the owners grant them access, they might even be able to mount these shares if they are made accessible on the network.

While creating a share, use key --public to make your share public for other projects to see it in a list of shares and see its detailed information.

According to the policy.json file, an administrator and the users as share owners can manage access to shares by means of creating access rules. Using the manila access-allow, manila access-deny, and manila access-list commands, you can grant, deny and list access to a specified share correspondingly.

NOTE

Manila does not provide end-to-end management of the storage system. You will still need to separately protect the backend system from unauthorized access. As a result, the protection offered by the manila API can still be circumvented if someone compromises the backend storage device, thereby gaining out of band access.

When a share is just created there are no default access rules associated with it and permission to mount it. This could be seen in mounting config for export protocol in use. For example, there is an NFS command exportfs or /etc/exports file on the storage which controls each remote share and defines hosts that can access it. It is empty if nobody can mount a share. For a remote CIFS server there is net conf list command which shows the configuration. The hosts deny parameter should be set by the share driver to 0.0.0.0/0 which means that any host is denied to mount the share.

Using manila, you can grant or deny access to a share by specifying one of these supported share access levels:

- **rw** - Read and write (RW) access. This is the default value.
- **ro** - Read-only (RO) access.

NOTE

The RO access level can be helpful in public shares when the administrator gives read and write (RW) access for some certain editors or contributors and gives read-only (RO) access for the rest of users (viewers).

You must also specify one of these supported authentication methods:

- **ip** - Uses an IP address to authenticate an instance. IP access can be provided to clients addressable by well-formed IPv4 or IPv6 addresses or subnets denoted in CIDR notation.
- **cert** - Uses a TLS certificate to authenticate an instance. Specify the TLS identity as the IDENTKEY. A valid value is any string up to 64 characters long in the common name (CN) of the certificate.
• **user** - Authenticates by a specified user or group name. A valid value is an alphanumeric string that can contain some special characters and is from 4 to 32 characters long.

**NOTE**

Supported authentication methods depend on which share driver, security service and shared file system protocol you use. Supported shared file system protocols are MapRFS, CEPHFS, NFS, CIFS, GlusterFS, and HDFS. Supported security services are LDAP, Kerberos protocols, or Microsoft Active Directory service.

To verify that access rules (ACL) were configured correctly for a share, you can list its permissions.

**NOTE**

When selecting a security service for your share, you will need to consider whether the share driver is able to create access rules using the available authentication methods. Supported security services are LDAP, Kerberos, and Microsoft Active Directory.

### 11.9. SHARE TYPE ACCESS CONTROL

A share type is an administrator-defined type of service, comprised of a project visible description, and a list of non-project-visible key-value pairs called extra specifications. The **manila-scheduler** uses extra specifications to make scheduling decisions, and drivers control the share creation.

An administrator can create and delete share types, and can also manage extra specifications that give them meaning inside manila. Projects can list the share types and can use them to create new shares. Share types can be created as **public** and **private**. This is the level of visibility for the share type that defines whether other projects can or cannot see it in a share types list and use it to create a new share.

By default, share types are created as public. While creating a share type, use **--is_public** parameter set to **False** to make your share type private which will prevent other projects from seeing it in a list of share types and creating new shares with it. On the other hand, **public** share types are available to every project in a cloud.

Manila allows an administrator to grant or deny access to the **private** share types for projects. You can also get information about the access for a specified private share type.

**NOTE**

Since share types due to their extra specifications help to filter or choose back ends before users create a share, using access to the share types you can limit clients in choice of specific back ends.

For example, an administrator user in the **admin** project can create a private share type named **my_type** and see it in the list. In the console examples below, the logging in and out is omitted, and environment variables are provided to show the currently logged in user.

```
$ env | grep OS_
...
OS_USERNAME=admin
OS_TENANT_NAME=admin
...
$ manila type-list --all
```

---

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<table>
<thead>
<tr>
<th>ID</th>
<th>Name</th>
<th>Visibility</th>
<th>is_default</th>
<th>required_extra_specs</th>
<th>optional_extra_specs</th>
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<td>my_type</td>
<td>private</td>
<td>-</td>
<td>driver_handles_share_servers:False</td>
<td>snapshot_support:True</td>
</tr>
<tr>
<td>5..</td>
<td>default</td>
<td>public</td>
<td>YES</td>
<td>driver_handles_share_servers:True</td>
<td>snapshot_support:True</td>
</tr>
</tbody>
</table>

The **demo** user in the **demo** project can list the types and the private share type named **my_type** is not visible for him.

```bash
$ env | grep OS_
... OS_USERNAME=demo OS_TENANT_NAME=demo ...
$ manila type-list --all
```

The administrator can grant access to the private share type for the demo project with the project ID equal to **df29a37db5ae48d19b349fe947fada46**:

```bash
$ env | grep OS_
... OS_USERNAME=admin OS_TENANT_NAME=admin ...
$ openstack project list
```

```bash
$ manila type-access-add my_type df29a37db5ae48d19b349fe947fada46
```

As a result, users in the **demo** project can see the private share type and use it in the share creation:

```bash
$ env | grep OS_
... OS_USERNAME=demo OS_TENANT_NAME=demo ...
$ manila type-list --all
```

To deny access for a specified project, use **manila type-access-remove <share_type> <project_id>**.
NOTE
For an example that demonstrates the purpose of the share types, consider a situation where you have two back ends: LVM as a public storage and Ceph as a private storage. In this case you can grant access to certain projects and control access with user/group authentication method.

11.10. POLICIES

The Shared File Systems service API is gated with role-based access control policies. These policies determine which user can access certain APIs in a certain way, and are defined in the service’s policy.json file.

NOTE
The configuration file policy.json may be placed anywhere. The path /var/lib/config-data/puppet-generated/manila/etc/manila/policy.json is expected by default.

Whenever an API call is made to manila, the policy engine uses the appropriate policy definitions to determine if the call can be accepted. A policy rule determines under which circumstances the API call is permitted. The /var/lib/config-data/puppet-generated/manila/etc/manila/policy.json file has rules where an action is always permitted, when the rule is an empty string: ""; the rules based on the user role or rules; rules with boolean expressions. Below is a snippet of the policy.json file for manila. It can be expected to change between OpenStack releases.

```
{
    "context_is_admin": "role:admin",
    "admin_or_owner": "is_admin:True or project_id:%(project_id)s",
    "default": "rule:admin_or_owner",
    "share_extension:quotas:show": "",
    "share_extension:quotas:update": "rule:admin_api",
    "share_extension:quotas:delete": "rule:admin_api",
    "share_extension:quota_classes": ""
}
```

Users must be assigned to groups and roles that you refer to in your policies. This is done automatically by the service when user management commands are used.

NOTE
Any changes to /var/lib/config-data/puppet-generated/manila/etc/manila/policy.json are effective immediately, which allows new policies to be implemented while manila is running. Manual modification of the policy can have unexpected side effects and is not encouraged. Manila does not provide a default policy file; all the default policies are within the code base. You can generate the default policies from the manila code by executing: oslопolicy-sample-generator --config-file=var/lib/config-data/puppet-generated/manila/etc/manila/manila-policy-generator.conf
CHAPTER 12. OBJECT STORAGE

The Object Storage (swift) service stores and retrieves data over HTTP. Objects (blobs of data) are stored in an organizational hierarchy that can be configured to offer anonymous read-only access, ACL defined access, or even temporary access. Swift supports multiple token-based authentication mechanisms implemented through middleware.

