



Red Hat Ansible Automation Platform 2.1

Private Automation Hub life cycle

Maintenance and Updates Statement for Automation Hub

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Abstract

This document describes the maintenance schedule for security patches and feature enhancements that Red Hat will provide for the Private Automation Hub.

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CHAPTER 1. OVERVIEW

As part of an Red Hat Ansible Automation Platform subscription, customers have access to a supported version of Automation Hub. Red Hat provides a published product life cycle for Automation Hub so that customers and partners can properly plan, deploy, support, and maintain their private Automation Hub(s) that they use with the Ansible Automation Platform. This life cycle encompasses stated time periods for each version of Automation Hub, starting with 4.2. The life cycle for each version of Automation Hub is split into production phases, each identifying the various levels of maintenance over a period of time from the initial release date. While multiple versions of Automation Hub will be supported at any one time, note that this life cycle applies to each specific version of Automation Hub (4.2, 4.3 and so on).

Customers are expected to upgrade their Automation Hub environments to the most current supported version of the product in a timely fashion. Bug fixes and feature-work will target only the latest versions of the product, though some allowance may be given for high security risk items.

Glossary

- **Maintenance** - Security and Application Bug fixes.
- **Updates** - Application Feature Enhancements
- **Private Automation Hub** - Refers to the customer installable Automation Hub as provided via Subscription Manager.

CHAPTER 2. LIFE CYCLE DATES

Red Hat Automation Hub Release	General Availability	Full support ends	Maintenance Support 1 ends	End of Life
4.4	December 2, 2021	June 2, 2022	December 2, 2022	June 2, 2023
4.2	November, 18, 2020	May 17, 2021	November 18, 2021	November 18, 2022

CHAPTER 3. SCOPE OF COVERAGE

Support will be provided for use according to the published Scope of Coverage in Appendix 1 of the [Red Hat Enterprise Agreement](#). To encourage the rapid adoption of new technologies while keeping the high standard of stability inherent in Red Hat enterprise product, the product life cycle for Red Hat Automation Hub is divided into three phases of maintenance, described below.

CHAPTER 4. PRODUCTION PHASES

Full Support Phase

During the Full Support Phase, Red Hat will provide:

- Qualified critical and important security fixes
- Urgent and high priority bug fixes
- Select enhanced software functionality

This will be delivered in the form of sub-minor releases. A release of Automation Hub is supported under the Full Support Phase for 6 months after its initial release.

Maintenance Support 1 Phase

During the Maintenance Support 1 Phase, Red Hat will provide:

- Qualified critical security fixes
- Urgent bug fixes

These fixes will be delivered in the form of sub-minor releases.

A release of Automation Hub is supported under the Maintenance Support 1 Phase for 6 months after it leaves the Full Support Phase.

Maintenance Support 2 Phase

During the Maintenance Support 2 Phase, Red Hat will provide:

- Qualified critical security fixes

These fixes will be delivered in the form of sub-minor releases.

A release of Automation Hub is supported under the Maintenance Support 2 Phase for 6 months after it leaves the Maintenance Support 1 Phase. All updates are provided at Red Hat's discretion.