OpenShift Dedicated 4

Cluster notifications

Notifications for OpenShift Dedicated clusters
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Abstract

Configuring and viewing notifications on OpenShift Dedicated clusters.
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CHAPTER 1. NOTIFICATIONS FOR OPENSHIFT DEDICATED CLUSTERS

Cluster service logs can be viewed through Red Hat OpenShift Cluster Manager and OpenShift Cluster Manager CLI. The cluster history details cluster events such as adding groups, adding users, adding identity providers, load balancer quota updates, and scheduled maintenance upgrades.

In addition to the cluster history on OpenShift Cluster Manager, users subscribed to cluster notifications also receive emails for cluster upgrade maintenance, known cluster incidents, or customer action required cluster events.

1.1. VIEWING OPENSHIFT DEDICATED CLUSTER NOTIFICATIONS

Service logs are recorded under the Cluster history heading on the Overview tab from Red Hat OpenShift Cluster Manager and are also available through OpenShift Cluster Manager CLI.

Procedure

1. From OpenShift Cluster Manager, navigate to the Clusters page and select your cluster.

2. On the Overview tab, under Cluster history, you can view all cluster events from the service log.

3. Optional: Filter the cluster service logs by Description or Severity from the drop-down menu. You can filter further by entering a specific item in the search bar.

4. Optional: Click Download history to download the cluster history service logs. Select JSON or CSV for the output file type and then click Download.

5. To view service logs from OpenShift Cluster Manager CLI, enter the following command:

   ```bash
   $ ocm get /api/service_logs/v1/cluster_logs --parameter search="cluster_uuid is '<yourclusterUUID>'"
   ```

1.2. SUBSCRIBING TO NOTIFICATIONS

You can add notification contacts for your OpenShift Dedicated cluster. When an event occurs that triggers a cluster notification email, subscribed users are notified.

Procedure

1. From OpenShift Cluster Manager, navigate to the Clusters page and select your cluster.

2. On the Support tab, under the Notification contacts heading, click Add notification contact.

3. Enter the Red Hat username or email of the contact you want to add.

4. Click Add contact.

A confirmation message appears when the contact was added successfully, and the user is then listed under the Notification contacts heading on the Support tab.