Applications store and retrieve data in Object Storage using an industry-standard HTTP RESTful API. The back end swift components follow the same RESTful model, although some APIs (such as those managing durability) are kept private to the cluster.

The components of swift fall into the following primary groups:

- Proxy services
- Auth services
- Storage services
  - Account service
  - Container service
  - Object service

NOTE

An Object Storage installation does not have to be internet-facing and could also be a private cloud with the public switch a part of the organization’s internal network infrastructure.
12.1. NETWORK SECURITY

Security hardening for swift begins with securing the networking component. See the networking chapter for more information.

For high availability, the rsync protocol is used to replicate data between storage service nodes. In addition, the proxy service communicates with the storage service when relaying data between the client end-point and the cloud environment.

NOTE

Swift does not use encryption or authentication with inter-node communications. This is because swift uses the native rsync protocol for performance reasons, and does not use SSH for rsync communications. This is why you see a private switch or private network ([V]LAN) in the architecture diagrams. This data zone should be separate from other OpenStack data networks as well.

NOTE

Use a private (V)LAN network segment for your storage nodes in the data zone.

This requires that the proxy nodes have dual interfaces (physical or virtual):

- One interface as a public interface for consumers to reach.
- Another interface as a private interface with access to the storage nodes.

The following figure demonstrates one possible network architecture, using the Object Storage network architecture with a management node (OSAM):
12.2. RUN SERVICES AS NON-ROOT USER

It is recommend that you configure swift to run under a non-root (UID 0) service account. One recommendation is the username `swift` with the primary group `swift`, as deployed by director. Object Storage services include, for example, `proxy-server`, `container-server`, `account-server`.

12.3. FILE PERMISSIONS

The `/var/lib/config-data/puppet-generated/swift/etc/swift/` directory contains information about the ring topology and environment configuration. The following permissions are recommended:

```bash
chown -R root:swift /var/lib/config-data/puppet-generated/swift/etc/swift/*
find /var/lib/config-data/puppet-generated/swift/etc/swift/ -type f -exec chmod 640 {} \;
find /var/lib/config-data/puppet-generated/swift/etc/swift/ -type d -exec chmod 750 {} \;
```

This restriction only allows root to modify configuration files, while still allowing the services to read them, due to their membership in the `swift` group.

12.4. SECURING STORAGE SERVICES

The following are the default listening ports for the various storage services:

- Account service - **TCP/6002**
- Container service - **TCP/6001**
- Object Service - **TCP/6000**
RSync - TCP/873

NOTE
If ssync is used instead of rsync, the object service port is used for maintaining durability.

NOTE
Authentication does not occur at the storage nodes. If you are able to connect to a storage node on one of these ports, you can access or modify data without authentication. To help mitigate this issue, you should follow the recommendations given previously about using a private storage network.

12.5. OBJECT STORAGE ACCOUNT TERMINOLOGY

A swift account is not a user account or credential. The following distinctions exist:

- Swift account - A collection of containers (not user accounts or authentication). The authentication system you use will determine which users are associated with the account and how they might access it.
- Swift containers - A collection of objects. Metadata on the container is available for ACLs. The usage of ACLs is dependent on the authentication system used.
- Swift objects - The actual data objects. ACLs at the object level are also available with metadata, and are dependent on the authentication system used.

At each level, you have ACLs that control user access; ACLs are interpreted based on the authentication system in use. The most common type of authentication provider is the Identity Service (keystone); custom authentication providers are also available.

12.6. SECURING PROXY SERVICES

A proxy node should have at least two interfaces (physical or virtual): one public and one private. You can use firewalls or service binding to help protect the public interface. The public-facing service is an HTTP web server that processes end-point client requests, authenticates them, and performs the appropriate action. The private interface does not require any listening services, but is instead used to establish outgoing connections to storage nodes on the private storage network.

12.7. HTTP LISTENING PORT

Director configures the web services to run under a non-root (no UID 0) user. Using port numbers higher than 1024 help avoid running any part of the web container as root. Normally, clients that use the HTTP REST API (and perform automatic authentication) will retrieve the full REST API URL they require from the authentication response. The OpenStack REST API allows a client to authenticate to one URL and then be redirected to use a completely different URL for the actual service. For example, a client can authenticate to https://identity.cloud.example.org:55443/v1/auth and get a response with their authentication key and storage URL (the URL of the proxy nodes or load balancer) of https://swift.cloud.example.org:44443/v1/AUTH_8980.

12.8. LOAD BALANCER
If the option of using Apache is not feasible, or for performance you wish to offload your TLS work, you might employ a dedicated network device load balancer. This is a common way to provide redundancy and load balancing when using multiple proxy nodes.

If you choose to offload your TLS, ensure that the network link between the load balancer and your proxy nodes are on a private (V)LAN segment such that other nodes on the network (possibly compromised) cannot wiretap (sniff) the unencrypted traffic. If such a breach was to occur, the attacker could gain access to endpoint client or cloud administrator credentials and access the cloud data.

The authentication service you use will determine how you configure a different URL in the responses to endpoint clients, allowing them to use your load balancer instead of an individual proxy node.

### 12.9. OBJECT STORAGE AUTHENTICATION

Object Storage (swift) uses a WSGI model to provide for a middleware capability that not only provides general extensibility, but is also used for authentication of endpoint clients. The authentication provider defines what roles and user types exist. Some use traditional username and password credentials, while others might leverage API key tokens or even client-side x.509 certificates. Custom providers can be integrated using custom middleware.

Object Storage comes with two authentication middleware modules by default, either of which can be used as sample code for developing a custom authentication middleware.

### 12.10. ENCRYPT AT-REST SWIFT OBJECTS

Swift can integrate with Barbican to transparently encrypt and decrypt your stored (at-rest) objects. At-rest encryption is distinct from in-transit encryption, and refers to the objects being encrypted while being stored on disk.

Swift performs these encryption tasks transparently, with the objects being automatically encrypted when uploaded to swift, then automatically decrypted when served to a user. This encryption and decryption is done using the same (symmetric) key, which is stored in Barbican.

For more information, see the Barbican integration guide:

### 12.11. ADDITIONAL ITEMS

In `/var/lib/config-data/puppet-generated/swift/etc/swift/swift.conf` on every node, there is a `swift_hash_path_prefix` setting and a `swift_hash_path_suffix` setting. These are provided to reduce the chance of hash collisions for objects being stored and avert one user overwriting the data of another user.

This value should be initially set with a cryptographically secure random number generator and consistent across all nodes. Ensure that it is protected with proper ACLs and that you have a backup copy to avoid data loss.
CHAPTER 13. MONITORING AND LOGGING

Log management is an important component of monitoring the security status of your OpenStack deployment. Logs provide insight into the BAU actions of administrators, projects, and instances, in addition to the component activities that comprise your OpenStack deployment.

Logs are not only valuable for proactive security and continuous compliance activities, but they are also a valuable information source for investigation and incident response. For example, analyzing the keystone access logs could alert you to failed logins, their frequency, origin IP, and whether the events are restricted to select accounts, among other pertinent information.

The director includes intrusion detection capabilities using AIDE, and CADF auditing for keystone. For more information, see the director hardening chapter.

13.1. HARDEN THE MONITORING INFRASTRUCTURE

Centralized logging systems are a high value target for intruders, as a successful breach could allow them to erase or tamper with the record of events. It is recommended you harden the monitoring platform with this in mind. In addition, consider making regular backups of these systems, with failover planning in the event of an outage or DoS.

