



Red Hat CloudForms 4.6

Migrating to Red Hat CloudForms 4.6

Upgrading your system from earlier versions of Red Hat CloudForms Management Engine

Red Hat CloudForms 4.6 Migrating to Red Hat CloudForms 4.6

Upgrading your system from earlier versions of Red Hat CloudForms Management Engine

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Abstract

This document describes the process of migrating your Red Hat CloudForms 4.0 or 4.1 or 4.2 or 4.5 environment to Red Hat CloudForms 4.6 (CFME 5.9). It also describes methods for applying minor updates to your CloudForms 4.6 appliances. If you have a suggestion for improving this guide or have found an error, please submit a Bugzilla report at <http://bugzilla.redhat.com> against Red Hat CloudForms Management Engine for the Documentation component. Please provide specific details, such as the section number, guide name, and CloudForms version so we can easily locate the content.

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This document describes the process of migrating an older Red Hat CloudForms environment to Red Hat CloudForms 4.6 (CFME 5.9). [Section 5, “Updating CloudForms”](#) also provides instructions for applying minor updates (errata) to your CloudForms appliances.

You can migrate directly to Red Hat CloudForms 4.6 (CFME 5.9) from the following versions:

- Red Hat CloudForms 4.5 (CFME 5.8)
- Red Hat CloudForms 4.2 (CFME 5.7)
- Red Hat CloudForms 4.1 (CFME 5.6)
- Red Hat CloudForms 4.0 (CFME 5.5)



NOTE

- See [Migrating to Red Hat CloudForms 4.5](#) for documentation on migrating version 4.1 or version 4.2 to version 4.5.
- See [Migrating and Updating Red Hat CloudForms / Red Hat CloudForms Management Engine](#) for articles on migrating to CloudForms versions prior to 4.5.

1. MIGRATING FROM CLOUDFORMS 4.5 (CFME 5.8) TO CLOUDFORMS 4.6 (CFME 5.9)

1.1. Overview

This procedure describes the process of migrating Red Hat CloudForms 4.5 (CFME 5.8) to Red Hat CloudForms 4.6 (CFME 5.9). This procedure does not necessarily include migration of all possible customer modifications, so it is recommended that you fully test any modifications before migrating your environment.



IMPORTANT

- Read through all of the steps in this procedure before beginning the migration process.
- CloudForms 4.6 appliances require 12 GB memory which is the same as the previous version. However, before migrating your appliances, adjust resources in your environment to avoid performance issues. See [Migration Considerations](#) in the *Release Notes* for more information.
- net-ssh gem has been upgraded in CloudForms 4.6. `Net::SSH::Connection::Session::StringWithExitstatus` was introduced in this version of `Net::SSH`. Note that this object is not serializable via distributed ruby (DRb). Therefore, you must convert the output of `exec!` command to a string (for example, `res = ssh.exec!(@cmd).to_s`), otherwise you may run into an error.

You can classify the migration into three groups of appliances:

- *VMDB appliance* - An appliance with workers running, which also hosts its own database that other appliances can also connect to.

- *Non-VMDB appliance* - An appliance with workers running which does not host a database. The appliance is connected to an external database.
- *Dedicated database appliance* - A CloudForms appliance or non-CloudForms virtual machine with no workers running on it: the appliance contains only a database for other appliances to connect to.

Migration Workflow Summary

In summary, the migration process from CFME 5.8 to CFME 5.9 follows this workflow:



NOTE

Appliances must be offline during migration; ensure you plan for downtime when migrating.

1. Back up appliances (optional but recommended).
2. Prepare appliances:
 - a. Disable older CloudForms repositories and enable new repositories.
 - b. Resize the disk space on the virtual machines hosting the appliances.
 - c. Shut down **evmserver** on the master or global appliance.
3. Migrate appliances:
 - a. Update CFME packages on all appliances.
 - b. Load the new version of the pglogical library on the VMDB and dedicated database appliances.
 - c. Migrate the non-VMDB and VMDB appliance databases and update the Automate Model.
 - d. Restart PostgreSQL on the VMDB and dedicated database appliances.
 - e. Restart **evmserver** on the VMDB and non-VMDB appliances.
4. Configure replication after the migration process is complete and appliances are running once again.

1.2. Backing Up Current Appliances

These steps will not affect the operations of your CloudForms infrastructure. However, they will help ensure that you are able to roll back if required and replicate the network settings.

1. Back up the databases of your CFME 5.8 appliances. Take a snapshot if possible.
2. Back up the following files for disaster recovery, noting which appliance each comes from:
 - **/var/www/miq/vmdb/GUID**
 - **/var/www/miq/vmdb/REGION**
3. During the upgrade, the iptables configuration file (**/etc/sysconfig/iptables**) is removed. If you have changed the iptables configuration from the default (run **iptables --list -n** to see the current configuration), use the following command to back up the iptables configuration:

```
# iptables-save > /etc/iptables.conf
```

You can restore your iptables configuration file with the following command:

```
# iptables-restore < /etc/iptables.conf
```

Alternatively, add this command to **/etc/rc.local** to reload the rules at every reboot.



NOTE

For 5.8 appliances with the User Interface server role Before migration, ensure that the **Web Services** role is enabled (it is enabled by default in CFME 5.8). If the **Web Services** role is disabled, it will not be turned on during the migration process. This role is required in CFME 5.9 to log in to the user interface.

1.3. Preparing the Appliances for Migration

On all appliances:

1. Disable the CloudForms 4.5 (CFME 5.8) repositories:

```
# subscription-manager repos --disable=cf-me-5.8-for-rhel-7-rpms
```



NOTE

See [Enabling Supplementary and Optional Repositories](#) in *Using and Configuring Red Hat Subscription Manager* for more information.

2. Enable the CloudForms 4.6 (CFME 5.9) repositories:

```
# subscription-manager repos --enable=rhel-7-server-rpms \  
--enable=cf-me-5.9-for-rhel-7-rpms \  
--enable=rhel-7-server-supplementary-rpms \  
--enable=rhel-7-server-extras-rpms \  
--enable=rhel-7-server-ansible-2.7-rpms \  
--enable=rhel-server-rhsc-7-rpms
```

1.4. Resizing the Disk Space



NOTE

This section only applies for customers upgrading from CFME 5.8.0.17 versions. Customers upgrading from the latest CFME 5.8 versions already have the partition changes and need not follow this procedure.

