Red Hat Enterprise Linux 8

Recording sessions

Using the Session Recording solution in Red Hat Enterprise Linux 8
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Abstract
This documentation collection provides introduction to using the Session Recording solution based on tlog with RHEL web console embedded player on Red Hat Enterprise Linux 8.
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MAKING OPEN SOURCE MORE INCLUSIVE

Red Hat is committed to replacing problematic language in our code, documentation, and web properties. We are beginning with these four terms: master, slave, blacklist, and whitelist. Because of the enormity of this endeavor, these changes will be implemented gradually over several upcoming releases. For more details, see our CTO Chris Wright’s message.
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  2. As the Component, use **Documentation**.
  3. Fill in the **Description** field with your suggestion for improvement. Include a link to the relevant part(s) of documentation.
  4. Click **Submit Bug**.
CHAPTER 1. GETTING STARTED WITH SESSION RECORDING ON RHEL

1.1. SESSION RECORDING IN RHEL

This section introduces the Session Recording solution and its purpose.

The Session Recording solution in Red Hat Enterprise Linux 8 is based on the \texttt{tlog} package. You can use the \texttt{tlog} package and its associated web console session player to record and play back user terminal sessions. You can configure the recording to take place per user or user group via the SSSD service. All terminal input and output is captured and stored in a text-based format in the system journal.

\textbf{IMPORTANT}

In order to not intercept raw passwords and other sensitive information, recording of the terminal input is disabled by default. Be aware that if you turn on recording of the terminal input, all entered passwords are captured in plaintext.

You can use this solution for auditing user sessions on security-sensitive systems or, in the event of a security breach, reviewing recorded sessions as part of forensic analysis. As an administrator, you can configure session recording locally on RHEL 8 systems. You can review the recorded sessions from the web console interface or in a terminal using the \texttt{tlog-play} command.

1.2. COMPONENTS OF SESSION RECORDING

There are three main components to the Session Recording solution: the \texttt{tlog} utility, the SSSD service and a web console embedded user interface.

\textbf{tlog}

The \texttt{tlog} utility is a terminal input/output (I/O) recording and playback program. It inserts the \texttt{tlog-rec-session} tool between the user terminal and the user shell, and logs everything that passes through as JSON messages.

\textbf{SSSD}

The System Security Services Daemon (SSSD) service provides a set of daemons to manage access to remote directories and authentication mechanisms. When configuring session recording, you can use SSSD to specify which users or user groups to record. You can configure these settings from a command-line interface (CLI) or from the RHEL 8 web console interface.

\textbf{The RHEL 8 web console embedded interface}

The Session Recording page is part of the RHEL 8 web console interface and you can use it to manage recorded sessions.

\textbf{IMPORTANT}

You need administrator privileges to access the recorded sessions.

1.3. LIMITATIONS OF SESSION RECORDING

These are the most notable limitations of the Session Recording solution.

- Recordings of root user are not reliable, because the root user can circumvent the recording process.
- Session recording does not record the terminal in a Gnome 3 graphical session. Recording terminals in graphical sessions is not supported because a graphical session has a single audit session ID for all terminals and tlog is unable to distinguish between the terminals and prevent repeated recordings.

- If session recording is configured to log to the journal, the recorded user will see the act of recording the results of viewing the system journal or /var/log/messages. Because viewing generates logs, which then print to the screen, this causes Session Recording to record this action, which generates more records, causing a loop of flooded output. You can use the following command to work around this problem:

  ```bash
  # journalctl -f | grep -v 'tlog-rec-session'
  ```

  You can also configure tlog to limit the output. For details, see tlog-rec or tlog-rec-session manual pages.

- To record users executing remote access commands, you must configure session recording for that user on the target host. For example, to record the following remote access command, you need to configure session recording for the admin user on the client host:

  ```bash
  ssh admin@client rm -f /some/file
  ```

- All recordings are lost on reboot because the journal is stored in-memory by default on RHEL 8. To export recordings see Exporting recorded sessions to a file.
CHAPTER 2. DEPLOYING SESSION RECORDING ON RHEL WEB CONSOLE

This section describes how to deploy the Session Recording solution on the Red Hat Enterprise Linux web console.

To be able to deploy the Session Recording solution you need to have the following packages installed:

- tlog
- SSSD
- cockpit-session-recording

2.1. INSTALLING TLOG

Install the tlog packages.