13.2. EXAMPLE EVENTS TO MONITOR

Event monitoring is a more proactive approach to securing an environment, providing real-time detection and response. Multiple tools exist which can aid in monitoring. For an OpenStack deployment, you will need to monitor the hardware, the OpenStack services, and the cloud resource usage.

This section describes some example events you might need to be aware of.

IMPORTANT

This list is not exhaustive. You will need to consider additional use cases that might apply to your specific network, and that you might consider anomalous behavior.

- Detecting the absence of log generation is an event of high value. Such a gap might indicate a service failure, or even an intruder who has temporarily switched off logging or modified the log level to hide their tracks.

- Application events, such as start or stop events, that were unscheduled might have possible security implications.

- Operating system events on the OpenStack nodes, such as user logins or restarts. These can provide valuable insight into distinguishing between proper and improper usage of systems.

- Networking bridges going down. This would be an actionable event due to the risk of service outage.

- IPtables flushing events on Compute nodes, and the resulting loss of access to instances.

To reduce security risks from orphaned instances on a user, project, or domain deletion in the Identity service there is discussion to generate notifications in the system and have OpenStack components respond to these events as appropriate such as terminating instances, disconnecting attached volumes, reclaiming CPU and storage resources and so on.
Security monitoring controls such as intrusion detection software, antivirus software, and spyware detection and removal utilities can generate logs that show when and how an attack or intrusion took place. These tools can provide a layer of protection when deployed on the OpenStack nodes. Project users might also want to run such tools on their instances.
CHAPTER 14. DATA PRIVACY FOR PROJECTS

OpenStack is designed to support multi-tenancy between projects with different data requirements. A cloud operator will need to consider their applicable data privacy concerns and regulations. This chapter addresses aspects of data residency and disposal for OpenStack deployments.

14.1. DATA RESIDENCY

The privacy and isolation of data has consistently been cited as the primary barrier to cloud adoption over the past few years. Concerns over who owns data in the cloud and whether the cloud operator can be ultimately trusted as a custodian of this data have been significant issues in the past.

Certain OpenStack services have access to data and metadata belonging to projects or reference project information. For example, project data stored in an OpenStack cloud might include the following items:

- Object Storage objects.
- Compute instance ephemeral filesystem storage.
- Compute instance memory.
- Block Storage volume data.
- Public keys for Compute access.
- Virtual machine images in the Image service.
- Instance snapshots.
- Data passed to Compute’s configuration-drive extension.

Metadata stored by an OpenStack cloud includes the following items (this list is non-exhaustive):

- Organization name.
- User’s "Real Name".
- Number or size of running instances, buckets, objects, volumes, and other quota-related items.
- Number of hours running instances or storing data.
- IP addresses of users.
- Internally generated private keys for compute image bundling.

14.2. DATA DISPOSAL

Good practices suggest that the operator must sanitize cloud system media (digital and non-digital) prior to disposal, prior to release out of organization control, or prior to release for reuse. Sanitization methods should implement an appropriate level of strength and integrity given the specific security domain and sensitivity of the information.
NOTE

The NIST Special Publication 800-53 Revision 4 takes a particular view on this topic:

The sanitization process removes information from the media such that the information cannot be retrieved or reconstructed. Sanitization techniques, including clearing, purging, cryptographic erase, and destruction, prevent the disclosure of information to unauthorized individuals when such media is reused or released for disposal.

Cloud operators should consider the following when developing general data disposal and sanitization guidelines (as per the NIST recommended security controls):

- Track, document and verify media sanitization and disposal actions.
- Test sanitation equipment and procedures to verify proper performance.
- Sanitize portable, removable storage devices prior to connecting such devices to the cloud infrastructure.
- Destroy cloud system media that cannot be sanitized.

As a result, an OpenStack deployment will need to address the following practices (among others):

- Secure data erasure
- Instance memory scrubbing
- Block Storage volume data
- Compute instance ephemeral storage
- Bare metal server sanitization

14.2.1. Data not securely erased

Within OpenStack some data might be deleted, but not securely erased in the context of the NIST standards outlined above. This is generally applicable to most or all of the above-defined metadata and information stored in the database. This might be remediated with database and/or system configuration for auto vacuuming and periodic free-space wiping.

14.2.2. Instance memory scrubbing

Specific to various hypervisors is the treatment of instance memory. This behavior is not defined in Compute, although it is generally expected of hypervisors that they will make a best effort to scrub memory either upon deletion of an instance, upon creation of an instance, or both.

14.3. ENCRYPTING CINDER VOLUME DATA

Use of the OpenStack volume encryption feature is highly encouraged. This is discussed below in the Data Encryption section under Volume Encryption. When this feature is used, destruction of data is accomplished by securely deleting the encryption key. The end user can select this feature while creating a volume, but note that an admin must perform a one-time set up of the volume encryption feature first.

If the OpenStack volume encryption feature is not used, then other approaches generally would be
more difficult to enable. If a back-end plug-in is being used, there might be independent ways of doing encryption or non-standard overwrite solutions. Plug-ins to OpenStack Block Storage store data in a variety of ways. Many plug-ins are specific to a vendor or technology, whereas others are more DIY solutions around file systems (such as LVM or ZFS). Methods for securely destroying data varies between plug-ins, vendors, and file systems.

Some back ends (such as ZFS) support copy-on-write to prevent data exposure. In these cases, reads from unwritten blocks always return zero. Other back ends (such as LVM) might not natively support this, so the cinder plug-in takes the responsibility to override previously written blocks before handing them to users. It is important to review what assurances your chosen volume back end provides and to see what remediation might be available for those assurances not provided.

14.4. IMAGE SERVICE DELAY DELETE FEATURES

Image Service has a delayed delete feature, which will pend the deletion of an image for a defined time period. Consider disabling this feature if this behavior is a security concern; you can do this by editing glance-api.conf file and setting the delayed_delete option to False.

14.5. COMPUTE SOFT DELETE FEATURES

Compute has a soft-delete feature, which enables an instance that is deleted to be in a soft-delete state for a defined time period. The instance can be restored during this time period. To disable the soft-delete feature, edit the /var/lib/config-data/puppet-generated/nova_libvirt/etc/nova/nova.conf file and leave the reclaim_instance_interval option empty.

14.6. EPHEMERAL STORAGE FOR COMPUTE INSTANCES

Note that the OpenStack Ephemeral disk encryption feature provides a means of improving ephemeral storage privacy and isolation, during both active use as well as when the data is to be destroyed. As in the case of encrypted block storage, one can simply delete the encryption key to effectively destroy the data.

Alternate measures to provide data privacy, in the creation and destruction of ephemeral storage, will be somewhat dependent on the chosen hypervisor and the Compute plug-in.

The libvirt driver for compute might maintain ephemeral storage directly on a filesystem, or in LVM. Filesystem storage generally will not overwrite data when it is removed, although there is a guarantee that dirty extents are not provisioned to users.

When using LVM backed ephemeral storage, which is block-based, it is necessary that the Compute software securely erases blocks to prevent information disclosure. There have previously been information disclosure vulnerabilities related to improperly erased ephemeral block storage devices.

Filesystem storage is a more secure solution for ephemeral block storage devices than LVM as dirty extents cannot be provisioned to users. However, it is important to be mindful that user data is not destroyed, so it is suggested to encrypt the backing filesystem.