CloudForms 4.5 and newer require more disk space than previous CloudForms versions because of the addition of built-in Ansible features. Before migrating your appliances to CloudForms 4.6, resize the virtual machine partition hosting the appliances to ensure sufficient space is available for the appliance.

Complete the following steps to resize the disk space, replacing filenames as needed:

1. Install the **xfsdump** tool for backing up filesystems:

```
# yum -y install xfsdump
```

2. Back up the partition's existing filesystem, **/repo**, to a temporary repository, **/tmp/repo**:

```
# xfsdump -F -f /tmp/repo /repo
```

3. Unmount the existing filesystem:

```
# umount /repo
```

4. Remove the logical volume:

```
# lvremove -f /dev/VG-CFME/lv_repo
```

5. Create a new 1GB logical volume in the existing volume group **lv_repo**:

```
# lvcreate --yes -L 1GB -n lv_repo VG-CFME
```

6. Construct the volume path:

```
# mkfs.xfs /dev/VG-CFME/lv_repo
```

7. Mount the volume to **/repo**:

```
# mount /dev/VG-CFME/lv_repo /repo
```

8. Restore the **/tmp/repo** filesystem data to the old filesystem:

```
# xfsrestore -f /tmp/repo /repo
```

9. Resize the volume to allow sufficient space for the CloudForms 4.6 appliance:

```
# lvextend --resizefs --size +9GB /dev/VG-CFME/lv_var
```

1.5. Migrating from CFME 5.8 to 5.9

Perform the following steps on your CloudForms VMDB, non-VMDB and dedicated database appliances to migrate to CFME 5.9.



NOTE

Some steps are run on certain appliances. Ensure you wait for each command to finish before going to the next step.

1. Connect to the appliance using SSH.
2. On the VMDB and non-VMDB appliances, stop the **evmserver** process:

```
[root@VMDB]# systemctl stop evmserverd  
[root@non-VMDB]# systemctl stop evmserverd
```

3. Update packages on all appliances:

```
[root@VMDB]# yum update
[root@non-VMDB]# yum update
[root@dedicatedDB]# yum update
```

4. On the VMDB and dedicated database appliances, restore the SELinux context for the PostgreSQL data directory:

```
[root@VMDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
[root@dedicatedDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
```

5. On the VMDB and dedicated database appliances, restart the server to load the new version of the **pglogical** library:

```
[root@VMDB]# systemctl restart $APPLIANCE_PG_SERVICE
[root@dedicatedDB]# systemctl restart $APPLIANCE_PG_SERVICE
```

6. On the VMDB and non-VMDB appliances, change to the **vmdb** directory:

```
[root@VMDB]# cd /var/www/miq/vmdb/
[root@non-VMDB]# cd /var/www/miq/vmdb/
```

7. On the VMDB and non-VMDB appliances, run the below command appropriate to your environment to migrate everything in the database to work with the latest 5.8 configuration:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake db:migrate
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake db:migrate
```

8. On the VMDB and non-VMDB appliances, update the Automate Model to the latest version. This resets the ManageIQ and Red Hat domains (base domains) to a new and upgraded version. Run the command appropriate to your environment to update the Automate Model:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake evm:automate:reset
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake evm:automate:reset
```

9. On the VMDB and dedicated database appliances, restart PostgreSQL:

```
[root@VMDB]# systemctl restart rh-postgresql95-postgresql
[root@dedicatedDB]# systemctl restart rh-postgresql95-postgresql
```

10. On the VMDB and non-VMDB appliances, start the **evmserver** process:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# systemctl start evmserverd
```

- b. In a dedicated database or highly available environment, run this command on each non-VMDB appliance:

```
[root@non-VMDB]# systemctl start evmserverd
```

11. Reboot the VMDB and non-VMDB appliances:

```
[root@VMDB]# systemctl reboot
[root@non-VMDB]# systemctl reboot
```

2. MIGRATING FROM CLOUDFORMS 4.2 (CFME 5.7) TO CLOUDFORMS 4.6 (CFME 5.9)

2.1. Overview

This procedure describes the process of migrating Red Hat CloudForms 4.2 (CFME 5.7) to Red Hat CloudForms 4.6 (CFME 5.9). This procedure does not necessarily include migration of all possible customer modifications, so it is recommended that you fully test any modifications before migrating your environment.

IMPORTANT

- Read through all of the steps in this procedure before beginning the migration process.
- CloudForms 4.5 and newer appliances require 12 GB memory, which is an increase from the 8 GB requirement in previous releases. Before migrating your appliances, adjust resources in your environment accordingly to avoid performance issues. See [Migration Considerations](#) in the *Release Notes* for more information.
- Make a backup copy of the advanced configuration file to ensure memory threshold values after the upgrade match the values found in a new CloudForms 4.6 installation.
- The addition of default SSL authentication in CloudForms 4.5 and newer for OpenShift Container Platform and Red Hat Virtualization providers may break existing connections to these providers after upgrading your environment. After migrating all appliances to CloudForms 4.6, edit any existing OpenShift Container Platform and Red Hat Virtualization providers to specify a security protocol and trusted certificate to use for connecting to the providers. See [Managing Providers](#) for configuration instructions.
- When migrating from CloudForms 4.2 appliances with an added Ansible Tower provider, see [Section 2.6, "Troubleshooting: Migrating Red Hat CloudForms 4.2 Appliances with Added Ansible Tower Providers"](#).

You can classify the migration into three groups of appliances:

- *VMDB appliance* - An appliance with workers running, which also hosts its own database that other appliances can connect to.
- *Non-VMDB appliance* - An appliance with workers running which does not host a database. The appliance is connected to an external database.
- *Dedicated database appliance* - A CloudForms appliance or non-CloudForms virtual machine with no workers running on it; the appliance contains only a database for other appliances to connect to.

Migration Workflow Summary

In summary, the migration process from CFME 5.7 to CFME 5.9 follows this workflow:



NOTE

Appliances must be offline during migration; ensure you plan for downtime when migrating.

1. Back up appliances (optional but recommended).
2. Prepare appliances:
 - a. Disable older CloudForms repositories and enable new repositories.
 - b. Resize the disk space on the virtual machines hosting the appliances.
 - c. Shut down **evmserver** on the master or global appliance.
3. Migrate appliances:
 - a. Update CFME packages on all appliances.
 - b. Load the new version of the pglogical library on the VMDB and dedicated database appliances.
 - c. Migrate the non-VMDB and VMDB appliance databases and update the Automate Model.
 - d. Restart PostgreSQL on the VMDB and dedicated database appliances.
 - e. Restart **evmserver** on the VMDB and non-VMDB appliances.
4. Configure replication after the migration process is complete and appliances are running once again.

2.2. Backing Up Current Appliances

These steps will not affect the operations of your CloudForms infrastructure. However, they will help ensure that you are able to roll back if required and replicate the network settings.

1. Back up the databases of your CFME 5.7 appliances. Take a snapshot if possible.
2. Back up the following files for disaster recovery, noting which appliance each comes from:
 - **/var/www/miq/vmdb/GUID**
 - **/var/www/miq/vmdb/REGION**
3. During the upgrade, the iptables configuration file (**/etc/sysconfig/iptables**) is removed. If you have changed the iptables configuration from the default (run **iptables --list -n** to see the current configuration), use the following command to back up the iptables configuration:

```
# iptables-save > /etc/iptables.conf
```

You can restore your iptables configuration file with the following command:

```
# iptables-restore < /etc/iptables.conf
```

Alternatively, add this command to **/etc/rc.local** to reload the rules at every reboot.



NOTE

For 5.7 appliances with the User Interface server role Before migration, ensure that the **Web Services** role is enabled (it is enabled by default in CFME 5.7). If the **Web Services** role is disabled, it will not be turned on during the migration process. This role is required in CFME 5.9 to be able to log in to the user interface.

2.3. Preparing the Appliances for Migration

On all appliances:

1. Disable the CloudForms 4.2 (CFME 5.7) repositories:

```
# subscription-manager repos --disable=cf-me-5.7-for-rhel-7-rpms
```



NOTE

See [Enabling Supplementary and Optional Repositories](#) in *Using and Configuring Red Hat Subscription Manager* for more information.

2. Enable the CloudForms 4.6 (CFME 5.9) repositories:

```
# subscription-manager repos --enable=rhel-7-server-rpms \
--enable=cf-me-5.9-for-rhel-7-rpms \
--enable=rhel-7-server-supplementary-rpms \
--enable=rhel-7-server-extras-rpms \
--enable=rhel-7-server-ansible-2.7-rpms \
--enable=rhel-server-rhsc-7-rpms
```

2.4. Resizing the Disk Space

CloudForms 4.6 (CFME 5.9) requires more disk space than previous CloudForms versions (CFME 5.8.0.17 and prior) because of the addition of built-in Ansible features. Before migrating your CloudForms 4.2 appliances to CloudForms 4.6, resize the virtual machine partition hosting the appliances to ensure sufficient space is available for the appliance.

Complete the following steps to resize the disk space, replacing filenames as needed:

1. Install the **xfsdump** tool for backing up filesystems:

```
# yum -y install xfsdump
```

2. Back up the partition's existing filesystem, **/repo**, to a temporary repository, **/tmp/repo**:

```
# xfsdump -F -f /tmp/repo /repo
```

3. Unmount the existing filesystem:

```
# umount /repo
```

4. Remove the logical volume:

```
# lvremove -f /dev/VG-CFME/lv_repo
```

5. Create a new 1GB logical volume in the existing volume group **lv_repo**:

```
# lvcreate --yes -L 1GB -n lv_repo VG-CFME
```

6. Construct the volume path:

```
# mkfs.xfs /dev/VG-CFME/lv_repo
```

7. Mount the volume to **/repo**:

```
# mount /dev/VG-CFME/lv_repo /repo
```

8. Restore the **/tmp/repo** filesystem data to the old filesystem:

```
# xfsrestore -f /tmp/repo /repo
```

9. Resize the volume to allow sufficient space for the CloudForms 4.6 appliance:

```
# lvextend --resizefs --size +9GB /dev/VG-CFME/lv_var
```

2.5. Migrating from CFME 5.7 to 5.9

Perform the following steps on your CloudForms VMDB, non-VMDB and dedicated database appliances to migrate to CFME 5.9.



NOTE

Some steps are run on certain appliances. Ensure you wait for each command to finish before going to the next step.

1. Connect to the appliance using SSH.
2. On the VMDB and non-VMDB appliances, stop the **evmserver** process:

```
[root@VMDB]# systemctl stop evmserverd  
[root@non-VMDB]# systemctl stop evmserverd
```

3. Update packages on all appliances:

```
[root@VMDB]# yum update
[root@non-VMDB]# yum update
[root@dedicatedDB]# yum update
```

4. On the VMDB and dedicated database appliances, restore the SELinux context for the PostgreSQL data directory:

```
[root@VMDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
[root@dedicatedDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
```

5. On the VMDB and dedicated database appliances, restart the server to load the new version of the **pglogical** library:

```
[root@VMDB]# systemctl restart $APPLIANCE_PG_SERVICE
[root@dedicatedDB]# systemctl restart $APPLIANCE_PG_SERVICE
```

6. On the VMDB and non-VMDB appliances, change to the **vmdb** directory:

```
[root@VMDB]# cd /var/www/miq/vmdb/
[root@non-VMDB]# cd /var/www/miq/vmdb/
```

7. On the VMDB and non-VMDB appliances, run the below command appropriate to your environment to migrate everything in the database to work with the latest 5.9 configuration:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake db:migrate
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake db:migrate
```

8. On the VMDB and non-VMDB appliances, update the Automate Model to the latest version. This resets the ManageIQ and Red Hat domains (base domains) to a new and upgraded version. Run the command appropriate to your environment to update the Automate Model:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake evm:automate:reset
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake evm:automate:reset
```

9. On the VMDB and dedicated database appliances, restart PostgreSQL:

```
[root@VMDB]# systemctl restart rh-postgresql95-postgresql
[root@dedicatedDB]# systemctl restart rh-postgresql95-postgresql
```


3. Confirm the database contains the outdated schema type

ManagelQ::Providers::AnsibleTower::ConfigurationManager::RefreshWorker:

```
vmdb_production=# select * from miq_workers where
type='ManagelQ::Providers::AnsibleTower::ConfigurationManager::RefreshWorker';
```

- a. Result:

```
-[ RECORD 1 ]-----+-----
id           | 6000000294883
guid         | a9cd0166-a541-11e8-bdd4-00gn49dh93e
status       | started
started_on   | 2018-08-21 12:56:47.970286
stopped_on   |
last_heartbeat | 2018-08-21 13:23:37.608367
pid          | 31251
queue_name   | ems_60000000000033
type         | ManagelQ::Providers::AnsibleTower::ConfigurationManager::RefreshWorker
percent_memory | 1.06
percent_cpu   | 0
cpu_time     | 622
os_priority  | 27
memory_usage | 176447488
memory_size  | 3685642240
uri          |
miq_server_id | 600000000000066
sql_spid     | 21254
proportional_set_size | 83580000
unique_set_size |
-[ RECORD 2 ]-----+-----
id           | 6000000934377
guid         | 53cc316a-c670-11e8-9806-004394mfjf0e
status       | started
started_on   | 2018-10-02 18:23:58.376873
stopped_on   |
last_heartbeat | 2018-10-02 19:32:40.780294
pid          | 8195
queue_name   | ems_60000000000045
type         | ManagelQ::Providers::AnsibleTower::ConfigurationManager::RefreshWorker
percent_memory | 1.74
percent_cpu   | 0
cpu_time     | 1129
os_priority  | 27
memory_usage | 289570816
memory_size  | 987037696
uri          |
miq_server_id | 000000000000001
sql_spid     | 5696
proportional_set_size | 179671000
unique_set_size |
```

To resolve the issue:

Update the schema type on the VMDB appliance to

ManagelQ::Providers::AnsibleTower::AutomationManager::RefreshWorker:

1. Stop **evmserverd**

```
# systemctl stop evmserverd
```

2. Create a database dump stored in a new file

```
# pg_dump -v -F -U root -f /path/to/output_file vmdb_production
```

3. Navigate to the virtual management database (**vmdb**):

```
# cd /var/miq/vmdb
```

4. Open the rails console:

```
# rails c
```

5. Update the schema type:

```
# MiqWorker.where(:type =>  
"ManagelQ::Providers::AnsibleTower::ConfigurationManager::RefreshWorker").update_all(:type  
=> "ManagelQ::Providers::AnsibleTower::AutomationManager::RefreshWorker")
```

6. Exit the rails console

```
# exit
```

7. Restart the appliance:

```
# systemctl start evmserverd
```

3. MIGRATING FROM CLOUDFORMS 4.1 (CFME 5.6) TO CLOUDFORMS 4.6 (CFME 5.9)

3.1. Overview

This procedure describes the process of migrating Red Hat CloudForms 4.1 (CFME 5.6) to Red Hat CloudForms 4.6 (CFME 5.9). This procedure does not necessarily include migration of all possible customer modifications, so it is recommended that you fully test any modifications before migrating your environment.



IMPORTANT

- Read through all of the steps in this procedure before beginning the migration process.
- CloudForms 4.5 and newer appliances require 12 GB memory, which is an increase from the 8 GB requirement in previous releases. Before migrating your appliances, adjust resources in your environment accordingly to avoid performance issues. See [Migration Considerations](#) in the *Release Notes* for more information.
- Make a backup copy of the advanced configuration file to ensure memory threshold values after the upgrade match the values found in a new CloudForms 4.6 installation.
- The addition of default SSL authentication in CloudForms 4.5 and newer for OpenShift Container Platform and Red Hat Virtualization providers may break existing connections to these providers after upgrading your environment. After migrating all appliances to CloudForms 4.6, edit any existing OpenShift Container Platform and Red Hat Virtualization providers to specify a security protocol and trusted certificate to use for connecting to the providers. See [Managing Providers](#) for configuration instructions.

You can classify the migration into three groups of appliances:

- *VMDB appliance* - An appliance with workers running, which also hosts its own database that other appliances can connect to.
- *Non-VMDB appliance* - An appliance with workers running which does not host a database. The appliance is connected to an external database.
- *Dedicated database appliance* - A CloudForms appliance or non-CloudForms virtual machine with no workers running on it; the appliance contains only a database for other appliances to connect to.

Migration Workflow Summary

In summary, the migration process from CFME 5.6 to CFME 5.9 follows this workflow:



NOTE

Appliances must be offline during migration; ensure you plan for downtime when migrating.

1. Back up appliances (optional but recommended).
2. Prepare appliances:
 - a. Disable older CloudForms repositories and enable new repositories.
 - b. Resize the disk space on the virtual machines hosting the appliances.
 - c. Shut down **evmserver** on the master or global appliance.
3. Migrate appliances:
 - a. Update CFME packages on all appliances.
 - b. Load the new version of the pglogical library on the VMDB and dedicated database appliances.
 - c. Migrate the non-VMDB and VMDB appliance databases and update the Automate Model.

- d. Restart PostgreSQL on the VMDB and dedicated database appliances.
 - e. Restart **evmserver** on the VMDB and non-VMDB appliances.
4. Configure replication after the migration process is complete and appliances are running once again.

3.2. Backing Up Current Appliances

These steps will not affect the operations of your CloudForms infrastructure. However, they will help ensure that you are able to roll back if required and replicate the network settings.

1. Back up the databases of your CFME 5.6 appliances. Take a snapshot if possible.
2. Back up the following files for disaster recovery, noting which appliance each comes from:
 - **/var/www/miq/vmdb/GUID**
 - **/var/www/miq/vmdb/REGION**
3. During the upgrade, the iptables configuration file (**/etc/sysconfig/iptables**) is removed. If you have changed the iptables configuration from the default (run **iptables --list -n** to see the current configuration), use the following command to back up the iptables configuration:

```
# iptables-save > /etc/iptables.conf
```

You can restore your iptables configuration file with the following command:

```
# iptables-restore < /etc/iptables.conf
```

Alternatively, add this command to **/etc/rc.local** to reload the rules at every reboot.



NOTE

For 5.6 appliances with the User Interface server role Before migration, ensure that the **Web Services** role is enabled (it is enabled by default in CFME 5.7 and later). If the **Web Services** role is disabled, it will not be turned on during the migration process. This role is required in CFME 5.9 to be able to log in to the user interface.

3.3. Preparing the Appliances for Migration

On all appliances:

1. Disable the CloudForms 4.1 (CFME 5.6) repositories:

```
# subscription-manager repos --disable=cf-me-5.6-for-rhel-7-rpms
```



NOTE

See [Enabling Supplementary and Optional Repositories](#) in *Using and Configuring Red Hat Subscription Manager* for more information.

2. Enable the CloudForms 4.6 (CFME 5.9) repositories:

```
# subscription-manager repos --enable=rhel-7-server-rpms \
```

```
--enable=cf-me-5.9-for-rhel-7-rpms \  
--enable=rhel-7-server-supplementary-rpms \  
--enable=rhel-7-server-extras-rpms \  
--enable=rhel-7-server-ansible-2.7-rpms \  
--enable=rhel-server-rhsc1-7-rpms
```

3.4. Resizing the Disk Space

CloudForms 4.6 (CFME 5.9) requires more disk space than previous CloudForms versions (CFME 5.8.0.17 and prior) because of the addition of built-in Ansible features. Before migrating your CloudForms 4.1 appliances to CloudForms 4.6, resize the virtual machine partition hosting the appliances to ensure sufficient space is available for the appliance.

Complete the following steps to resize the disk space, replacing filenames as needed:

1. Install the **xfsdump** tool for backing up filesystems:

```
# yum -y install xfsdump
```

2. Back up the partition's existing filesystem, **/repo**, to a temporary repository, **/tmp/repo**:

```
# xfsdump -F -f /tmp/repo /repo
```

3. Unmount the existing filesystem:

```
# umount /repo
```

4. Remove the logical volume:

```
# lvremove -f /dev/VG-CFME/lv_repo
```

5. Create a new 1GB logical volume in the existing volume group **lv_repo**:

```
# lvcreate --yes -L 1GB -n lv_repo VG-CFME
```

6. Construct the volume path:

```
# mkfs.xfs /dev/VG-CFME/lv_repo
```

7. Mount the volume to **/repo**:

```
# mount /dev/VG-CFME/lv_repo /repo
```

8. Restore the **/tmp/repo** filesystem data to the old filesystem:

```
# xfsrestore -f /tmp/repo /repo
```

9. Resize the volume to allow sufficient space for the CloudForms 4.6 appliance:

```
# lvextend --resizefs --size +9GB /dev/VG-CFME/lv_var
```

3.5. Additional Preparation for VMDB Appliances with Replication

Complete the following steps only on VMDB appliances:



NOTE

These steps are only required on ruby replicated appliances. Appliances without this configuration can skip these steps.

1. This step must be completed before migrating the master VMDB appliance. On the subordinate region VMDB appliances, stop the **Database Synchronization** server role.
 - a. In the CloudForms user interface, navigate to the specific server's page by clicking **Settings** → **Configuration**, then click Settings in the accordion menu and select Server.
 - b. On the **Server** tab under Server Control, clear the **Database Synchronization** role.
 - c. Verify that the Database Synchronization role has stopped by navigating to **Settings** → **Configuration**, then click Diagnostics in the accordion menu and select Region.
 - d. Click the **Replication** tab. The number for Current Backlog should be increasing.
2. Connect to the VMDB appliance using SSH.
3. Shut down the **evmserver** process on the subordinate or remote database:

```
# systemctl stop evmserved
```

4. Change to the VMDB directory:

```
# cd /var/www/miq/vmdb/
```

5. Run the following to remove any installed rubyrep configuration. This will prevent errors when setting up pglogical after migration:

```
# bin/rake evm:dbsync:uninstall
```

Shut down the evmserver process on the master or global region:

```
# systemctl stop evmserved
```

3.6. Migrating from CFME 5.6 to 5.9

Perform the following steps on your CloudForms VMDB, non-VMDB and dedicated database appliances to migrate to CFME 5.9.



NOTE

Some steps are run on only certain appliances. Ensure you wait for each command to finish before going to the next step.

1. Connect to the appliance using SSH.

2. On the VMDB and non-VMDB appliances, stop the **evmserver** process:

```
[root@VMDB]# systemctl stop evmserverd
[root@non-VMDB]# systemctl stop evmserverd
```

3. Update packages on all appliances:

```
[root@VMDB]# yum update
[root@non-VMDB]# yum update
[root@dedicatedDB]# yum update
```

4. On the VMDB and dedicated database appliances, restore the SELinux context for the PostgreSQL data directory:

```
[root@VMDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
[root@dedicatedDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
```

5. Log out. Reconnect to the appliance using SSH to load any new changes.

6. On the VMDB and non-VMDB appliances, change to the **vmdb** directory:

```
[root@VMDB]# cd /var/www/miq/vmdb/
[root@non-VMDB]# cd /var/www/miq/vmdb/
```

7. On the VMDB and non-VMDB appliances, run the below command appropriate to your environment to migrate everything in the database to work with the latest 5.9 configuration:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake db:migrate
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake db:migrate
```

8. On the VMDB and non-VMDB appliances, update the Automate Model to the latest version. This resets the ManageIQ and Red Hat domains (base domains) to a new and upgraded version. Run the command appropriate to your environment to update the Automate Model:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake evm:automate:reset
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake evm:automate:reset
```

9. On each VMDB appliance run postgres upgrade:

```
# /usr/bin/miq_postgres_upgrade.sh
```



IMPORTANT

When you run the script, you are asked to confirm whether to proceed with the operation. Your response must be either a capital Y or a capital N; all other values are rejected.

10. Before starting the new server, edit `/var/opt/rh/rh-postgresql95/lib/pgsql/data/postgresql.conf` file to ensure the configuration works correctly with PostgreSQL 9.5.



NOTE

Some lines below are intentionally added in a commented-out fashion; these indicate the default values for particular parameters and are shown for informational purposes. See `/var/opt/rh/rh-postgresql95/lib/pgsql/data/postgresql.conf` for further documentation about configuring this file.

- a. Under Checkpoints, remove and add the following lines as shown:

```
-checkpoint_segments = 15 # MIQ Value;
-#checkpoint_segments = 3 # in logfile segments, min 1, 16MB each
+#max_wal_size = 1GB
+#min_wal_size = 80MB

-wal_level = minimal # minimal, archive, or hot_standby
+wal_level = 'logical' # MIQ Value (pglogical)

-max_wal_senders = 0 # max number of walsender processes
+max_wal_senders = 10 # MIQ Value (pglogical) max number of walsender processes

+max_worker_processes = 10 # MIQ Value (pglogical)
+max_replication_slots = 10 # MIQ Value (pglogical)
```

- b. Under Kernel Resource Usage, edit the following line as shown:

```
-shared_preload_libraries = 'pglogical' # MIQ Value (change requires restart)
+shared_preload_libraries = 'pglogical,repmgr_funcs' # MIQ Value (change requires restart)
```

- c. Under Archiving, add the following line:

```
+wal_log_hints = on
```

11. Enable and start PostgreSQL:

```
# systemctl enable rh-postgresql95-postgresql && systemctl start rh-postgresql95-postgresql
```

12. On the VMDB and non-VMDB appliances, start the **evmserver** process:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# systemctl start evmserverd
```

- b. In a dedicated database or highly available environment, run this command on each non-VMDB appliance:

```
[root@non-VMDB]# systemctl start evmserverd
```

13. Reboot the VMDB and non-VMDB appliances:

```
[root@VMDB]# systemctl reboot
[root@non-VMDB]# systemctl reboot
```

4. MIGRATING FROM CLOUDFORMS 4.0 (CFME 5.5) TO CLOUDFORMS 4.6 (CFME 5.9)

4.1. Overview

This procedure describes the process of migrating Red Hat CloudForms 4.0 (CFME 5.5) to Red Hat CloudForms 4.6 (CFME 5.9). This procedure does not necessarily include migration of all possible customer modifications, so it is recommended that you fully test any modifications before migrating your environment.

IMPORTANT

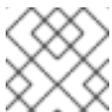
- Read through all of the steps in this procedure before beginning the migration process.
- CloudForms 4.5 and newer appliances require 12 GB memory, which is an increase from the 8 GB requirement in previous releases. Before migrating your appliances, adjust resources in your environment accordingly to avoid performance issues. See [Migration Considerations](#) in the *Release Notes* for more information.
- Make a backup copy of the advanced configuration file to ensure memory threshold values after the upgrade match the values found in a new CloudForms 4.6 installation.
- The addition of default SSL authentication in CloudForms 4.5 and newer for OpenShift Container Platform and Red Hat Virtualization providers may break existing connections to these providers after upgrading your environment. After migrating all appliances to CloudForms 4.6, edit any existing OpenShift Container Platform and Red Hat Virtualization providers to specify a security protocol and trusted certificate to use for connecting to the providers. See [Managing Providers](#) for configuration instructions.

You can classify the migration into three groups of appliances:

- *VMDB appliance* - An appliance with workers running, which also hosts its own database that other appliances can connect to.
- *Non-VMDB appliance* - An appliance with workers running which does not host a database. The appliance is connected to an external database.
- *Dedicated database appliance* - A CloudForms appliance or non-CloudForms virtual machine with no workers running on it; the appliance contains only a database for other appliances to connect to.

Migration Workflow Summary

In summary, the migration process from CFME 5.5 to CFME 5.9 follows this workflow:



NOTE

Appliances must be offline during migration; ensure you plan for downtime when migrating.

1. Back up appliances (optional but recommended).
2. Prepare appliances:
 - a. Disable older CloudForms repositories and enable new repositories.
 - b. Resize the disk space on the virtual machines hosting the appliances.
 - c. Shut down **evmserver** on the master or global appliance.
3. Migrate appliances:
 - a. Update CFME packages on all appliances.
 - b. Load the new version of the pglogical library on the VMDB and dedicated database appliances.
 - c. Migrate the non-VMDB and VMDB appliance databases and update the Automate Model.
 - d. Restart PostgreSQL on the VMDB and dedicated database appliances.
 - e. Restart **evmserver** on the VMDB and non-VMDB appliances.
4. Configure replication after the migration process is complete and appliances are running once again.

4.2. Backing Up Current Appliances

These steps will not affect the operations of your CloudForms infrastructure. However, they will help ensure that you are able to roll back if required and replicate the network settings.

1. Back up the databases of your CFME 5.5 appliances. Take a snapshot if possible.
2. Back up the following files for disaster recovery, noting which appliance each comes from:
 - **`/var/www/miq/vmdb/GUID`**
 - **`/var/www/miq/vmdb/REGION`**
3. During the upgrade, the iptables configuration file (**`/etc/sysconfig/iptables`**) is removed. If you have changed the iptables configuration from the default (run **`iptables --list -n`** to see the current configuration), use the following command to back up the iptables configuration:

```
# iptables-save > /etc/iptables.conf
```

You can restore your iptables configuration file with the following command:

```
# iptables-restore < /etc/iptables.conf
```

Alternatively, add this command to **`/etc/rc.local`** to reload the rules at every reboot.

**NOTE**

For 5.5 appliances with the User Interface server role Before migration, ensure that the **Web Services** role is enabled (it is enabled by default in CFME 5.7 and later). If the **Web Services** role is disabled, it will not be turned on during the migration process. This role is required in CFME 5.9 to be able to log in to the user interface.

4.3. Preparing the Appliances for Migration

On all appliances:

1. Disable the CloudForms 4.0 (CFME 5.5) repositories:

```
# subscription-manager repos --disable=cf-me-5.5-for-rhel-7-rpms
```

**NOTE**

See [Enabling Supplementary and Optional Repositories](#) in *Using and Configuring Red Hat Subscription Manager* for more information.

2. Enable the CloudForms 4.6 (CFME 5.9) repositories:

```
# subscription-manager repos --enable=rhel-7-server-rpms \
--enable=cf-me-5.9-for-rhel-7-rpms \
--enable=rhel-7-server-supplementary-rpms \
--enable=rhel-7-server-extras-rpms \
--enable=rhel-7-server-ansible-2.7-rpms \
--enable=rhel-server-rhsc-7-rpms
```

4.4. Resizing the Disk Space

CloudForms 4.6 (CFME 5.9) requires more disk space than previous CloudForms versions (CFME 5.8.0.17 and prior) because of the addition of built-in Ansible features. Before migrating your CloudForms 4.0 appliances to CloudForms 4.6, resize the virtual machine partition hosting the appliances to ensure sufficient space is available for the appliance.

