



Red Hat Insights 2022

Remediating Configuration Issues Using Advisor and Ansible Playbooks

Create playbooks in the advisor service to run with your Ansible workflow

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Abstract

Create Ansible Playbooks to automate remediation of issues identified by the advisor service.

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MAKING OPEN SOURCE MORE INCLUSIVE

Red Hat is committed to replacing problematic language in our code, documentation, and web properties. We are beginning with these four terms: master, slave, blacklist, and whitelist. Because of the enormity of this endeavor, these changes will be implemented gradually over several upcoming releases. For more details, see [our CTO Chris Wright's message](#).

PROVIDING FEEDBACK ON RED HAT DOCUMENTATION

We appreciate your feedback on our documentation. To provide feedback, highlight text in a document and add comments.

Prerequisites

- You are logged in to the Red Hat Customer Portal.
- In the Red Hat Customer Portal, the document is in the **Multi-page HTML** viewing format.

Procedure

To provide your feedback, perform the following steps:

1. Click the **Feedback** button in the top-right corner of the document to see existing feedback.



NOTE

The feedback feature is enabled only in the **Multi-page HTML** format.

2. Highlight the section of the document where you want to provide feedback.
3. Click the **Add Feedback** pop-up that appears near the highlighted text.
A text box appears in the feedback section on the right side of the page.
4. Enter your feedback in the text box and click **Submit**.
A documentation issue is created.
5. To view the issue, click the issue link in the feedback view.

CHAPTER 1. OVERVIEW OF INSIGHTS FOR RHEL ADVISOR SERVICE REMEDIATIONS

The advisor service helps you resolve issues on Red Hat Enterprise Linux (RHEL) systems by providing resolution steps for each recommendation, tailored to each system. You can then remediate issues manually or create Ansible Playbooks to automate resolution procedures.

CHAPTER 2. MANUALLY REMEDIATING ADVISOR RECOMMENDATIONS

The advisor service provides users with the steps to resolve issues manually for each rule/system pairing.

Procedure

1. Navigate to the [Red Hat Enterprise Linux > Advisor > Systems](#) page and log in if necessary.
2. Locate and select the system on which to resolve the recommendations.
3. Locate and select the recommendation to resolve.
4. Expand the description, scroll past **Detected issues**, and view the specific **Steps to resolve** the recommendation on that system.
5. Follow the **Steps to resolve** to remediate the issue on the system.

CHAPTER 3. CREATING ANSIBLE PLAYBOOKS TO AUTOMATE REMEDIATIONS

Users of the advisor service can create Ansible Playbooks to automate the remediation of recommendations.



NOTE

Look for an Ansible icon, which indicates whether there is a playbook available for a specific rule + system pairing. A blue Ansible icon indicates that a playbook is available. A grey icon with a line through it indicates that a playbook is not available.

The following procedure creates a playbook to remediate an individual recommendation on systems impacted by it.

Procedure

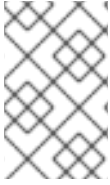
1. Navigate to [Red Hat Enterprise Linux > Advisor > Recommendations](#) and log in if necessary.
2. Locate and click on the recommendation to resolve.
3. In the **Affected systems** list, check the box next to each system you want to add to the playbook.
4. Click **Remediate**.
5. Select whether to add the remediations to an existing or new playbook and take the following action:
 - a. Click **Existing Playbook** and select the desired playbook from the dropdown list, OR
 - b. Click **Create new Playbook** and add a playbook name.
 - c. Click **Next**.
6. Review the information in the summary.
 - a. Scroll to the bottom of the summary and toggle **Auto Reboot** if available and desired.
 - b. Click **Create**.

Verification steps

1. Select **Remediations** in the Insights for Red Hat Enterprise Linux services menu.
2. Locate the playbook you just created and check the box next to it.
3. Download the playbook using the **Download playbook** link.

3.1. CREATING ANSIBLE PLAYBOOKS TO REMEDIATION MULTIPLE RECOMMENDATIONS ON AN INDIVIDUAL SYSTEM

Users of the advisor service can create Ansible Playbooks to automate the remediation of recommendations.



NOTE

Look for an Ansible icon, which indicates whether there is a playbook available for a specific rule + system pairing. A blue Ansible icon indicates that a playbook is available. A grey icon with a line through it indicates that a playbook is not available.

Procedure

1. Navigate to [Red Hat Enterprise Linux > Advisor > Systems](#) and log in if necessary.
2. Locate and select the system for which to create the playbook.
3. Click the check box next to each recommendation you want to resolve.
4. Click **Remediate**.
5. Select whether to add the remediations to an existing or new playbook and take the following action:
 - a. Click **Existing Playbook** and select the desired playbook from the dropdown list, OR
 - b. Click **Create new Playbook** and add a playbook name.
 - c. Click **Next**.
6. Review the information in the summary.
 - a. Scroll to the bottom of the summary and toggle **Auto Reboot** if available and desired.
 - b. Click **Create**.

CHAPTER 4. REFERENCE MATERIALS

To learn more about the advisor service, see the following resources:

- [Assessing Red Hat Enterprise Linux \(RHEL\) Configuration Issues Using Red Hat Insights](#)
- [Generating Advisor Service Reports](#)
- [Insights for Red Hat Enterprise Linux Documentation](#)
- [Insights for Red Hat Enterprise Linux Product Support page](#)