14.7. SECURITY HARDENING FOR BARE METAL PROVISIONING

For your bare metal provisioning infrastructure, you should consider security hardening the baseboard management controllers (BMC) in general, and IPMI in particular. For example, you might isolate these systems within a provisioning network, configure non-default and strong passwords, and disable unwanted management functions. For more information, you can refer to the vendor’s guidance on security hardening these components.
NOTE
If possible, consider evaluating Redfish-based BMCs over legacy ones.

14.8. HARDWARE IDENTIFICATION

When deploying a server, there might not always have a reliable way to distinguish it from an attacker’s server. This capability might be dependent on the hardware/BMC to some extent, but generally it seems that there is no verifiable means of identification built into servers.

14.9. DATA ENCRYPTION

The option exists for implementers to encrypt project data wherever it is stored on disk or transported over a network, such as the OpenStack volume encryption feature described below. This is above and beyond the general recommendation that users encrypt their own data before sending it to their provider.

The importance of encrypting data on behalf of projects is largely related to the risk assumed by a provider that an attacker could access project data. There might be requirements here in government, as well as requirements per-policy, in private contract, or even in case law in regard to private contracts for public cloud providers. Consider getting a risk assessment and legal advice before choosing project encryption policies.

Per-instance or per-object encryption is preferable over, in descending order, per-project, per-host, and per-cloud aggregations. This recommendation is inverse to the complexity and difficulty of implementation. Presently, in some projects it is difficult or impossible to implement encryption as loosely granular as even per-project. Implementers should give serious consideration to encrypting project data.

Often, data encryption relates positively to the ability to reliably destroy project and per-instance data, simply by throwing away the keys. It should be noted that in doing so, it becomes of great importance to destroy those keys in a reliable and secure manner.

Opportunities to encrypt data for users are present:

- Object Storage objects
- Network data

14.9.1. Volume encryption

A volume encryption feature in OpenStack supports privacy on a per-project basis. The following features are supported:

- Creation and usage of encrypted volume types, initiated through the dashboard or a command line interface
- Enable encryption and select parameters such as encryption algorithm and key size
- Volume data contained within iSCSI packets is encrypted
- Supports encrypted backups if the original volume is encrypted
- Dashboard indication of volume encryption status. Includes indication that a volume is encrypted, and includes the encryption parameters such as algorithm and key size
14.9.2. Object Storage objects

Object Storage (swift) supports the optional encryption of object data at rest on storage nodes. The encryption of object data is intended to mitigate the risk of user’s data being read if an unauthorized party were to gain physical access to a disk.

Encryption of data at rest is implemented by middleware that may be included in the proxy server WSGI pipeline. The feature is internal to a swift cluster and not exposed through the API. Clients are unaware that data is encrypted by this feature internally to the swift service; internally encrypted data should never be returned to clients through the swift API.

The following data are encrypted while at rest in swift:

- Object content, for example, the content of an object PUT request’s body.
- The entity tag (ETag) of objects that have non-zero content.
- All custom user object metadata values. For example, metadata sent using X-Object-Meta-prefixed headers with PUT or POST requests.

Any data or metadata not included in the list above is not encrypted, including:

- Account, container, and object names
- Account and container custom user metadata values
- All custom user metadata names
- Object Content-Type values
- Object size
- System metadata

14.9.3. Block Storage performance and back ends

When enabling the operating system, OpenStack Volume Encryption performance can be enhanced by using the hardware acceleration features currently available in both Intel and AMD processors. Both the OpenStack Volume Encryption feature and the OpenStack Ephemeral Disk Encryption feature use dm-crypt to secure volume data. dm-crypt is a transparent disk encryption capability in Linux kernel versions 2.6 and later. When using hardware acceleration, the performance impact of both of the encryption features is minimized.

14.9.4. Network data

Project data for Compute nodes could be encrypted over IPsec or other tunnels. This practice is not common or standard in OpenStack, but is an option available to motivated and interested implementers. Likewise, encrypted data remains encrypted as it is transferred over the network.

14.10. KEY MANAGEMENT

To address the often mentioned concern of project data privacy, there is significant interest within the OpenStack community to make data encryption more ubiquitous. It is relatively easy for an end-user to
encrypt their data prior to saving it to the cloud, and this is a viable path for project objects such as media files, database archives among others. In some instances, client-side encryption is used to encrypt data held by the virtualization technologies which requires client interaction, such as presenting keys, to decrypt data for future use.

Barbican can help projects more seamlessly encrypt the data and have it accessible without burdening the user with key management. Providing encryption and key management services as part of OpenStack eases data-at-rest security adoption and can help address customer concerns about privacy or misuse of data.

The volume encryption and ephemeral disk encryption features rely on a key management service (for example, barbican) for the creation and security-hardened storage of keys.
CHAPTER 15. MANAGING INSTANCE SECURITY

One of the benefits of running instances in a virtualized environment is the new opportunities for security controls that are not typically available when deploying onto bare metal. Certain technologies can be applied to the virtualization stack that bring improved information assurance for OpenStack deployments. Operators with strong security requirements might want to consider deploying these technologies, however, not all are applicable in every situation. In some cases, technologies might be ruled out for use in a cloud because of prescriptive business requirements. Similarly some technologies inspect instance data such as run state which might be undesirable to the users of the system. This chapter describes these technologies and the situations where they can be used to help improve security for instances or the underlying nodes. Possible privacy concerns are also highlighted, which can include data passthrough, introspection, or entropy sources.

15.1. SUPPLYING ENTROPY TO INSTANCES

Entropy refers to the quality and source of random data that is available to an instance. Cryptographic technologies typically rely on randomness, which requires drawing from a pool of entropy. Entropy starvation occurs when an instance cannot get enough entropy to support the randomness required by cryptographic technologies. Entropy starvation can manifest in instances as something seemingly unrelated. For example, slow boot time might be caused by the instance waiting for SSH key generation. The potential for entropy starvation can also motivate cloud users to use poor quality entropy sources from within the instance, which makes applications running in the cloud less secure.

To provide a high quality source of entropy to the instances you need enough hardware random number generators (HRNG) in the cloud to support the instances. For everyday operations, a modern HRNG can produce enough entropy to support 50-100 Compute nodes. High bandwidth HRNGs can handle more nodes. You must identify the application requirements for a cloud to ensure that sufficient entropy is available.

The VirtIO RNG is a random number generator that uses /dev/urandom as the source of entropy by default, to ensure instances are not starved of entropy at boot time. It can also be configured to use a HRNG, or a tool such as the entropy gathering daemon (EGD) to provide a way to distribute entropy through a deployment. Virtio RNG devices are enabled by default for instances. To disable Virtio RNG devices for instances you must set hw_rng:allowed to False on the instance flavor.

15.2. SCHEDULING INSTANCES TO NODES

Before an instance is created, a host for the image instantiation must be selected. This selection is performed by the nova-scheduler which determines how to dispatch compute and volume requests.

The FilterScheduler is the default scheduler for Compute, although other schedulers exist. This capability works in collaboration with filter hints to determine where an instance should be started. This process of host selection allows administrators to fulfill many different security and compliance requirements. If data isolation is a primary concern, you could choose to have project instances reside on the same hosts whenever possible. Conversely, you could attempt to have instances reside on as many different hosts as possible for availability or fault tolerance reasons.

Filter schedulers fall under the following main categories:

- Resource based filters - Determines the placement of an instance, based on the system resource usage of the hypervisor host sets, and can trigger on free or used properties such as RAM, IO, or CPU utilization.
- **Image based filters** - Delegates instance creation based on the image metadata used, such as the operating system of the VM or type of image used.

- **Environment based filters** - Determines the placement of an instance based on external details, such as within a specific IP range, across availability zones, or on the same host as another instance.