Procedure

- Use the following command:

  # yum install tlog

2.2. INSTALLING COCKPIT-SESSION-RECORDING

The basic web console packages are a part of Red Hat Enterprise Linux 8 by default. To be able to use the Session Recording solution, you have to install the cockpit-session-recording packages and start or enable the web console on your system:

Procedure

1. Install cockpit-session-recording.

   # yum install cockpit-session-recording

2. Start or enable the web console on your system:

   # systemctl start cockpit.socket
   # systemctl enable cockpit.socket
   or
   # systemctl enable cockpit.socket --now

2.3. ENABLING SESSION RECORDING FOR USERS AND GROUPS WITH SSSD FROM THE CLI

If you use SSSD for authentication, you can configure session recording for users and groups from the command line.
Procedure

- Open the `sssd-session-recording.conf` configuration file:

  ```
  # vi /etc/sssd/conf.d/sssd-session-recording.conf
  ```

NOTE

The `sssd-session-recording.conf` file is created automatically once you have opened the configuration page in the web console interface.

1. To specify the scope of session recording, enter one of the following values for the scope option:

   - `none` to record no sessions.
   - `some` to record only specified sessions.
   - `all` to record all sessions.

   1. (Optional) If you set the scope as `some` add the names of users and groups in comma-separated lists.

Example 2.1. SSSD configuration

In the following example users `example1` and `example2`, and group `examples` have session recording enabled.

```
[session_recording]
scope = some
users = example1, example2
groups = examples
```

2.4. ENABLING SESSION RECORDING FOR USERS AND GROUPS WITH SSSD FROM THE WEB UI

If you use SSSD for authentication, you can configure session recording for users and groups in the RHEL 8 web console.

Procedure

1. Connect to the RHEL 8 web console locally by entering `localhost:9090` or by entering your IP address `<IP_ADDRESS>:9090` into your browser.

2. Log in to the RHEL 8 web console.

   IMPORTANT

   Your user has to have administrator privileges to be able to view recorded sessions.

3. Go to the Session Recording page in the menu on the left.
4. Click on the gear button in the right top corner.

5. Set your parameters in the SSSD Configuration table. Separate the lists of users and groups with commas.

Example 2.2. Configuration of recorded users with SSSD

<table>
<thead>
<tr>
<th>SSSD Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scope</td>
</tr>
<tr>
<td>Users</td>
</tr>
<tr>
<td>Groups</td>
</tr>
<tr>
<td>Save</td>
</tr>
</tbody>
</table>

2.5. ENABLING SESSION RECORDING FOR USERS WITHOUT SSSD

**IMPORTANT**

Red Hat does not recommend this option. The preferred option is to configure your recorded users via SSSD either from the command-line interface or directly from the RHEL 8 web console.

If you choose to manually change the user’s shell, their working shell will be the one that is listed in the `tlog-rec-session.conf` configuration file.

If you do not want to use SSSD for specifying recorded user or user groups it is possible to directly change the shell of the user you want to record to `/usr/bin/tlog-rec-session`:

1. Change the shell.

   ```bash
   # sudo usermod -s /usr/bin/tlog-rec-session <user_name>
   ```

2.6. EXPORTING RECORDED SESSIONS TO A FILE

You can export your recorded sessions and their logs and copy them.

The following procedure shows how to export recorded sessions on a local system.
Prerequisites

- Install the `systemd-journal-remote` package.

```
# yum install systemd-journal-remote
```

Procedure

1. Create a directory to store exported recording sessions, such as `/tmp/dir`:

```
# mkdir /tmp/dir
```

2. Run the `journalctl -o export` command to export system journal entries related to tlog recordings:

```
# journalctl _COMM=tlog-rec _COMM=tlog-rec-session -o export | /usr/lib/systemd/systemd-journal-remote -o /tmp/dir/example.journal
```
CHAPTER 3. PLAYING BACK RECORDED SESSIONS

There are two methods for replaying recorded sessions:

- the tlog-play tool
- the RHEL 8 web console, also referred to as Cockpit.

3.1. PLAYBACK WITH TLOG-PLAY

You can use the tlog-play tool to play back session recordings in a terminal. The tlog-play tool is a playback program for terminal input and output recorded with the tlog-rec tool. It reproduces the recording of the terminal it is under, but cannot change its size. For this reason the playback terminal needs to match the recorded terminal size for proper playback. The tlog-play tool loads its parameters from the /etc/tlog/tlog-play.conf configuration file. You can override those parameters with command line options described in the tlog-play manual pages.

3.2. PLAYBACK WITH THE WEB CONSOLE

The RHEL 8 web console has a whole interface for managing recorded sessions. You can choose the session you want to review directly from the Session Recording page, where the list of your recorded session is.

Example 3.1. Example list of recorded sessions

The web console player supports window resizing.

3.3. PLAYING BACK RECORDED SESSIONS WITH TLOG-PLAY

You can play back session recordings from exported log files or from the Systemd Journal.