Complete the following steps to resize the disk space, replacing filenames as needed:

1. Install the **xfsdump** tool for backing up filesystems:

```
# yum -y install xfsdump
```

2. Back up the partition's existing filesystem, **/repo**, to a temporary repository, **/tmp/repo**:

```
# xfsdump -F -f /tmp/repo /repo
```

3. Unmount the existing filesystem:

```
# umount /repo
```

4. Remove the logical volume:

```
# lvremove -f /dev/VG-CFME/lv_repo
```

5. Create a new 1GB logical volume in the existing volume group **lv_repo**:

```
# lvcreate --yes -L 1GB -n lv_repo VG-CFME
```

6. Construct the volume path:

```
# mkfs.xfs /dev/VG-CFME/lv_repo
```

7. Mount the volume to **/repo**:

```
# mount /dev/VG-CFME/lv_repo /repo
```

8. Restore the **/tmp/repo** filesystem data to the old filesystem:

```
# xfsrestore -f /tmp/repo /repo
```

9. Resize the volume to allow sufficient space for the CloudForms 4.6 appliance:

```
# lvextend --resizefs --size +9GB /dev/VG-CFME/lv_var
```

4.5. Additional Preparation for VMDB Appliances with Replication

Complete the following steps only on VMDB appliances:



NOTE

These steps are only required on ruby replicated appliances. Appliances without this configuration can skip these steps.

1. This step must be completed before migrating the master VMDB appliance. On the subordinate region VMDB appliances, stop the **Database Synchronization** server role.
 - a. In the CloudForms user interface, navigate to the specific server's page by clicking **Settings** → **Configuration**, then click Settings in the accordion menu and select Server.
 - b. On the **Server** tab under Server Control, clear the **Database Synchronization** role.
 - c. Verify that the Database Synchronization role has stopped by navigating to **Settings** → **Configuration**, then click Diagnostics in the accordion menu and select Region.
 - d. Click the **Replication** tab. The number for Current Backlog should be increasing.
2. Connect to the VMDB appliance using SSH.
3. Shut down the **evmserver** process on the subordinate or remote database:

```
# systemctl stop evmserved
```

4. Change to the VMDB directory:

```
# cd /var/www/miq/vmdb/
```

5. Run the following to remove any installed rubyrep configuration. This will prevent errors when setting up pglogical after migration:

```
# bin/rake evm:dbsync:uninstall
```

6. Shut down the evmserver process on the master or global region:

```
# systemctl stop evmserved
```

4.6. Migrating from CFME 5.5 to 5.9

Perform the following steps on your CloudForms VMDB, non-VMDB and dedicated database appliances to migrate to CFME 5.9.



NOTE

Some steps are run on only certain appliances. Ensure you wait for each command to finish before going to the next step.

1. Connect to the appliance using SSH.
2. On the VMDB and non-VMDB appliances, stop the **evmserver** process:

```
[root@VMDB]# systemctl stop evmserved
[root@non-VMDB]# systemctl stop evmserved
```

3. Update packages on all appliances:

```
[root@VMDB]# yum update
[root@non-VMDB]# yum update
[root@dedicatedDB]# yum update
```

4. On the VMDB and dedicated database appliances, restore the SELinux context for the PostgreSQL data directory:

```
[root@VMDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
[root@dedicatedDB]# restorecon -R -v /var/opt/rh/rh-postgresql95/lib/pgsql/data/
```

5. Log out. Reconnect to the appliance using SSH to load any new changes.
6. On the VMDB and non-VMDB appliances, change to the **vmdb** directory:

```
[root@VMDB]# cd /var/www/miq/vmdb/
[root@non-VMDB]# cd /var/www/miq/vmdb/
```

7. On the VMDB and non-VMDB appliances, run the below command appropriate to your environment to migrate everything in the database to work with the latest 5.9 configuration:
 - a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake db:migrate
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake db:migrate
```

8. On the VMDB and non-VMDB appliances, update the Automate Model to the latest version. This resets the ManageIQ and Red Hat domains (base domains) to a new and upgraded version. Run the command appropriate to your environment to update the Automate Model:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# rake evm:automate:reset
```

- b. In a dedicated database or highly available environment, run this command on a single non-VMDB appliance pointed at that environment:

```
[root@non-VMDB]# rake evm:automate:reset
```

9. On each VMDB appliance run postgres upgrade:

```
# /usr/bin/miq_postgres_upgrade.sh
```



IMPORTANT

When you run the script, you are asked to confirm whether to proceed with the operation. Your response must be either a capital Y or a capital N; all other values are rejected.

10. Before starting the new server, edit **`/var/opt/rh/rh-postgresql95/lib/pgsql/data/postgresql.conf`** file to ensure the configuration works correctly with PostgreSQL 9.5.



NOTE

Some lines below are intentionally added in a commented-out fashion; these indicate the default values for particular parameters and are shown for informational purposes. See `/var/opt/rh/rh-postgresql95/lib/pgsql/data/postgresql.conf` for further documentation about configuring this file.

- a. Under Checkpoints, remove and add the following lines as shown:

```
-checkpoint_segments = 15 # MIQ Value;
-#checkpoint_segments = 3 # in logfile segments, min 1, 16MB each
+#max_wal_size = 1GB
+#min_wal_size = 80MB

-wal_level = minimal # minimal, archive, or hot_standby
+wal_level = 'logical' # MIQ Value (pglogical)

-max_wal_senders = 0 # max number of walsender processes
```

```
+max_wal_senders = 10    # MIQ Value (pglogical) max number of walsender processes

+max_worker_processes = 10 # MIQ Value (pglogical)
+max_replication_slots = 10 # MIQ Value (pglogical)
```

- b. Under Kernel Resource Usage, edit the following line as shown:

```
-shared_preload_libraries = 'pglogical' # MIQ Value (change requires restart)
+shared_preload_libraries = 'pglogical,repmgr_funcs' # MIQ Value (change requires restart)
```