- **Custom criteria** - Delegates instance creation based on user or administrator-provided criteria such as trusts or metadata parsing.

Multiple filters can be applied at once. For example, the `ServerGroupAffinity` filter checks that an instance is created on a member of a specific set of hosts, and the `ServerGroupAntiAffinity` filter checks that same instance is not created on another specific set of hosts. Note that these two filters would usually be both enabled at the same time, and can never conflict with each other as they each check for the value of a given property, and cannot both be true at the same time.

**IMPORTANT**

Consider disabling filters that parse objects that are provided by users, or could be manipulated (such as metadata).

### 15.3. USING TRUSTED IMAGES

In a cloud environment, users work with either pre-installed images or images they upload themselves. In both cases, users should be able to ensure the image they are using has not been tampered with. The ability to verify images is a fundamental imperative for security. A chain of trust is needed from the source of the image to the destination where it is used. This can be accomplished by signing images.
obtained from trusted sources and by verifying the signature prior to use. Various ways to obtain and create verified images will be discussed below, followed by a description of the image signature verification feature.

15.4. CREATING IMAGES

The OpenStack documentation provides guidance on how to create and upload an image to the Image service. In addition, it is assumed that you have a process for installing and hardening the guest operating systems. The following items will provide additional guidance on how transferring your images into OpenStack. There are a variety of options for obtaining images. Each has specific steps that help validate the image’s provenance.

- **Option 1**: Obtain boot media from a trusted source. For example, you can download images from official Red Hat sources and then perform additional checksum validation.

- **Option 2**: Use the OpenStack Virtual Machine Image Guide. In this case, you will want to follow your organizations OS hardening guidelines.

- **Option 3**: Use an automated image builder. The following example uses the Oz image builder. The OpenStack community has recently created a newer tool called disk-image-builder, which has not yet undergone a security evaluation.

In this example, **RHEL 6 CCE-26976-1** helps implement NIST 800-53 Section AC-19(d) within Oz.

```xml
<template>
  <name>centos64</name>
  <os>
    <name>RHEL-6</name>
    <version>4</version>
    <arch>x86_64</arch>
    <install type='iso'>
      <iso>http://trusted_local_iso_mirror/isos/x86_64/RHEL-6.4-x86_64-bin-DVD1.iso</iso>
    </install>
  </os>
  <rootpw>CHANGE THIS TO YOUR ROOT PASSWORD</rootpw>
  <description>RHEL 6.4 x86_64</description>
  <repositories>
    <repository name='epel-6'>
      <url>http://download.fedoraproject.org/pub/epel/6/$basearch</url>
      <signed>no</signed>
    </repository>
  </repositories>
  <packages>
    <package name='epel-release'/>
    <package name='cloud-utils'/>
    <package name='cloud-init'/>
  </packages>
  <commands>
    <command name='update'>
      yum update
      yum clean all
      sed -i '/HWADDR/d' /etc/sysconfig/network-scripts/ifcfg-eth0
      echo -n > /etc/udev/rules.d/70-persistent-net.rules
      echo -n > /lib/udev/rules.d/75-persistent-net-generator.rules
      chkconfig --level 0123456 autofs off
      service autofs stop
    </command>
  </commands>
</template>
```
Consider avoiding the manual image building process as it is complex and prone to error. In addition, using an automated system like Oz for image building, or a configuration management utility (like Chef or Puppet) for post-boot image hardening, gives you the ability to produce a consistent image as well as track compliance of your base image to its respective hardening guidelines over time.

If subscribing to a public cloud service, you should check with the cloud provider for an outline of the process used to produce their default images. If the provider allows you to upload your own images, you will want to ensure that you are able to verify that your image was not modified before using it to create an instance. To do this, refer to the following section on _Verifying image signatures_, or the following paragraph if signatures cannot be used.

The Image Service (glance) is used to upload the image to the Compute service on a node. This transfer should be further hardened over TLS. Once the image is on the node, it is checked with a basic checksum and then its disk is expanded based on the size of the instance being launched. If, at a later time, the same image is launched with the same instance size on this node, it is launched from the same expanded image. Since this expanded image is not re-verified by default before launching, there is a risk that it has undergone tampering. The user would not be aware of tampering, unless a manual inspection of the files is performed in the resulting image. To help mitigate this, see the following section on the topic of verifying image signatures.

### 15.5. VERIFYING IMAGE SIGNATURES

Certain features related to image signing are now available in OpenStack. As of Red Hat OpenStack Platform 13, the Image Service can verify these signed images, and, to provide a full chain of trust, the Compute service has the option to perform image signature verification prior to image boot. Successful signature validation before image boot ensures the signed image hasn’t changed. With this feature enabled, unauthorized modification of images (for example, modifying the image to include malware or rootkits) can be detected.

You can enable instance signature verification by setting the `verify_glance_signatures` flag to `True` in the `/var/lib/config-data/puppet-generated/nova_libvirt/etc/nova/nova.conf` file. When enabled, the Compute service automatically validates the signed instance when it is retrieved from glance. If this verification fails, the boot process will not start.

**NOTE**

When this feature is enabled, images that do not have a signature (unsigned images) will also fail verification, and the boot process will not start.

### 15.6. MIGRATING INSTANCES

OpenStack and the underlying virtualization layers provide for the live migration of images between OpenStack nodes, allowing you to seamlessly perform rolling upgrades of your Compute nodes without instance downtime. However, live migrations also carry significant risk. To understand the risks involved, the following are the high-level steps performed during a live migration:

1. Start instance on destination host
2. Transfer memory
3. Stop the guest and sync disks
4. Transfer the state
5. Start the guest

NOTE
Certain operations, such as cold migration, resize, and shelve can all result in some amount of transferring the instance’s data to other services, across the network, among others.

15.6.1. Live migration risks

At various stages of the live migration process, the contents of an instance’s run time memory and disk are transmitted over the network in plain text. Consequently there are multiple risks that need to be addressed when using live migration. The following non-exhaustive list details some of these risks:

- Denial of Service (DoS): If something fails during the migration process, the instance could be lost.
- Data exposure: Memory or disk transfers must be handled securely.
- Data manipulation: If memory or disk transfers are not handled securely, then an attacker could manipulate user data during the migration.
- Code injection: If memory or disk transfers are not handled securely, then an attacker could manipulate executables, either on disk or in memory, during the migration.

15.6.2. Disable live migration

Currently, live migration is enabled in OpenStack by default. Live migrations are admin-only tasks by default, so a user cannot initiate this operation, only administrators (which are presumably trusted). Live migrations can be disabled by adding the following lines to the nova policy.json file:

```
"compute_extension:admin_actions:migrate": "!",
"compute_extension:admin_actions:migrateLive": "!",
```

Alternatively, live migration can be expected to fail when blocking TCP ports 49152 through 49261, or ensuring that the nova user does not have passwordless SSH access between compute hosts.

Note that SSH configuration for live migration is significantly locked down: A new user is created (nova_migration) and the SSH keys are restricted to that user, and only for use on the whitelisted networks. A wrapper script then restricts the commands that can be run (for example, netcat on the libvirt socket).

15.6.3. Encrypted live migration

Live migration traffic transfers the contents of disk and memory of a running instance in plain text, and is currently hosted on the Internal API network by default.