Playing back from a file

You can play a session back from a file both during and after recording:

```
# tlog-play --reader=file --file-path=tlog.log
```

Playing back from the Journal

Generally, you can select Journal log entries for playback using Journal matches and timestamp limits, with the -M or --journal-match, -S or --journal-since, and -U or --journal-until options.
In practice however, playback from Journal is usually done with a single match against the `TLOG_REC` Journal field. The `TLOG_REC` field contains a copy of the `rec` field from the logged JSON data, which is a host-unique ID of the recording.

You can take the ID either from the `TLOG_REC` field value directly, or from the `MESSAGE` field from the JSON `rec` field. Both fields are part of log messages coming from the `tlog-rec-session` tool.

**Procedure**

1. You can play back the whole recording as follows:

   ```bash
   # tlog-play -r journal -M TLOG_REC=<your-unique-host-id>
   ```

   You can find further instructions and documentation in the `tlog-play` manual pages.
CHAPTER 4. CONFIGURING A SYSTEM FOR SESSION RECORDING USING THE TLOG RHEL SYSTEM ROLES

With the tlog RHEL System Role, you can configure a system for terminal session recording on RHEL using Red Hat Ansible Automation Platform.

4.1. THE TLOG SYSTEM ROLE

You can configure a RHEL system for terminal session recording on RHEL using the tlog RHEL System Role.

You can configure the recording to take place per user or user group via the SSSD service.

Additional resources

- For more details on session recording in RHEL, see Recording Sessions

4.2. COMPONENTS AND PARAMETERS OF THE TLOG SYSTEM ROLES

The Session Recording solution has the following components:

- The tlog utility
- System Security Services Daemon (SSSD)
- Optional: The web console interface

The parameters used for the tlog RHEL System Roles are:

<table>
<thead>
<tr>
<th>Role Variable</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>tlog_use_sssd (default: yes)</td>
<td>Configure session recording with SSSD, the preferred way of managing recorded users or groups</td>
</tr>
<tr>
<td>tlog_scope_sssd (default: none)</td>
<td>Configure SSSD recording scope - all / some / none</td>
</tr>
<tr>
<td>tlog_users_sssd (default: [])</td>
<td>YAML list of users to be recorded</td>
</tr>
<tr>
<td>tlog_groups_sssd (default: [])</td>
<td>YAML list of groups to be recorded</td>
</tr>
</tbody>
</table>

- For details about the parameters used in tlog and additional information about the tlog System Role, see the /usr/share/ansible/roles/rhel-system-roles.tlog/README.md file.

4.3. DEPLOYING THE TLOG RHEL SYSTEM ROLE

Follow these steps to prepare and apply an Ansible playbook to configure a RHEL system to log session recording data to the systemd journal.

Prerequisites
You have set SSH keys for access from the control node to the target system where the **tlog** System Role will be configured.

You have one control node, which is a system from which the Ansible Engine configures the other systems.

You have Red Hat Ansible Engine installed on the control node, from which you want to run the playbook.

You have the **rhel-system-roles** package installed on the control node from which you want to run the playbook.

You have at least one system that you want to configure the **tlog** System Role. You do not have to have Red Hat Ansible Automation Platform installed on the systems on which you want to deploy the **tlog** solution.

**Procedure**

1. Create a new `playbook.yml` file with the following content:

```
---
- name: Deploy session recording
  hosts: all
  vars:
    tlog_scope_sssd: some
    tlog_users_sssd:
    - recordeduser
  roles:
    - rhel-system-roles.tlog
```

Where,

- **tlog_scope_sssd:**
  - *some* specifies you want to record only certain users and groups, not **all** or **none**.

- **tlog_users_sssd:**
  - **recordeduser** specifies the user you want to record a session from. Note that this does not add the user for you. You must set the user by yourself.

2. Optionally, verify the playbook syntax.

```
# ansible-playbook --syntax-check playbook.yml
```

3. Run the playbook on your inventory file:

```
# ansible-playbook -i IP_Address /path/to/file/playbook.yml -v
```

As a result, the playbook installs the **tlog** role on the system you specified. It also creates an SSSD configuration drop file that can be used by the users and groups that you define. SSSD parses and reads these users and groups to overlay **tlog** session as the shell user. Additionally, if the **cockpit** package is installed on the system, the playbook also installs the **cockpit-session-recording** package, which is a **Cockpit** module that allows you to view and play recordings in the web console interface.
Verification steps
To verify that the SSSD configuration drop file is created in the system, perform the following steps:

1. Navigate to the folder where the SSSD configuration drop file is created:
   ```
   # cd /etc/sssd/conf.d
   ```

2. Check the file content:
   ```
   # cat /etc/sssd/conf.d/sssd-session-recording.conf
   ```

You can see that the file contains the parameters you set in the playbook.

4.4. DEPLOYING THE TLOG RHEL SYSTEM ROLE FOR EXCLUDING LISTS OF GROUPS OR USERS

You can use the `tlog` System Role to support the SSSD session recording configuration options `exclude_users` and `exclude_groups`. Follow these steps to prepare and apply an Ansible playbook to configure a RHEL system to exclude users or groups from having their sessions recorded and logged in the systemd journal.