- c. Under Archiving, add the following line:

```
+wal_log_hints = on
```

- d. Add the following line in the `/var/opt/rh/rh-postgresql95/lib/pgsql/data/pg_ident.conf` file:

```
+usermap postgres root
```

- e. Add the following line in the `/var/opt/rh/rh-postgresql95/lib/pgsql/data/pg_hba.conf` file:

```
+host replication all all md5
```

11. Enable and start PostgreSQL:

```
# systemctl enable rh-postgresql95-postgresql && systemctl start rh-postgresql95-postgresql
```

12. On the VMDB and non-VMDB appliances, start the **evmserver** process:

- a. In a single (standalone database) or replicated environment, run this command on each VMDB appliance:

```
[root@VMDB]# systemctl start evmserved
```

- b. In a dedicated database or highly available environment, run this command on each non-VMDB appliance:

```
[root@non-VMDB]# systemctl start evmserved
```

13. Reboot the VMDB and non-VMDB appliances:

```
[root@VMDB]# systemctl reboot
[root@non-VMDB]# systemctl reboot
```

5. UPDATING CLOUDFORMS

This chapter details applying software package minor updates (referred to as *errata*) to CloudForms 4.6 appliances.

Appliances must be registered to Red Hat Subscription Manager and subscribed to the update channels required by CloudForms in order to access updates. See *Registering Red Hat CloudForms* in [General Configuration](#) to register and subscribe the appliance.

5.1. Updating the CloudForms Application

An important part of securing CloudForms is to ensure your appliances use the latest software packages.

The **Red Hat Updates** tab in the CloudForms user interface enables you to check for updates and update registered appliances. Any services requiring a restart to apply updates are automatically restarted as part of the **Red Hat Updates** process.



IMPORTANT

Using the **Red Hat Updates** tab only applies software updates for the CloudForms application. To run the update from the command line, run **yum update cfme***. See [Section 5.2, “Updating All Packages on the Appliance”](#) for instructions on applying Red Hat errata. To upgrade your appliance to CloudForms 4.6 from an earlier version, see [Section 1, “Migrating from CloudForms 4.5 \(CFME 5.8\) to CloudForms 4.6 \(CFME 5.9\)”](#) and [Section 2, “Migrating from CloudForms 4.2 \(CFME 5.7\) to CloudForms 4.6 \(CFME 5.9\)”](#).

To apply updates to the CloudForms application:

1. From the settings menu, select **Configuration**.
2. Select **Region** in the accordion menu and click the **Red Hat Updates** tab.
3. Click **Check For Updates** to search the Content Delivery Network (CDN) for any updated CloudForms packages. If an appliance update is available, it will be listed with the available version.
4. Click **Apply CFME Update** to install and update CloudForms packages. The CloudForms service will be automatically restarted as needed.



NOTE

If the appliance is registered to Red Hat Satellite, you can use content views to manage updates for CloudForms. For more information, see [Creating Content Views](#) in the Red Hat Satellite 6 *Content Management Guide*.

The following options are available in the **Appliance Updates** section of **Red Hat Updates**:

Table 1. Options Available in Appliance Updates

Option	Use
Refresh List	Refreshes the list of appliances.
Check for Updates	Checks for all available CloudForms updates using yum .

Option	Use
Register	Attempts to register the appliance if it is not already registered. CloudForms subscribes to the cf-me-5.9-for-rhel-7-rpms rhel-server-rhscsl-7-rpms repositories, and to the products designated by Red Hat product certification for subscription-manager registered appliances. The Red Hat Enterprise Linux channels are enabled by default on registration. In addition, CloudForms automatically checks for updates after registering.
Apply CFME Update	Applies updates to CloudForms packages only. Specifically, this option runs the yum -y update cfme-appliance command. This command installs every package listed in the dependency tree if it is not already installed. If a specific version of a package is required, that version of the package is installed or upgraded. No other packages, such as PostgreSQL or Red Hat Enterprise Linux, are updated. The appliance may be rebooted automatically during this process.

5.2. Updating All Packages on the Appliance

You can apply updates to the appliance using the yum command or Red Hat Satellite. This updates all RPMs on the appliance, not just the CloudForms packages. Yum can be used at any time to update any single package or the entire appliance to any new or updated packages available on the subscription.



WARNING

Updates to the the operating system, CloudForms application or dependent packages may introduce incompatibilities in customized environments. Before applying updates to the appliance, back up the appliance or take a snapshot so that changes can be reverted in production environments if needed.

IMPORTANT

Scheduled downtime is required while updating system packages for the following reasons:

- Some updates may interrupt CloudForms operations.
- Updates for the PostgreSQL database server suspend CloudForms operations.
- System updates may require a reboot of the CloudForms appliance.

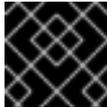
To update all packages on the appliance using **yum**, follow the procedure below. To update packages on the appliance using Red Hat Satellite, see [Viewing and Applying Errata](#) and [Configuring and Running Remote Commands](#) in the Red Hat Satellite 6 documentation for more information.

1. Log into each appliance console as the root user and perform the following steps:
 - a. Stop the CloudForms application (the evmservice process) with the following command:

```
# systemctl stop evmservice
```

- b. Apply the software updates:

```
# yum update
```



IMPORTANT

Do not reboot or restart yet.

2. Log into each server containing an internal database and perform the following steps:

- a. Stop the database with the following command:

```
# systemctl stop rh-postgresql95-postgresql.service
```

- b. Apply the software updates:

```
# yum update
```

- c. Reboot the server unless the errata or the command **needs-restarting** advises a restart is safe:

```
# systemctl restart rh-postgresql95-postgresql.service
```

3. Log into the appliance console on each appliance as the root user and perform the following steps:

- a. Reboot the server unless the errata or the command **needs-restarting** advises a restart is safe:

```
# reboot
```



IMPORTANT

- If there is a warning in the **Automation** → **Automate** → **Explorer** page about Automation not being up to date, reset the default Automate domains (ManageIQ and RedHat) by navigating to **Automation** → **Automate** → **Import/Export** and clicking the reset button. You can also reset the default Automate domains via command line by running the rake command: **rake evm:automate:reset**.
- If you don't update the Automate domains, it can cause issues in many areas including provisioning, retirement, approval, and quota.