If there is a sufficient requirement (such as upgrades) for keeping live migration enabled, then libvirtd can provide encrypted tunnels for the live migrations. However, this feature is not exposed in either the OpenStack Dashboard or nova-client commands, and can only be accessed through manual configuration of libvirtd. The live migration process then changes to the following high-level steps:

1. Instance data is copied from the hypervisor to libvirtd.
2. An encrypted tunnel is created between libvirtd processes on both source and destination hosts.

3. The destination libvirtd host copies the instances back to an underlying hypervisor.

**NOTE**
For Red Hat OpenStack Platform 13, the recommended approach is to use tunneled migration, which is enabled by default when using Ceph as the back end. For more information, see https://docs.openstack.org/nova/queens/configuration/config.html#libvirt.live_migration_tunnelled

15.7. MONITORING, ALERTING, AND REPORTING
Instances are a server image capable of being replicated across hosts. Consequently, it would be a good practice to apply logging similarly between physical and virtual hosts. Operating system and application events should be logged, including access events to hosts and data, user additions and removals, privilege changes, and others as dictated by your requirements. Consider exporting the results to a log aggregator that collects log events, correlates them for analysis, and stores them for reference or further action. One common tool to do this is an ELK stack, or Elasticsearch, Logstash, and Kibana.

**NOTE**
These logs should be reviewed regularly, or even monitored within a live view performed by a network operations center (NOC).

You will need to further determine which events will trigger an alert that is subsequently sent to a responder for action.

For more information, see the Monitoring Tools Configuration Guide

15.8. UPDATES AND PATCHES
A hypervisor runs independent virtual machines. This hypervisor can run in an operating system or directly on the hardware (called bare metal). Updates to the hypervisor are not propagated down to the virtual machines. For example, if a deployment is using KVM and has a set of CentOS virtual machines, an update to KVM will not update anything running on the CentOS virtual machines.

Consider assigning clear ownership of virtual machines to owners, who are then responsible for the hardening, deployment, and continued functionality of the virtual machines. You should also have a plan to regularly deploy updates, while first testing them in an environment that resembles production.

15.9. FIREWALLS AND INSTANCE PROFILES
Most common operating systems include host-based firewalls for an additional layer of security. While instances should run as few applications as possible (to the point of being single-purpose instances, if possible), all applications running on an instance should be profiled to determine which system resources the application needs access to, the lowest level of privilege required for it to run, and what the expected network traffic is that will be going into and coming from the virtual machine. This expected traffic should be added to the host-based firewall as allowed traffic (or whitelisted), along with any necessary logging and management communication such as SSH or RDP. All other traffic should be explicitly denied in the firewall configuration.
On Linux instances, the application profile above can be used in conjunction with a tool like `audit2allow` to build an SELinux policy that will further protect sensitive system information on most Linux distributions. SELinux uses a combination of users, policies and security contexts to compartmentalize the resources needed for an application to run, and segmenting it from other system resources that are not needed.

**NOTE**

Red Hat OpenStack Platform has SELinux enabled by default, with policies that are customized for OpenStack services. Consider reviewing these policies regularly, as required.

### 15.10. SECURITY GROUPS

OpenStack provides security groups for both hosts and the network to add defense-in-depth to the instances in a given project. These are similar to host-based firewalls as they allow or deny incoming traffic based on port, protocol, and address. However, security group rules are applied to incoming traffic only, while host-based firewall rules can be applied to both incoming and outgoing traffic. It is also possible for host and network security group rules to conflict and deny legitimate traffic. Consider checking that security groups are configured correctly for the networking being used. See Security groups in this guide for more detail.

**NOTE**

You should keep security groups and port security enabled unless you specifically need them to be disabled. To build on the defense-in-depth approach, it is recommended that you apply granular rules to instances.

### 15.11. ACCESSING THE INSTANCE CONSOLE

By default, an instance’s console is remotely accessible through a virtual console. This can be useful for troubleshooting purposes. Red Hat OpenStack Platform uses VNC for remote console access.

- Consider locking down the VNC port using firewall rules. By default, `nova_vnc_proxy` uses `6080` and `13080`.
- Confirm that the VNC traffic is encrypted by TLS. For director-based deployments, start with `UseTLSForVnc`.

### 15.12. CERTIFICATE INJECTION

If you need to SSH into your instances, you can configure Compute to automatically inject the required SSH key into the instance upon creation.

For more information, see Creating an image.
CHAPTER 16. MESSAGE QUEUING

Message queuing services facilitate inter-process communication in OpenStack. This is done using these message queuing service back ends:

- RabbitMQ - Red Hat OpenStack Platform uses RabbitMQ by default.
- Qpid

Both RabbitMQ and Qpid are Advanced Message Queuing Protocol (AMQP) frameworks, which provide message queues for peer-to-peer communication. Queue implementations are typically deployed as a centralized or decentralized pool of queue servers.

Message queues effectively facilitate command and control functions across OpenStack deployments. Once access to the queue is permitted, no further authorization checks are performed. Services accessible through the queue do validate the contexts and tokens within the actual message payload. However, you must note the expiration date of the token because tokens are potentially re-playable and can authorize other services in the infrastructure.

OpenStack does not support message-level confidence, such as message signing. Consequently, you must secure and authenticate the message transport itself. For high-availability (HA) configurations, you must perform queue-to-queue authentication and encryption.

16.1. MESSAGING TRANSPORT SECURITY

AMQP based solutions (Qpid and RabbitMQ) support transport-level security using TLS.

Consider enabling transport-level cryptography for your message queue. Using TLS for the messaging client connections provides protection of the communications from tampering and eavesdropping in-transit to the messaging server. Guidance is included below on how TLS is typically configured for the two popular messaging servers: Qpid and RabbitMQ. When configuring the trusted certificate authority (CA) bundle that your messaging server uses to verify client connections, it is recommended that this be limited to only the CA used for your nodes, preferably an internally managed CA. The bundle of trusted CAs will determine which client certificates will be authorized and pass the client-server verification step of the setting up the TLS connection.

NOTE

When installing the certificate and key files, ensure that the file permissions are restricted, for example using `chmod 0600`, and the ownership is restricted to the messaging server daemon user to prevent unauthorized access by other processes and users on the messaging server.

16.1.1. RabbitMQ server SSL configuration

The following lines should be added to the system-wide RabbitMQ configuration file, typically `/etc/rabbitmq/rabbitmq.config`:

```plaintext
[ rabbit,
  {tcp_listeners, []},
  {ssl_listeners, ["<IP address or hostname of management network interface>", 5671]}],
{ssl_options, [{cacertfile,"/etc/ssl/cacert.pem"},
              {certfile,"/etc/ssl/rabbit-server-cert.pem"},
              {keyfile,"/etc/ssl/rabbit-server-key.pem"}],
```
NOTE
The tcp_listeners option is set to [] to prevent it from listening on a non-SSL port. The ssl_listeners option should be restricted to only listen on the management network for the services.

16.2. QUEUE AUTHENTICATION AND ACCESS CONTROL

RabbitMQ and Qpid offer authentication and access control mechanisms for controlling access to queues.

Simple Authentication and Security Layer (SASL) is a framework for authentication and data security in Internet protocols. Both RabbitMQ and Qpid offer SASL and other pluggable authentication mechanisms beyond simple usernames and passwords that allow for increased authentication security. While RabbitMQ supports SASL, support in OpenStack does not currently allow for requesting a specific SASL authentication mechanism. RabbitMQ support in OpenStack allows for either username and password authentication over an unencrypted connection or user name and password in conjunction with X.509 client certificates to establish the secure TLS connection.

