



OpenShift Dedicated 4

Cluster notifications

Notifications for OpenShift Dedicated clusters

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Abstract

Getting notifications on your OpenShift Dedicated cluster

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CHAPTER 1. NOTIFICATIONS FOR OPENSIFT DEDICATED CLUSTERS

Cluster service logs can be viewed through OpenShift Cluster Manager (OCM) and the OCM CLI. The cluster history details cluster events such as adding groups, adding users, adding identity providers, load balancer quota updates, and scheduled maintenance upgrades.

In addition to the cluster history on OCM, users subscribed to cluster notifications also receive emails for cluster upgrade maintenance, known cluster incidents, or customer action required cluster events.

1.1. VIEWING OPENSIFT DEDICATED CLUSTER NOTIFICATIONS

Service logs are recorded under the **Cluster history** heading on the **Overview** tab from OpenShift Cluster Manager (OCM) and are also available through the OCM CLI.

Procedure

1. From [OCM](#), navigate to the **Clusters** page and select your cluster.
2. On the **Overview** tab, under **Cluster history**, you can view all cluster events from the service log.
3. Optional: Filter the cluster service logs by **Description** or **Severity** from the drop-down menu. You can filter further by entering a specific item in the search bar.
4. Optional: Click **Download history** to download the cluster history service logs. Select **JSON** or **CSV** for the output file type and then click **Download**.
5. To view service logs from the OCM CLI, enter the following command:

```
$ ocm get /api/service_logs/v1/cluster_logs --parameter search="cluster_uuid is '<yourclusterUUID>'"
```

1.2. SUBSCRIBING TO NOTIFICATIONS

You can add notification contacts for your OpenShift Dedicated cluster. When an event occurs that triggers a cluster notification email, subscribed users are notified.

Procedure

1. From [OpenShift Cluster Manager \(OCM\)](#), navigate to the **Clusters** page and select your cluster.
2. On the **Support** tab, under the **Notification contacts** heading, click **Add notification contact**.
3. Enter the Red Hat username or email of the contact you want to add.
4. Click **Add contact**.

A confirmation message appears when the contact was added successfully, and the user is then listed under the **Notification contacts** heading on the **Support** tab.