Prerequisites

- You have set SSH keys for access from the control node to the target system on which you want to configure the tlog System Role.
- You have one control node, which is a system from which the Red Hat Ansible Engine configures the other systems.
- You have Red Hat Ansible Engine installed on the control node, from which you want to run the playbook.
- You have the `rhel-system-roles` package installed on the control node.
- You have at least one system on which you want to configure the tlog System Role. You do not have to have Red Hat Ansible Automation Platform installed on the systems on which you want to deploy the tlog solution.

Procedure

1. Create a new `playbook.yml` file with the following content:

   ```
   ---
   - name: Deploy session recording excluding users and groups
     hosts: all
     vars:
       tlog_scope_sssd: all
       tlog_exclude_users_sssd:
         - jeff
         - james
       tlog_exclude_groups_sssd:
         - admins
   ```
roles:
- rhel-system-roles.tlog

Where,

- **tlog_scope_sssd**:
  - `all`: specifies that you want to record all users and groups.

- **tlog_exclude_users_sssd**:
  - user names: specifies the user names of the users you want to exclude from the session recording.

- **tlog_exclude_groups_sssd**:
  - `admins`: specifies the group you want to exclude from the session recording.

2. Optionally, verify the playbook syntax;

```
# ansible-playbook --syntax-check playbook.yml
```

3. Run the playbook on your inventory file:

```
# ansible-playbook -i IP_Address /path/to/file/playbook.yml -v
```

As a result, the playbook installs the `tlog` package on the system you specified. It also creates an `/etc/sssd/conf.d/sssd-session-recording.conf` SSSD configuration drop file that can be used by users and groups except those that you defined as excluded. SSSD parses and reads these users and groups to overlap `tlog` session as the shell user. Additionally, if the `cockpit` package is installed on the system, the playbook also installs the `cockpit-session-recording` package, which is a Cockpit module that allows you to view and play recordings in the web console interface.

### Verification steps

To verify that the SSSD configuration drop file is created in the system, perform the following steps:

1. Navigate to the folder where the SSSD configuration drop file is created:

```
# cd /etc/sssd/conf.d
```

2. Check the file content:

```
# cat sssd-session-recording.conf
```

You can see that the file contains the parameters you set in the playbook.

### Additional resources

- See the `/usr/share/doc/rhel-system-roles/tlog/` and `/usr/share/ansible/roles/rhel-system-roles.tlog/` directories.

- The [Recording a session using the deployed tlog system role in the CLI](#).
4.5. RECORDING A SESSION USING THE DEPLOYED TLOG SYSTEM ROLE IN THE CLI

Once you have deployed the tlog System Role in the system you have specified, you are able to record a user terminal session using the command-line interface (CLI).

Prerequisites

- You have deployed the tlog System Role in the target system.
- The SSSD configuration drop file was created in the /etc/sssd/conf.d directory. See Deploying the tlog RHEL System Role.

Procedure

1. Create a user and assign a password for this user:

   # useradd recorded-user
   # passwd recorded-user

2. Log in to the system as the user you just created:

   # ssh recorded-user@localhost

3. Type "yes" when the system prompts you to type yes or no to authenticate.

4. Insert the recorded-user’s password.
   The system displays a message about your session being recorded.

   ATTENTION! Your session is being recorded!

5. Once you have finished recording the session, type:

   # exit

   The system logs out from the user and closes the connection with the localhost.

As a result, the user session is recorded, stored and you can play it using a journal.

Verification steps

To view your recorded session in the journal, do the following steps:

1. Run the command below:

   # journalctl -o verbose -r

2. Search for the MESSAGE field of the tlog-rec recorded journal entry.

   # journalctl -xel _EXE=/usr/bin/tlog-rec-session

4.6. WATCHING A RECORDED SESSION USING THE CLI
You can play a user session recording from a journal using the command-line interface (CLI).

Prerequisites

- You have recorded a user session. See Recording a session using the deployed tlog system role in the CLI.

Procedure

1. On the CLI terminal, play the user session recording:

   ```bash
   # journalctl -o verbose -r
   ```

2. Search for the tlog recording:

   ```bash
   $ /tlog-rec
   ```

   You can see details such as:

   - The username for the user session recording
   - The `out_txt` field, a raw output encode of the recorded session
   - The identifier number TLOG_REC=ID_number

3. Copy the identifier number TLOG_REC=ID_number.

4. Playback the recording using the identifier number TLOG_REC=ID_number.

   ```bash
   # tlog-play -r journal -M TLOG_REC=ID_number
   ```

As a result, you can see the user session recording terminal output being played back.