Consider configuring X.509 client certificates on all the OpenStack service nodes for client connections to the messaging queue and where possible (currently only Qpid) perform authentication with X.509 client certificates. When using usernames and passwords, accounts should be created per-service and node for finer grained auditability of access to the queue.

Before deployment, consider the TLS libraries that the queuing servers use. Qpid uses Mozilla’s NSS library, whereas RabbitMQ uses Erlang’s TLS module which uses OpenSSL.

16.3. OPENSTACK SERVICE CONFIGURATION FOR RABBITMQ

This section describes the typical RabbitMQ configuration for OpenStack services:

[DEFAULT]
rpc_backend = nova.openstack.common.rpc.impl_kombu
rabbit_use_ssl = True
rabbit_host = RABBIT_HOST
rabbit_port = 5671
rabbit_user = compute01
rabbit_password = RABBIT_PASS
kombu_ssl_keyfile = /etc/ssl/node-key.pem
kombu_ssl_certfile = /etc/ssl/node-cert.pem
kombu_ssl_ca_certs = /etc/ssl/cacert.pem

NOTE
Replace RABBIT_PASS with a suitable password.

16.4. OPENSTACK SERVICE CONFIGURATION FOR QPID
This section describes the typical Qpid configuration for OpenStack services:

```
[DEFAULT]
rpc_backend = nova.openstack.common.rpc.impl_qpid
qpid_protocol = ssl
qpid_hostname = <IP or hostname of management network interface of messaging server>
qpid_port = 5671
qpid_username = compute01
qpid_password = QPID_PASS
```

**NOTE**

Replace **QPID_PASS** with a suitable password.

 Optionally, if using SASL with Qpid specify the SASL mechanisms in use by adding:

```
qpid_sasl_mechanisms = <space separated list of SASL mechanisms to use for auth>
```

### 16.5. MESSAGE QUEUE PROCESS ISOLATION AND POLICY

Each project provides a number of services which send and consume messages. Each binary which sends a message is expected to consume messages, if only replies, from the queue.

Message queue service processes should be isolated from each other and other processes on a machine.

### 16.6. NAMESPACES

Linux uses namespaces to assign processes into independent domains. Other parts of this guide cover system compartmentalization in more detail.
CHAPTER 17. HARDENING API ENDPOINTS

The process of engaging with an OpenStack cloud begins by querying an API endpoint. While there are different challenges for public and private endpoints, these are high value assets that can pose a significant risk if compromised.

This chapter recommends security enhancements for both public and private-facing API endpoints.

17.1. INTERNAL API COMMUNICATIONS

OpenStack provides both public-facing, internal admin, and private API endpoints. By default, OpenStack components use the publicly defined endpoints. The recommendation is to configure these components to use the API endpoint within the proper security domain. The internal admin endpoint allows further elevated access to keystone, so it might be desirable to further isolate this.

Services select their respective API endpoints based on the OpenStack service catalog. These services might not obey the listed public or internal API endpoint values. This can lead to internal management traffic being routed to external API endpoints.

17.2. CONFIGURE INTERNAL URLS IN THE IDENTITY SERVICE CATALOG

The Identity service catalog should be aware of your internal URLs. While this feature is not used by default, it may be available through configuration. In addition, it should be forward-compatible with expectant changes once this behavior becomes the default.

Consider isolating the configured endpoints from a network level, given that they have different levels of access. The Admin endpoint is intended for access by cloud administrators, as it provides elevated access to keystone operations not available on the internal or public endpoints. The internal endpoints are intended for uses internal to the cloud (for example, by OpenStack services), and usually would not be accessible outside of the deployment network. The public endpoints should be TLS-enabled, and the only API endpoints accessible outside of the deployment for cloud users to operate on.

Registration of an internal URL for an endpoint is automated by director. For more information, see https://github.com/openstack/tripleo-heat-templates/blob/a7857d6dfcc875eb2bc611dd9334104c18fe8ac6/network/endpoints/build_endpoint_map

17.3. CONFIGURE APPLICATIONS FOR INTERNAL URLS

You can force some services to use specific API endpoints. As a result, it is recommended that any OpenStack service that contacts the API of another service must be explicitly configured to access the proper internal API endpoint.

Each project might present an inconsistent way of defining target API endpoints. Future releases of OpenStack seek to resolve these inconsistencies through consistent use of the Identity service catalog.

17.4. PASTE AND MIDDLEWARE

Most API endpoints and other HTTP services in OpenStack use the Python Paste Deploy library. From a security perspective, this library enables manipulation of the request filter pipeline through the application’s configuration. Each element in this chain is referred to as middleware. Changing the order of filters in the pipeline or adding additional middleware might have unpredictable security impact.
Commonly, implementers add middleware to extend OpenStack’s base functionality. Consider giving careful consideration to the potential exposure introduced by the addition of non-standard software components to the HTTP request pipeline.

17.5. API ENDPOINT PROCESS ISOLATION AND POLICY

You can isolate API endpoint processes for increased security. Consider deploying API endpoints within the public security domain on separate hosts for increased isolation.

17.5.1. Configuring a policy to restrict metadef APIs

In Red Hat OpenStack Platform (RHOSP), users can define key value pairs and tag metadata with metadata definition (metadef) APIs. Currently, there is no limit on the number of metadef namespaces, objects, properties, resources, or tags that users can create.

Metadef APIs can leak information to unauthorized users. A malicious user can exploit the lack of restrictions and fill the Image service (glance) database with unlimited resources, which can create a Denial of Service (DoS) style attack.

Image service policies control metadef APIs. However, the default policy setting for metadef APIs allows all users to create or read the metadef information. Because metadef resources are not isolated to the owner, metadef resources with potentially sensitive names, such as internal infrastructure details or customer names, can expose that information to malicious users.

To make the Image service (glance) more secure, restrict metadef modification APIs to admin-only access by default in your Red Hat OpenStack Platform (RHOSP) deployments.

Procedure

1. As a cloud administrator, create a separate heat template environment file, such as lock-down-glance-metadef-api.yaml, to contain policy overrides for the Image service metadef API:

   ```yaml
   ...
   parameter_defaults:
     GlanceApiPolicies: {
       glance-metadef_default: { key: 'metadef_default', value: "" },
       glance-metadef_admin: { key: 'metadef_admin', value: 'role:admin' },
       glance-get_metadef_namespace: { key: 'get_metadef_namespace', value: 'rule:metadef_default' },
       glance-get_metadef_namespaces: { key: 'get_metadef_namespaces', value: 'rule:metadef_default' },
       glance-modify_metadef_namespace: { key: 'modify_metadef_namespace', value: 'rule:metadef_admin' },
       glance-add_metadef_namespace: { key: 'add_metadef_namespace', value: 'rule:metadef_admin' },
       glance-delete_metadef_namespace: { key: 'delete_metadef_namespace', value: 'rule:metadef_admin' },
       glance-get_metadef_object: { key: 'get_metadef_object', value: 'rule:metadef_default' },
       glance-get_metadef_objects: { key: 'get_metadef_objects', value: 'rule:metadef_default' },
       glance-modify_metadef_object: { key: 'modify_metadef_object', value: 'rule:metadef_admin' },
       glance-add_metadef_object: { key: 'add_metadef_object', value: 'rule:metadef_admin' },
       glance-delete_metadef_object: { key: 'delete_metadef_object', value: 'rule:metadef_admin' },
   ...
   ```
2. Include the environment file that contains the policy overrides in the deployment command with the `-e` option when you deploy the overcloud:

```
$ openstack overcloud deploy -e lock-down-glance-metadef-api.yaml
```

### 17.5.2. Enabling metadef APIs

If you previously restricted metadata definition (metadef) APIs or want to relax the new defaults, you can override metadef modification policies to allow users to update their respective resources.

**IMPORTANT**

Cloud administrators with users who depend on write access to the metadef APIs can make those APIs accessible to all users. In this type of configuration, however, there is the potential to unintentionally leak sensitive resource names, such as customer names and internal projects. Administrators must audit their systems to identify previously created resources that might be vulnerable even if only read access is enabled for all users.

**Procedure**

1. As a cloud administrator, log in to the undercloud and create a file for policy overrides. For example:

```
$ cat open-up-glance-api-metadef.yaml
```
2. Configure the policy override file to allow metadef API read-write access to all users:

```json
GlanceApiPolicies: {
    glance-metadef_default: { key: 'metadef_default', value: "" },
    glance-get_metadef_namespace: { key: 'get_metadef_namespace', value: 'rule:metadef_default' },
    glance-get_metadef_namespaces: { key: 'get_metadef_namespaces', value: 'rule:metadef_default' },
    glance-modify_metadef_namespace: { key: 'modify_metadef_namespace', value: 'rule:metadef_default' },
    glance-add_metadef_namespace: { key: 'add_metadef_namespace', value: 'rule:metadef_default' },
    glance-delete_metadef_namespace: { key: 'delete_metadef_namespace', value: 'rule:metadef_default' },
    glance-get_metadef_object: { key: 'get_metadef_object', value: 'rule:metadef_default' },
    glance-get_metadef_objects: { key: 'get_metadef_objects', value: 'rule:metadef_default' },
    glance-modify_metadef_object: { key: 'modify_metadef_object', value: 'rule:metadef_default' },
    glance-add_metadef_object: { key: 'add_metadef_object', value: 'rule:metadef_default' },
    glance-delete_metadef_object: { key: 'delete_metadef_object', value: 'rule:metadef_default' },
    glance-list_metadef_resource_types: { key: 'list_metadef_resource_types', value: 'rule:metadef_default' },
    glance-get_metadef_resource_type: { key: 'get_metadef_resource_type', value: 'rule:metadef_default' },
    glance-add_metadef_resource_type: { key: 'add_metadef_resource_type', value: 'rule:metadef_default' },
    glance-delete_metadef_resource_type: { key: 'delete_metadef_resource_type', value: 'rule:metadef_default' },
    glance-get_metadef_resource_type_association: { key: 'get_metadef_resource_type_association', value: 'rule:metadef_default' },
    glance-remove_metadef_resource_type_association: { key: 'remove_metadef_resource_type_association', value: 'rule:metadef_default' },
    glance-get_metadef_property: { key: 'get_metadef_property', value: 'rule:metadef_default' },
    glance-get_metadef_properties: { key: 'get_metadef_properties', value: 'rule:metadef_default' },
    glance-modify_metadef_property: { key: 'modify_metadef_property', value: 'rule:metadef_default' },
    glance-add_metadef_property: { key: 'add_metadef_property', value: 'rule:metadef_default' },
    glance-remove_metadef_property: { key: 'remove_metadef_property', value: 'rule:metadef_default' },
    glance-get_metadef_tag: { key: 'get_metadef_tag', value: 'rule:metadef_default' },
    glance-get_metadef_tags: { key: 'get_metadef_tags', value: 'rule:metadef_default' },
    glance-modify_metadef_tag: { key: 'modify_metadef_tag', value: 'rule:metadef_default' },
    glance-add_metadef_tag: { key: 'add_metadef_tag', value: 'rule:metadef_default' },
    glance-add_metadef_tags: { key: 'add_metadef_tags', value: 'rule:metadef_default' },
    glance-delete_metadef_tag: { key: 'delete_metadef_tag', value: 'rule:metadef_default' },
    glance-delete_metadef_tags: { key: 'delete_metadef_tags', value: 'rule:metadef_default' }
}
```

**NOTE**

You must configure all metadef policies to use `rule:metadefeta_default`.

3. Include the new policy file in the deployment command with the `-e` option when you deploy the overcloud:
$ openstack overcloud deploy -e open-up-glance-api-metadef.yaml

17.6. NETWORK POLICY

API endpoints will typically span multiple security zones, so you must pay particular attention to the separation of the API processes. For example, at the network design level, you can consider restricting access to specified systems only. See the guidance on security zones for more information.

With careful modeling, you can use network ACLs and IDS technologies to enforce explicit point-to-point communication between network services. As a critical cross domain service, this type of explicit enforcement works well for OpenStack's message queue service.

To enforce policies, you can configure services, host-based firewalls (such as iptables), local policy (SELinux), and optionally global network policy.

17.7. MANDATORY ACCESS CONTROLS

You should isolate API endpoint processes from each other and other processes on a machine. The configuration for those processes should be restricted to those processes by Discretionary Access Controls (DAC) and Mandatory Access Controls (MAC). The goal of these enhanced access controls is to aid in the containment of API endpoint security breaches.

17.8. API ENDPOINT RATE-LIMITING

Rate Limiting is a means to control the frequency of events received by a network based application. When robust rate limiting is not present, it can result in an application being susceptible to various denial of service attacks. This is especially true for APIs, which by their nature are designed to accept a high frequency of similar request types and operations.

It is recommended that all endpoints (especially public) are give an extra layer of protection, for example, using physical network design, a rate-limiting proxy, or web application firewall.

It is key that the operator carefully plans and considers the individual performance needs of users and services within their OpenStack cloud when configuring and implementing any rate limiting functionality.

NOTE For Red Hat OpenStack Platform deployments, all services are placed behind load balancing proxies.
CHAPTER 18. IMPLEMENTING FEDERATION

WARNING
Red Hat does not support federation at this time. This feature should only be used for testing, and should not be deployed in a production environment.

18.1. FEDERATE WITH IDM USING RED HAT SINGLE SIGN-ON

You can use Red Hat Single Sign-On (RH-SSO) to federate your IdM users for OpenStack authentication (authN). Federation allows your IdM users to login to the OpenStack Dashboard without revealing their credentials to any OpenStack services. Instead, when Dashboard needs a user’s credentials, it will forward the user to Red Hat Single Sign-On (RH-SSO) and allow them to enter their IdM credentials there. As a result, RH-SSO asserts back to Dashboard that the user has successfully authenticated, and Dashboard then allows the user to access the project.

18.2. THE FEDERATION WORKFLOW

This section describes how keystone, RH-SSO and IdM interact with each other. Federation in OpenStack uses the concept of Identity Providers and Service Providers:

**Identity Provider** (IdP) - the service that stores the user accounts. In this case, the user accounts held in IdM, are presented to Keystone using RH-SSO.

**Service Provider** (SP) - the service that requires authentication from the users in the IdP. In this case, keystone is the service provider that grants Dashboard access to IdM users.

In the diagram below, keystone (the SP) communicates with RH-SSO (the IdP), which is also able to serve as a universal adapter for other IdPs. In this configuration, you can point keystone at RH-SSO, and RH-SSO will forward requests on to the Identity Providers that it supports (known as authentication modules), these currently include IdM and Active Directory. This is done by having the Service Provider (SP) and Identity Provider (IdP) exchange metadata, which each sysadmin then makes a decision to trust. The result is that the IdP can confidently make assertions, and the SP can then receive these assertions.
For more information, see the federation guide: https://access.redhat.com/documentation/en-us/red_hat_openstack_platform/16.2/html-single/federate_with_identity_service/